

WOMENSLINE QLD

CALL 1800 811 811

24 HOUR 7 DAY SERVICE

What is a Safe House?

Safe houses (sometimes called refuge or women's shelters) provide safe and secure accommodation and specialist support for women and children escaping domestic and family violence.

The location and details of safe houses are confidential and not available to the public, and it is a condition of entering most safe houses that you understand you cannot reveal the location to ANYONE – including your family.

How long can I stay at the safe house?

In most cases as long as you need to; but it will depend on you and to some extent the various circumstances or facilities available at the safe house.

What are safe houses like?

There are different styles of safe accommodation. Some provide a self-contained family unit with your own small kitchen, bathroom and bedroom. Others offer a more communal style house where you will have your own room for yourself and your children, and other areas will be shared by the other women and children staying there.

How do I arrange safe accommodation (safe house / refuge)?

Call DVConnect Womensline on 1800 811 811.

A Counsellor will need to speak with you personally and will ask you details about your current situation.

What can I take with me?

Safe accommodation houses do not have facilities to store furniture or large amounts of personal effects; you will only be able to take some basic necessities and a few personal belongings such as clothing, jewellery and small items of sentimental value, photographs, children's favourite toys and toiletries.

Call Womensline Queensland on 1800 811 811 at any time to speak with a non-judgemental counsellor.