



Year in Review

2024/25

DVCONNECT[™]
Be heard. Be safe.



ACKNOWLEDGEMENT OF COUNTRY

DVConnect acknowledges the Traditional Custodians of the various lands on which we live and work, and we pay our deepest respects to Elders past, present and emerging. We recognise that sovereignty was never ceded and honour the enduring strength, culture and wisdom of Aboriginal and Torres Strait Islander peoples.

We acknowledge the lived experiences of First Nations women and children, who continue to experience disproportionate rates of domestic, family and sexual violence. We honour and pay our respects to those who have not survived, and to the families and communities who carry their loss. We recognise the Senate Inquiry into Missing and Murdered First Nations Women and Children, and stand in solidarity with those advocating for truth, justice and change.

HONOURING PEOPLE WITH LIVED EXPERIENCE

DVConnect acknowledges the many victim-survivors, advocacy organisations and community leaders who have shared their experiences of violence and injustice over many decades. Their courage, dedication and advocacy have paved the way for greater awareness, accountability and systemic change. The work we do today builds on their legacy and continues their pursuit of safety, dignity and justice for all.

We remain committed to delivering services that recognise intersectional experiences, promote social inclusion, and uphold self-determination. The voices of those with lived experience guide and inform every part of our work, from supporting recovery and healing, to shaping how we engage with people who use violence. It is through listening, learning and acting on these insights that we can contribute to preventing violence and creating safer communities across Queensland.

“We are your mothers, your sisters, your brothers, your aunties, your uncles, your cousins, your children, your partners, your colleagues, your friends, your family, your kin, your community. Do not continue to shame us for what other people have done to us. We did not ask for abuse. We have resisted violence or done what we needed to do – to protect ourselves, our families. To survive.”

Members of the Independent Collective of Survivors,
National Plan to End Violence Against Women and Children 2022-2032



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OUR YEAR



Vision

People in every community are safe from violence and interpersonal trauma.

Purpose

Supporting pathways to safety and healing from violence and interpersonal trauma.

Values

ICARE

Integrity

We are trustworthy and act with honesty, always holding ourselves to a high level of ethical standards.

Compassion

We treat those we support and each other with patience, kindness, empathy and care.

Accountability

We lead by example, are transparent and solution focused, and take ownership for our decisions and actions.

Respect

We are inclusive, treat all people with dignity and equity, and value each other's contributions.

Empowerment

We support and inspire all people to have a voice and be able to make choices to enable them to grow in strength, confidence and knowledge.

Principles

1. Violence is a human rights violation, and every person deserves to live a life free from violence.
2. We understand the importance of safe and responsive environments for clients, community and our staff.
3. Domestic, family and sexual violence is pervasively gendered and predominately perpetrated by men against women and children.
4. The use of violence is a choice and people need to be held responsible and accountable for their choices.
5. We acknowledge and respect intersectionality and equity as identity is shaped by multiple factors that create individual experiences of disadvantage.
6. First Nations people know best what their communities need and want. We recognise self-determination, the impact of cultural load and we contribute to the Closing the Gap targets.

Our Impact



DVConnect's virtual and location based services support people in every corner of Queensland

Across all our services, we received and made more than **297,000 calls**

OVER **3,200 callers** identified as living with disability

OVER **8,000 callers** identified as Aboriginal and/or Torres Strait Islander

OVER **600 callers** identified as LGBTQIA+



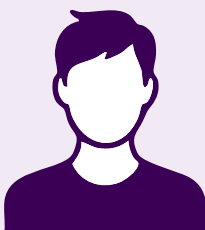
DVConnect Womensline received and made more than 230,000 calls

More than **3,200 women** were supported with a pathway to safety through motel accommodation, along with **3,300 children**

More than **580 women** were supported to safe family and friends

More than **470 women** were supported to local refuges

135 pets were supported to safety through our Pets in Crisis program, in partnership with RSPCA



DVConnect Mensline received and made almost 17,000 calls

More than **160 people** accessed the START program, a six-week intervention program for men who use violence

Sexual Assault Helpline received and made more than **4,600 calls**

VictimConnect received and made more than **27,000 calls**

DVConnect received over **12,600 police referrals** via our dedicated online system

Strategic Plan Performance

We are pleased to provide an update on the final year of the DVConnect Strategic Plan 2020–2024.

IMPACT

We will reduce the impact of domestic and family violence and sexual assault by promoting healthy relationships, supporting the empowerment of those experiencing violence and holding those who choose to use violence to account.

- Skilled and experienced staff responded to 71% of calls across all services.
- Over 12,600 police referrals handled.
- Service Integration Coordinator role established to expand referral pathways and increase accessibility.
- START evolved and has been accessed by more men.
- Delivered external training to over 250 people across Queensland to help build community and workplace capacity through '*Recognise, Respond, Refer, Prevent*'.
- Bella's Sanctuary delivered transitional housing with successful long-term transitions.

INFLUENCE

We are informed by the diverse voices of lived experience, collaborative partnerships, and research, to be an influential coalition for action to stop domestic and family violence and sexual assault.

- Active member of forums advocating for victim-survivor rights and ending domestic family and sexual violence.
- Participated in research to understand and eliminate domestic family and sexual violence.
- Showcased START pilot internationally at ANZSOC Conference

STRENGTH

We have a thriving workforce that is diverse, adaptive, inclusive, growth focused and committed to exceptional client care. We are supported by sound organisational financial management and technology solutions.

- Valuing workforce diversity with 25 different cultures represented across teams.
- Maintained Queensland HSQF Quality Certification.
- Focused on financial sustainability, delivering a financial year surplus.
- Created a dedicated First Nation's Practitioner role for DVConnect Womensline.





COURAGE

We will champion reform that challenges structural gender equality, improves people's safety and supports communities and individuals to understand their role in the prevention of domestic, family and sexual violence.

- Increased social media presence to promote pathways to improve people's safety and communities' understanding and awareness of domestic family and sexual violence.
- We were part of a collaborative project with She Is Not Your Rehab to bring innerBoy to Australia .
- A founding partner of Centre of Excellence for the Elimination of Violence Against Women (CEVAW), a world first in addressing violence against women in Australia and Indo-Pacific.

GROWTH

We are dynamic, effective and sustainable.

- Donor support kept Bella's Sanctuary running, providing transitional housing for women and children, and funding new initiatives to eliminate domestic, family and sexual violence.
- Expanded corporate partnerships to deliver tailored domestic, family and sexual violence responses for organisations and customers.



Our Strategic Intent



DVConnect is proud to share our new Strategic Plan, a forward-thinking blueprint designed to strengthen our support for Queenslanders affected by domestic, family, and sexual violence and interpersonal trauma. This plan reflects our deep commitment to safety, dignity, and hope for every person who reaches out to us. It outlines clear priorities for improving access to services, embracing innovation, and working in partnership with communities across the state. With this renewed direction, DVConnect is focused on creating lasting change and building a future where everyone feels safe, supported, and empowered.

PEOPLE

We will develop and retain a talented and diverse workforce that supports employee wellbeing, maintains contemporary skills that meet community needs, and fosters a culture of excellence.

We will be an employer of choice and people will seek out roles in our organisation.

OUTCOMES

- Sector leading call response times so people get crisis support when and where they need.
- Employer of choice so people choose to work with us and are supported in their roles.

INNOVATION

We have ambitious goals for driving change across our communities, reducing domestic, family, sexual and interpersonal violence, and creating value through innovation.

We will continue to build on a culture of creativity and resourcefulness centred on practice intelligence, intersectional inclusion and the feedback of those with lived experience to improve outcomes for victim-survivors through positive change.

OUTCOMES

- Positive influence on the broader ecosystem so DFV is eliminated.
- Services that are responsive to diverse community needs to reduce barriers for people accessing crisis support.

INTEGRATION

We will continue to build a cohesive framework for daily operations, performance management, investment and resource allocation that is scalable and streamlined, ensuring all our efforts are directed towards achieving our purpose.

OUTCOMES

- Reduction in manual processes and eliminating duplication so more resources are allocated to early intervention, crisis response and recovery.
- Data informed system improvement so services can be tailored and flexible.

PRACTICE

We will prioritise the safety and wellbeing of people experiencing violence, including offering trauma-informed, specialist support that is evidence based, centres self-determination and prioritises safety, wellbeing and healing.

We will ensure our staff have the skills and expertise needed to effectively deliver services and support that are timely and appropriate to the level of risk.

OUTCOMES

- Contemporary evidence-informed practice is clinically safe, responsive and appropriate.
- Highly skilled and experienced staff offer trauma-informed best practice support that aligns with their scope of practice.

How our ecosystem of services work together

DEBORAH'S STORY

Living in Far North Queensland, Deborah, 70, faced multiple intersecting vulnerabilities, including medical and disability support needs. After an altercation with her adult daughter, who became violent and verbally abusive, Deborah contacted police. Her daughter was briefly detained, and a Police Protection Notice was issued. Fearing for her safety, Deborah sought urgent alternative accommodation.

Through one of our new partnership programs Victims of Crime Community Response After Hours (VoCCR AH) we provided immediate psychological first aid, after-hours counselling, and five nights of emergency accommodation. Working with a range of partner services including our programs, DVConnect Womensline and VictimConnect, we arranged practical supports including lease termination, bond retrieval, Centrelink crisis payment, food, clothing, toiletries, and taxi transport for medical and support appointments. Over 160 contacts were made with Deborah, her daughter,

and other agencies. Through collaboration with police, homelessness services, and the Department of Housing, a one-bedroom seniors' unit was secured within two weeks. Deborah later shared that regular contact with VoCCR AH helped her maintain emotional stability. Practitioners built trust and supported her autonomy while delivering intensive practical and emotional help. [Read more](#)



Chair and CEO Combined Report

Across DVConnect, 2024/25 was a year of gratitude, people courageously using their skills and expertise in taking on roles at short notice and navigating change.

- Fiona Maxwell took over the role as DVConnect Chair, stepping in for Trina Hockley AM.
- Michelle Royes moved into the Interim CEO role following the departure of the previous CEO Beck O'Connor, and capably worked alongside her fellow executive leaders and Board.
- Jo Jessop joined us as the incoming CEO in late March, coming on board at a pivotal time, as the organisation navigates a complex landscape of increased service demand and evolving community priorities.
- We are thankful to Trina for her guidance in steering the organisation through a period of service transition.
- Thank you also to Michelle for stewarding the organisation through further change and managing stakeholders during a difficult period in our organisation's journey.

Over the year we have experienced significant shifts in the external environment DVConnect works in. A new Queensland state government was elected in October 2024 and sees us working more closely with the Department and Minister, as they champion a new direction and way of working for the domestic, family, and sexual violence sector. We applaud their particular focus on prevention and early intervention.

Our DVConnect contract to deliver clinical services for 1800RESPECT concluded in August 2024. This was the end of a decade-long involvement in this service area, and we feel confident we have worked alongside our other partners to leave a legacy of excellent support for those needing pathways.

DVConnect continued to navigate through managing the uncertainty that results from such organisation change, including the impact of increased government focus on the crisis services being provided across Queensland, working to always provide high quality pathways to safety for women and children 24 hours a day, 7 days a week.

During the year we were part of a collaborative project with She Is Not Your Rehab to bring

innerBoy, a world first app to respond to childhood trauma to end interpersonal violence, to Australia.

We are excited by the potential shown from the continued evolution of our START men's program, alongside our government colleagues and a national and international advisory group of expertise in men's work and made possible by a generous donation. This is testament to DVConnect's commitment to shifting the dial for men and boys, and those using violence.

DVConnect has formed and launched a new 2025 Onwards Strategic Plan, refining our Vision that *People in every community are safe from violence and interpersonal trauma*, and outlining key strategic areas of focus including People, Innovation, Integration and Practice.

A warm welcome to Murray Benton and Simone Moffat-Lane who joined as DVConnect Board Directors during the year. Murray is a well-regarded First Nations leader in the sector, and a strong advocate for early intervention to prevent male violence against women and children, drawing on his own lived experience as a survivor to promote accountability and tailored support for men. Simone brings extensive expertise in financial management and the systems and structures of government.

We farewellled Linda Dreghorn after 20 years' service as a Director and then more recently as our Company Secretary. Thank you to Nathalie Sarlin for stepping in as CoSec and continuing to ensure excellent governance and systems.

DVConnect has continued to work hard to provide consistent high levels of response across all our crisis lines in a time of growing demand for these services across Queensland. This includes collaborating across the sector around times of peak demand and placing rigorous focus on strong data. There is a continued growing need in our community for all our services, and those of our sector.

We know that some across our diverse communities do not feel confident in accessing our crisis services and moving forward we have



renewed focus on how we can better be there for those we've not been able to reach before. This includes Aboriginal and Torres Strait Islander women, the LGBTIQA+ community and those with disabilities. Queensland is a big state, and the experiences of those in our far corners vary greatly. We welcome the community's engagement in this work.

We acknowledge and thank our staff. You turn up every day, use your skills and expertise, and bring care and kindness to the people we serve.

Thank you to the Executive Leadership Team who have worked tirelessly through all the changes, and who daily show their ongoing commitment to supporting our frontline workers. They continue to innovate with care, and we've been pleased to trial some new ways of working that have been immediately impactful in our ability to support more women and children seeking support. They also continue to represent DVConnect in several forums – we are always open to feedback, and how as a sector and community we can work more closely together.

Thank you to all our supporters – donors, sponsors, government partners – this is big and difficult work, but it becomes all the more impactful with you by our side.

Thanks to the Board for their continued dedication, and preparedness to roll up their sleeves to support management and the organisation.



Fiona Maxwell
CHAIR



Jo Jessop
CHIEF EXECUTIVE OFFICER



CELEBRATING 20-YEARS OF SERVICE

Linda Dreghorn has been a cornerstone of DVConnect's governance for more than 20 years firstly as a Director, and then as Company Secretary. Throughout her tenure, she reinforced DVConnect's commitment to strong, transparent governance and safeguarded the organisation's mission to support people affected by domestic, family, and sexual violence. Acknowledging her retirement during the year, DVConnect extends its heartfelt thanks for her dedication, steady support, and the many years she has given to the organisation.

Victim of Crime Community Response After Hours

JANINE'S STORY

When 78-year-old Janine was held at knifepoint during a terrifying home invasion, she was left shaken and fearful to return home. The Victims Of Crime Community Response After Hours (VoCCR AH) team quickly stepped in, coordinating safety upgrades to her property, providing a new phone and food assistance, and offering regular virtual check-ins to ensure she felt supported. Working closely with housing and counselling services, the team stayed in contact with Janine and her daughter through more than 100 follow-ups. With their help, Janine regained her confidence, returning home safely and resuming her independence with renewed peace of mind.





OUR SERVICES

Response & Accountability

Our Response and Accountability service offerings are tailored towards crisis and acute responses to violence as well as programs that support accountability for men who choose to use violence. Our programs under the Response and Accountability stream include:

DVCONNECT WOMENSLINE

DVConnect Womensline is our dedicated 24/7 crisis and acute response dedicated to women subjected to domestic, family and sexual violence and their non offending family members.

It is an integral part of DVConnect's fabric and is essential to providing women and children with an active response that supports pathways to safety. There are four different crisis lines that make up the DVConnect Womensline service, each supporting different groups across our Queensland community. Our overall response rates improved across the year, from 73% in July 24 to 86% in June 25 thanks to a continued focus on service excellence.

Our DVConnect Womensline team is here every day of the year to listen, support and act. We

work alongside women to understand their unique circumstances and help them build a plan that prioritises safety, wellbeing and choice for themselves and their families. Through compassionate, trauma-informed practice and strong partnerships across the sector, we connect women with safe crisis accommodation, emergency transport and tailored support services.

"Please thank your team and also I want to thank you ... I have never experienced this type of help, not even from my own family, so I really am thankful more than I can verbally explain. I have no other words—just thank you all."

DVCONNECT MENSLINE

DVConnect Mensline provides free, confidential counselling and support for men who use or experience violence in their relationships. Staffed by specialist counsellors, the service helps men take responsibility for their behaviour, access information and referrals, and take steps toward safety and change. During the year the response rates remained over 87%.

DVConnect Mensline supports men who self-refer, as well as family members, friends, and those referred by police.

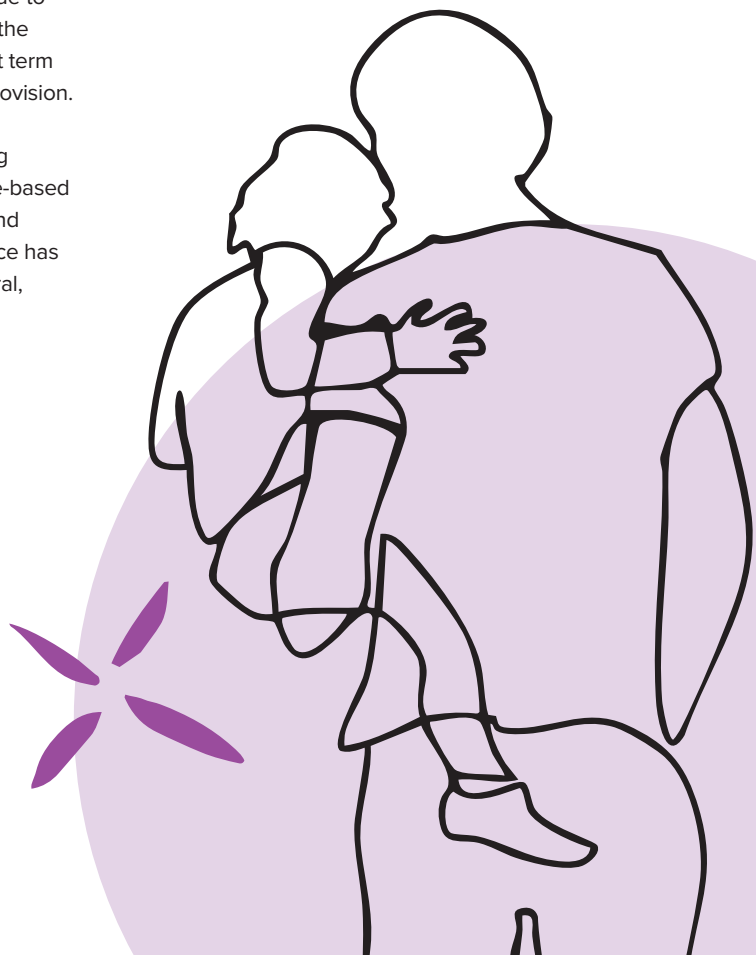
DVConnect has partnered with the Griffith University Disrupting Violence Beacon, She Is Not Your Rehab, and the Western University Centre for Research & Education on Violence Against Women & Children to strengthen evidence-informed practice and bring world-class service delivery to DVConnect Mensline, advancing meaningful and lasting social change.

START

START is a responsive program that works with people that use intimate partner violence to disrupt their use of violence and connect them with longer term opportunities to stop using violence. Underpinned by an action learning approach, this program was founded by philanthropic investment with a desire to evolve what services are provided to people that use violence as part of the need to make women, children and families safer. Due to the initial success and innovative approach, the Queensland Government has provided short term complementary funding to bolster service provision.

Partnering with Griffith University's Disrupting Violence Beacon, this co-designed evidence-based program promoting accountability, dignity, and behavioural change for men who use violence has worked with over 160 men spread across rural, regional and metropolitan Queensland.

This innovative collaboration between service delivery and research partners is helping to advance system-wide responses to working with men who use violence. The program's insights and outcomes have been showcased at national and international conferences throughout 2024–25, sharing learnings that are influencing policy, practice, and research across Australia and beyond.



Early intervention with at-risk youth



LEVI'S STORY

START supported a 16-year-old transitioning out of foster care who exhibited controlling and stalking behaviours following a relationship breakdown. Through trauma-informed, relationship-based work, we named these behaviours as early signs of violence and engaged him in education around healthy relationships.

Recognising the pressure he felt around employment, we provided direct support to access job services while upskilling agency staff

to identify and manage domestic violence risk. We also equipped his former carer and a trusted friend with practical tools to monitor for escalation and maintain safe, supportive roles.

This multi-layered, preventative approach demonstrated START's ability to identify and disrupt emerging patterns of harm while building sustainable support networks around vulnerable young people.

Leveraging readiness to change

BOB'S STORY

Following a police referral for a violent incident toward his wife, a 60-year-old man was assessed as high risk. He did, however, show openness to change.

START used trauma-informed approaches to name his behaviours and explore underlying drivers, including unresolved childhood trauma. With tools like *innerBoy* app, he began to make meaningful links between his past and his use of violence.

Without START's timely intervention, long wait times and his initial lack of group readiness

would likely have led to disengagement, further increasing risk to his partner. Instead, he was stabilised, supported in early reflection, and referred into a longer-term group program.

Though isolated, START reduced risk by connecting him with safe community spaces like the Men's Shed. This case illustrates START's unique role in bridging systemic gaps and reducing immediate harm through early, targeted engagement.

PETS IN CRISIS

Since 2005, DVConnect has worked in partnership with RSPCA Queensland to deliver the Pets in Crisis Program, providing safe accommodation and veterinary care for animals at risk due to domestic and family violence while their families seek refuge.

Perpetrators of violence often use threats or harm to pets as a form of control, manipulation and punishment, tactics that trap women and children in unsafe situations. Recognising the deep bond between people and their animals, DVConnect ensures that pathways to safety include every member of the family, including pets.

The Pets in Crisis Program remains a vital and compassionate partnership, reflecting our commitment to holistic, trauma-informed practice that supports safety, dignity and wellbeing for all.





Recovery & Healing

Services that tend to the Recovery and Healing of victim—survivors are instrumental in our collective response to addressing violence on all levels. Ensuring that victim—survivors and their non offending family are provided with services that support healing recognises that access to appropriate care is a human right.

DVConnect's Recovery and Healing stream is composed of the following specialised programs:

VICTIMCONNECT

VictimConnect provides a 24/7, state-wide service supporting victims of violent crime across Queensland. Since joining DVConnect's Victim Support stream in 2022, the service has placed safety, rights and recovery at the centre of its work: helping victim-survivors navigate options, access trauma-informed counselling, and connect to financial assistance pathways.

Our skilled Response and Connection Practitioners provide immediate support, information and referrals, and work closely with partners such as 54Reasons to assist vulnerable clients in completing Victim Assist Queensland (VAQ) applications.

In 2024–25, VictimConnect experienced a 94% increase in call volumes, reflecting growing awareness and trust in the service. Despite this surge, the team maintained a call response rate

above 87%, ensuring every caller could reach timely help. To meet increased demand, the team expanded counselling capacity and introduced additional specialist counsellors, strengthening the ability to provide responsive, trauma-informed care.

The service continues to evolve through feedback and innovation — streamlining processes, improving public messaging, and piloting targeted staffing strategies to reduce waitlists and improve client experience. Client feedback remains overwhelmingly positive, with many expressing deep appreciation for the clarity, compassion and persistence of staff. As one client shared, *"I finally got it done thanks to your support."*

VictimConnect remains a vital and growing part of DVConnect's commitment to restoring safety, hope and empowerment for victims of violent crime across Queensland.

SEXUAL ASSAULT HELPLINE

The Sexual Assault Helpline provides confidential support, information, referrals, and short-term counselling to anyone in Queensland impacted by sexual assault, including non-offending family members and friends.

In 2024–25, further investment enabled Sexual Assault Helpline to expand its service offerings and strengthen its role within the broader sexual assault service network. This growth included increasing specialist counselling responses and enhancing integrated pathways of care for people affected by sexual violence.

Our team works closely with services across the state to ensure coordinated and trauma-informed responses that prioritise safety, recovery, and dignity. Sexual Assault Helpline continues to play an active role in sector collaboration through ongoing engagement with the Queensland Sexual Assault Network (QSAN) and other statewide partnerships — contributing to a connected, sustainable, and responsive service system. During the year the response rate remained over 90%.

FORENSIC SUPPORT LINE

The Forensic Support Line is a specialist service established in response to the Commission of Inquiry into Forensic DNA Testing in Queensland, providing a trauma-informed pathway for those affected by the findings. Delivered by DVConnect's specialist sexual assault counsellors, the service offers confidential support and guidance to victim-survivors and their families navigating the complex implications of the inquiry.

This initiative highlights DVConnect's agility and leadership in responding to emerging community needs. Working in partnership with the Queensland Government, Forensic Science Queensland and the Queensland Police Service, the Forensic Support Line exemplifies how evidence-informed practice and collaboration can create clarity, compassion and confidence in times of uncertainty.

VICTIMS OF CRIME COMMUNITY RESPONSE AFTER HOURS

In partnership with Victim Assist Queensland, DVConnect established the Victims of Crime Community Response After Hours (VoCCR AH) program to deliver Queensland's first 24/7 after-hours crisis response for people impacted by violent crime. Co-designing VoCCR AH demonstrates our ability to rapidly stand up high-impact services that bridge system gaps and provide immediate, trauma-informed support in the first critical 72 hours following an incident.

Since inception, VoCCR AH has provided community-based face to face and virtual

responses across Cairns, Townsville and Logan. Working closely with key partners such as the Queensland Homicide Victims Support Group, the program ensures clear and appropriate pathways for those affected by violent crime.

With call volumes tripling over 18 months and a 93% response rate maintained, VoCCR AH showcases DVConnect's leadership in crisis innovation, collaboration and service excellence, ensuring that no one faces the aftermath of violent crime alone.

BELLA'S SANCTUARY

Bella's Sanctuary is an example of how innovation and collaboration can build enduring change. In 2019 this was an Australian-first example of safe, independent housing for women and children recovering from domestic and family violence. This medium-term accommodation for up to five families was built and continues to thrive as a corporate and community funded initiative.

The past year saw Bella's five fully tenanted units on the Gold Coast remain in high demand, supporting families to regain stability, independence and confidence in a safe and nurturing environment with residents progressing toward sustainable housing, with dedicated case work support, strong referral pathways and space to heal and recovery from the impacts of domestic and family violence.

Rebuilding strength and stability at Bella's Sanctuary

SUZIE'S STORY

When a mother and her two children arrived at Bella's Sanctuary, they had spent months moving between temporary accommodation and friends' couches, unable to find a safe and affordable home.

At Bella's, they were welcomed into a fully furnished unit, providing not just a roof over their heads, but space to breathe, recover, and begin again. With the support of their caseworker, the family worked on rebuilding confidence, navigating rental applications, and re-establishing school routines. Over several months, they also engaged in community activities with other residents — sharing coffee mornings, celebrating milestones, and supporting one another through small but meaningful acts of kindness. By the end of their stay, Suzie had secured a private rental and re-enrolled in study, describing Bella's as the "first place that felt like home in a long time." Her story reflects the broader success of Bella's Sanctuary: a haven where safety grows into independence and hope.



Clinical Governance

DVConnect's clinical governance functions continue to be led by a collective of skilled leaders, program specialists and clinical practitioners committed to ensuring the highest standards of safety, quality and integrity across all services. Clinical governance remained underpinned by robust frameworks that integrate risk assessment, intersectionality, trauma-informed practice, and the gendered analysis of domestic, family, and sexual violence. These systems safeguard clients and staff alike while promoting reflective, evidence-based service delivery.

CLINICAL GOVERNANCE COMMITTEE

DVConnect's Clinical Governance Committee met regularly to oversee safety, quality, and service improvement. Reviews covered incident trends, supervision, and training priorities, while monitoring risk-mitigation measures such as escalation procedures and data audits. These forums ensure consistent, safe, trauma-informed practice.

PROFESSIONAL SUPERVISION

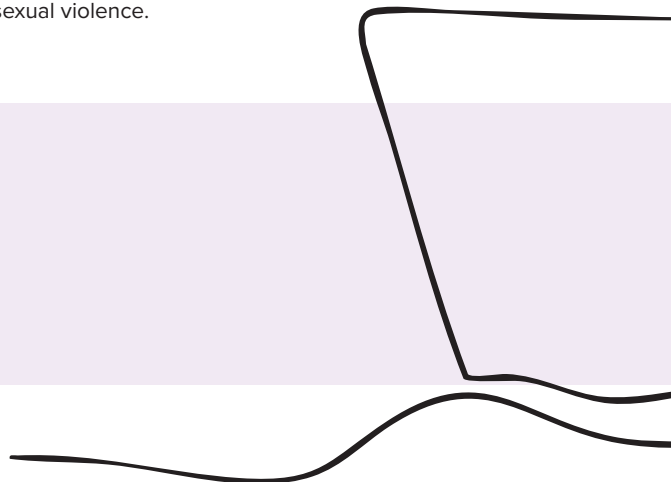
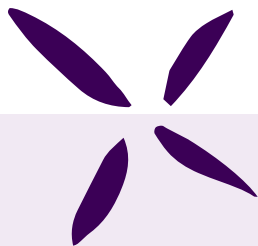
Throughout the year DVConnect delivered a strong supervision program providing reflective, supportive spaces for practitioners. Monthly individual and structured group supervision were facilitated by qualified supervisors, with 88 sessions recorded in April alone. Supervision addressed topics such as managing trauma triggers, recognising over-identification with clients, and culturally responsive engagement. Thematic supervision feedback was expanded to inform continuous improvement and guide professional development priorities.

QUALITY AND TRAINING

DVConnect's culture of excellence is grounded in continuous learning, reflective practice, and strong quality assurance. Throughout the year we delivered a diverse program of internal and external professional development to strengthen practitioner capability, wellbeing, and leadership. Monthly *Lunch and Learn* sessions created accessible spaces for staff to explore topics such as trauma-informed engagement, call management, and client-centred communication, while external training opportunities expanded expertise in complex case management, risk assessment, and culturally responsive practice.

The Quality and Training team maintained oversight of clinical standards and continuous improvement across all services, coordinating audits, call coaching, and calibration reviews to ensure consistent, best-practice responses. They also managed mandatory training, complaints oversight, and audit compliance for DVConnect and partner agencies, embedding accountability and high-quality care.

Together, these efforts foster a dynamic learning environment where professional growth, reflection, and evidence-based practice are integral to daily work, ensuring every practitioner is equipped to deliver safe, compassionate, and effective support for people affected by domestic, family, and sexual violence.



WORKPLACE TRAINING

DVConnect delivered bespoke domestic and family violence and sexual assault workplace training for organisations across multiple sectors. These programs, delivered both online and in person, helped employers meet legislative obligations, enhance workplace safety, and build confidence in recognising and responding to domestic, family, and sexual violence. Training packages were updated in line with national reforms, including changes to *Positive Duty* obligations under the *Sex Discrimination Act*, and adapted for diverse audiences. The interactive learning management system and tailored delivery approach continued to receive positive feedback from corporate and community partners for its practical, trauma-informed style.

Australian Retirement Trust partnership

DVConnect partnered with Australian Retirement Trust, a large national superannuation fund, to deliver tailored education and a dedicated workplace helpline designed to help meet the needs of members impacted by domestic and family violence, as well as for employees who may require support.

This collaboration enhanced the organisation's response capacity to support its members in need, and also modelled how workplaces can lead change to fulfill obligations under the Workplace Gender Equality and Sex Discrimination reforms.



Social Impact

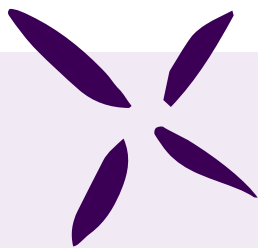
SUBMISSIONS/ CONSULTATION

This year DVConnect strengthened its role as a leading voice in policy and law reform across domestic, family and sexual violence, and victims-of-crime systems.

- *Criminal Justice Legislation (Sexual Violence and Other Matters) Amendment Bill 2024* — welcoming reforms enhancing dignity and safety for victim-survivors, including trauma-informed courtroom processes and expert panels.
- *Independent Review of the Human Rights Act 2019 (Qld)* calling for explicit recognition of victim-survivor rights, ensuring justice processes protect both the accused and those harmed.
- *Domestic and Family Violence Protection and Other Legislation Amendment Bill 2025*, supported stronger accountability measures, such as electronic monitoring and video evidence, while cautioning against unintended consequences of Police Protection Directions, asking for rigorous oversight and culturally safe implementation, particularly for rural and regional Queensland.
- *Castle Law Amendment Bill 2024* challenging narratives normalising violence as self-protection, advocating prevention, accountability and safer communities.
- *Draft Liquor and Other Amendments Bill 2024*, advocating for earlier alcohol delivery cut-offs to reduce domestic violence risk.

- *Making Queensland Safer Bill 2024* inquiry, amplifying victim-survivor voices in youth justice and community safety discussions.

Across all engagements, DVConnect continued to demonstrate credible, practice-informed leadership. Grounding our advocacy in data, compassion and lived experience, our work ensures Queensland's reforms remain trauma-informed, inclusive, and centred on safety, accountability and justice for all.



ACTIVITIES

DVConnect continued to lead innovation, collaboration and systems change across Queensland. Building on our strong history of crisis response, we expanded our reach through initiatives that connect communities, influence attitudes and strengthen early intervention.

As the first organisation globally to provide specialist practitioner support to innerBoy, DVConnect partnered with She Is Not Your Rehab to introduce new digital pathways for men seeking help to stop using violence. Working with the Queensland Government, we also promoted awareness of DVConnect Womensline and its critical role in keeping women and children safe.

Our teams participated in statewide prevention and awareness events, including DV Prevention Month, the QCOSS Community Impact Awards and Red Rose Ceremonies. VictimConnect and Victims of Crime Community Response expanded place-based delivery in Cairns, Logan and Townsville, embedding practitioners within communities for faster, more connected support.

Across Queensland, DVConnect strengthened local collaboration through Integrated Service Response networks, improving safety planning, accommodation and referral pathways and continued to build safer, more connected, violence-free communities.

FORUMS

DVConnect's research and innovation profile grew through partnerships with the Australian Research Council Centre of Excellence for the Elimination of Violence Against Women (CEVAW), Griffith University's Disrupting Violence Beacon, and She Is Not Your Rehab, demonstrating our commitment to evidence-informed practice and knowledge exchange.

Our START behaviour change trial was showcased at the Australian and New Zealand Society of Criminology (ANZSOC) Conference, highlighting innovative approaches to engaging men who use violence and the importance of early intervention. DVConnect also contributed as representatives on establishing Queensland's first peak body for Domestic and Family Violence Advisory Group. We also participated on the Forensic Sciences Queensland Advisory Board to represent victims of sexual violence, reflecting our trusted expertise and commitment to strengthening systemic responses.

Team members also represented DVConnect at numerous sector events and forums, both as delegates and speakers.



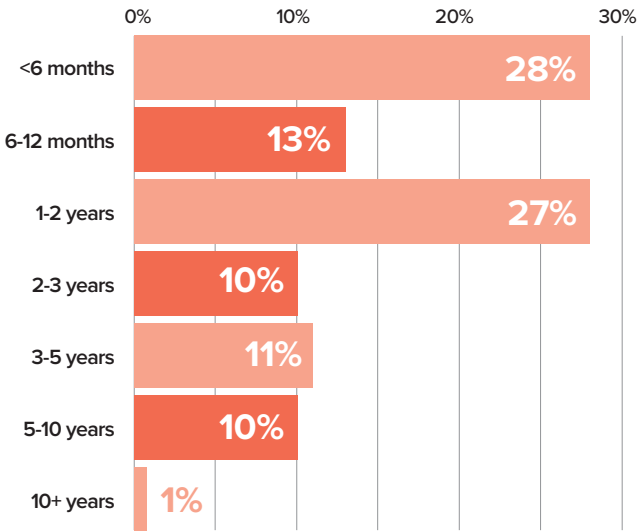
OUR PEOPLE



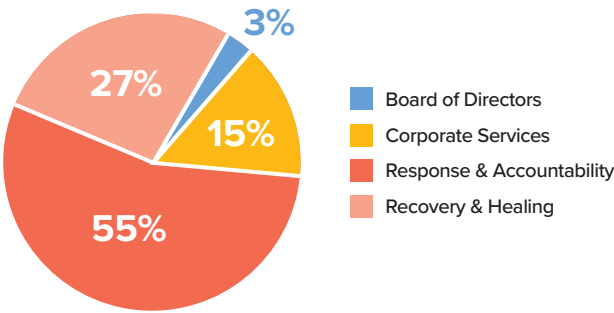
In 2024, DVConnect launched the Social Butterflies initiative, a staff-led program designed to connect our diverse in-person and remote workforce through light-hearted, creative activities. With 24/7 service delivery and often challenging frontline work, these team-driven moments of fun have become an important part of our wellbeing culture. Events like the Halloween-themed scavenger hunt, holiday desk decorations, and our End-of-Year Celebration saw exceptional engagement across teams and locations, creating laughter, connection, and a strong sense of belonging.

By early 2025, the program had evolved into a comprehensive wellbeing calendar featuring seasonal activities and opportunities for connection across shifts. Combined with reflective supervision, flexible rostering, and access to EAP supports, these initiatives reinforce DVConnect's commitment to fostering a positive, inclusive, and connected workplace, one that values joy, teamwork, and wellbeing as essential to our culture and success.

Staff tenure



Headcount by employment area



LEADERSHIP TEAM

DVConnect is supported by a highly experienced Leadership Team:

- Jo Jessop, Chief Executive Officer (commenced April 25)
- Michelle Royes, Director of Social Impact / Interim Chief Executive Officer (Aug 24 - Mar 25)
- Dr Kelly Dingli, Director of Clinical Governance
- Rhea Mohenoa, Director of Client Services – Recovery & Healing
- Kate McGhan, Acting Director of Client Services – Response & Accountability
- Wendy Flavien, Chief Integration Officer (commenced July 25)

Departures during the year

- Beck O'Connor, Chief Executive Officer
- Candice Alvaro, Director of Operations / Interim Chief Operating Officer

DVConnect's leadership model provides clear accountability and strong clinical, operational and strategic oversight across all service streams. This ensures the consistent delivery of high-quality, trauma-informed services that align with our purpose and strategic priorities. The organisation maintains robust systems for performance, quality assurance, financial stewardship and risk management.

Thank you to Beck O'Connor

In July 2024 Beck O'Connor resigned from her role at DVConnect, after 5 years as the CEO. We acknowledge and thank her for her significant contribution during that time. Her tenure was marked by strategic innovation, partnership-building and a steadfast focus on victim-survivor advocacy.

Staff Celebrations

Every quarter, all DVConnect staff have an opportunity to nominate one of their colleagues for the 'You Make a Difference' award – an opportunity to recognise and celebrate the people who make DVConnect the wonderful workplace we all enjoy. This year, two of our winners were:

GEORGIE

Georgie has quickly become a reliable and compassionate team member. She consistently goes above and beyond to support new starters, assist with training and foster a positive, uplifting environment. She is an uplifting person and spreads positivity around!

NIAMPH

Niamph brightens every day, spreads joy and always steps in to help. She covers shifts, is reliable and an incredible team player. Always making the office a happy place, Niamph supports clients and team members, switching between roles to help DVConnect Womensline's needs.



Corporate Services

INFORMATION AND TECHNOLOGY

Our IT department manages and maintains the organisation's technology assets including hardware, software, and networks, with the support of third party providers engaged to ensure we provide a cost effective, reliable and trusted IT service. The team provide technical support to all users with its primary focus being information security managed through system access controls and external annual cyber security assessments.

PEOPLE ENGAGEMENT AND WELLBEING (PEW)

PEW as a function strives to create a positive and engaging work environment by focusing on the entire employee journey from hiring to retention. Managing touch points such as talent acquisition, career development, performance, diversity and inclusion, they work hard to foster employee satisfaction and a strong sense of belonging.

WORKFORCE PLANNING AND MANAGEMENT

This team supports the Service Delivery functions of our organisation to ensure the effective rostering of our frontline staff across all programs to enable them to meet predetermined performance targets. The team also manage employee leave and attendance across our Service Delivery teams. Significant work has commenced to build a Workforce Plan informed by data analysis of demand, peak times, staff availability etc. all of which will drive our capability to forecast future workforce requirements enabling a more efficient and cost-effective rostering capability.

PAYROLL

The team process employee fortnightly payroll runs ensuring compliance with all relevant legislation, awards and regulations. This includes managing payroll records, generating pay slips, and preparing regular financial statements and reports for employees and government bodies.

ASSET MANAGEMENT AND WHS MANAGEMENT

Corporate Services also manages the maintenance and repairs of the organisation's assets and works closely with the Building Management team to proactively identify hazards and defects and manage repairs to ensure staff safety. Regular inspections are carried out at Bella's Sanctuary as well to ensure it remains functional and any issues are addressed in a timely manner to keep the repair costs down.

This team also supports Work Health and Safety by supporting and implementing the organisation's WHS policies by managing records, conducting inspections, and assisting with hazard and risk management, helping to create a safer workplace.

OFFICE ADMINISTRATION

A small team within Corporate Services manages administration and support tasks to ensure the smooth and efficient operation of the organisation. This includes greeting visitors, responding to general emails as well as more complex duties such as coordinating meetings, managing schedules, maintaining records and keys and handling supplies of office stationery, catering, pool vehicles etc. This team also support our Service Delivery teams with clinical administration, generating and sending support letters and correspondence.





OUR PARTNERSHIPS

DONATIONS & IMPACT

Donations and philanthropic partnerships made a significant contribution to DVConnect's work this year. Support from individuals, community groups and corporate partners sustained frontline services and funded innovation across the organisation. Monthly and seasonal giving remained strong, with contributions ranging from community collections and workplace campaigns to one-off philanthropic gifts, reflecting Queenslanders' ongoing commitment to safety and recovery for those affected by violence.

Corporate and community generosity also drove initiatives such as Bella's Sanctuary, fully funded through donations and partnerships, and START, our men's behaviour change program supported through philanthropic investment. Notable gifts from individual and corporate donors recognised DVConnect's frontline impact and advocacy leadership. Together, these contributions reflect the trust and shared purpose that help build safer futures for women, children and families across Queensland.



MEMBERSHIPS

Ending violence is a collective effort that relies on collaboration across communities, sectors and systems. DVConnect recognises that meaningful change comes from working together, sharing knowledge, shaping policy and advocating for solutions informed by lived experience. Through active participation in peak bodies, professional networks and advisory groups, we help ensure practice insights drive reform, research and innovation across Queensland and nationally.

During the year, DVConnect held leadership and advisory roles in key forums that influence policy, guide service standards and strengthen coordinated responses to domestic, family and sexual violence and victims of crime. These memberships demonstrate our commitment to collaboration, accountability and evidence-informed practice, and included:

- Queensland Domestic Violence Services Network (QDVSN)
- Queensland Sexual Assault Network (QSAN)
- Services and Practitioners for the Elimination of Abuse Queensland (SPEAQ)
- Ending Violence Against Women Queensland (EVAWQ)
- LGBTQ DV Awareness Foundation
- Forensic Science Queensland Advisory Board
- Queensland Police Service DFV Advisory Board
- National Victims of Crime Network
- VOCCR Interagency Working Group (IWG)
- National Women's Safety Alliance
- QCOS Women's Equality Policy Network
- ARC Centre of Excellence for the Elimination of Violence Against Women (CEVAW)



OUR GOVERNANCE

DVConnect Limited is a company limited by guarantee under the Corporations Act 2001 (Cth) and a registered charity with the Australian Charities and Not-for-profits Commission (ACNC). DVConnect is also a Public Benevolent Institution (PBI) and endorsed as a Deductible Gift Recipient (DGR) with the Australian Taxation Office.

DVConnect's Constitution allows for up to ten directors. The DVConnect Board continually reviews the organisation's practises and procedures to ensure strong governance in alignment with the Australian Institute of Company Directors (AICD) The Not-for-Profit Governance Principles. Some governance areas of focus during the past year included:

1 PURPOSE, VISION AND STRATEGY

There is a clear strategy which aligns our activities to our purpose and vision.

- The organisation has reviewed and updated our purpose, vision and principles and launched the DVConnect 2025 Onwards Strategic Plan.
- Our new strategic areas of focus cover People, Innovation, Integration and Practice.

2 ROLES AND RESPONSIBILITIES

There is clarity around the roles, responsibilities and relationships of the Board.

- The Board has developed, reviewed and approved several key governance policies and procedures during the year.

- Company Secretary roles and responsibilities have been updated and clarified, and a formal job specification developed.
- The Board reviewed and approved the Board Charter, Board Committee Terms of Reference as well as Board Chair, Board Director and CEO Job Specifications.
- The work of the Board is supported by committees that meet regularly (Audit, Finance and Risk, and Clinical Excellence).
- All committee Terms of Reference were reviewed to ensure contemporary governance across DVConnect.

3 BOARD COMPOSITION AND EFFECTIVENESS

The Board is run effectively, and performance is periodically evaluated. The structure and composition of the Board align with purpose.

- We welcomed Murray Benton and Simone Moffat-Lane during the year, increasing Board capability in cultural competence and financial management.
- A new Board Skills Matrix was developed to guide recruitment of new directors as part of succession planning.
- A strong focus was maintained on diversity, ensuring that lived experience, cultural safety and sector experience continue to inform governance.
- The structure of the Board Agenda was reviewed and modified to ensure key areas of strategy and risk have sufficient time and focus.
- A new evaluation process is in place with each Board meeting evaluated by a Director on a rotational basis.

4 RISK MANAGEMENT

The Board's decision making is informed by an understanding of risk and how it is managed.

- A detailed review of strategic and operational risks has been undertaken.
- New strategic risks around cyber and information security have been added to the risk register.
- The Audit, Finance and Risk Committee regularly reviewed the organisation's strategic risks, with enhanced risk reporting implemented to monitor and ensure safety and service quality across the organisation.

5 PERFORMANCE AND ACCOUNTABILITY

The organisation demonstrates accountability by continuing to use its resources appropriately and regularly evaluating performance.

- The monthly Financial Report has been reformatted to include trend data across all service streams.
- The Board continues to identify and refine appropriate measures to evaluate performance, including setting and monitoring KPIs.
- Full financial statements are available on the ACNC Charity Portal, and the Annual Report is also available on the website.
- An independent third party (YourCall) has been engaged to provide an external pathway for any whistleblower complaints.

6 STAKEHOLDERS

There is meaningful engagement with stakeholders, and their interests are understood and considered by the Board.

- DVConnect is improving the way it records and tracks all complaints, and the Board has access to regular reports regarding actions and service improvement outcomes.
- Regular meetings are in place between the DVConnect Chair and CEO and key Government representatives.

7 SUSTAINABILITY

The Board approaches environmental, social and human considerations considering profile, reputation and community standing.

- Human rights and social sustainability remain central to DVConnect's purpose, with the Board actively supporting initiatives that uphold the safety, dignity and rights of individuals accessing services.
- DVConnect prioritises workforce sustainability, with a strong focus on staff wellbeing, professional development, culturally safety and a safe and respectful workplace.
- The Board recognises that sustainability extends to financial resilience and regularly considers strategies to maintain DVConnect's capacity to deliver essential services into the future.

8 ORGANISATIONAL CULTURE

The Board models and works to uphold a strong culture aligned to purpose, client centricity and compliance.

- Conflicts of interest are identified, disclosed and managed on a regular basis prior to the start of each Board meeting.
- Procedures are in place regarding management of any potential misconduct, and relevant instances are reported to the Board.
- Expectations of behaviour are outlined in the Code of Conduct and action is taken where behaviours do not meet expectations.
- Staff engagement is measured using an external agency and DVConnect is putting in place action plans to improve areas raised by staff.
- DVConnect's purpose, vision, principles and values are displayed at all relevant service and office locations.

Our Board

Fiona Maxwell, Director, Chair

August 2024 to September 2025

Fiona's career has spanned the non-profit, government and university sectors in Australia and the USA. She is CEO, John Villiers Trust; a Fellow of the Australian Institute of Company Directors (AICD); and was previously Executive Director of food relief charity, FareShare. Fiona has led large-scale arts organisations and provided consulting services to the small-to-medium sector. Fiona has extensive experience building strong relationships across the community service, arts, culture, and philanthropic sector. Fiona holds a Bachelor of Arts from QUT, a Masters from the UNSW and completed the Executive Program for Non-profit Leaders at Stanford University.



Carly Jacobitz, Director, Deputy Chair

Interim Chair effective September 2025

Carly is a registered psychologist and graduate of the AICD who brings 15 years of operational and executive experience in human services. She is the Deputy CEO-Child Youth Family at Life Without Barriers and is a non-executive Director of PeakCare, the child protection peak body in Queensland. Her extensive experience in child protection and disability within government and for-purpose organisations led her to be appointed to the Queensland Government's Truth, Healing and Reconciliation Taskforce. Carly remains strongly committed to vulnerable children, young people, and families and is an advocate for financial agility and innovation within the organisations that serve them.



Ben Bjarnesen, Director

Ben is a passionate educator and campaigner who advocates for improved services for LGBTIQ+ victims and survivors of domestic and family violence. A Churchill Fellow, he has travelled internationally to explore best practice by police in DFV responses in LGBTIQ+ communities and now advises government and organisations globally. Serving with the Queensland Police Service, Ben founded the LGBTIQ+ Domestic Violence Awareness Foundation and was appointed to the Queensland Government Domestic and Family Violence Prevention Council. Ben is recognised as a 'Human Rights Hero' by Australian Human Rights Commission and one of Australia's Outstanding 50 LGBTIQ+ Leaders by Deloitte & Google. Ben holds a Diploma of Leadership & Management, Diploma of Public Safety (Policing), as well as Diploma of Security Risk Management.



Patrick O'Leary, Director, Chair Clinical Excellent Committee

Patrick is an internationally recognised researcher currently based at Griffith University. He has significant expertise in domestic and gender-based violence, particularly perpetrator intervention, integrated, differential, and intersectional responses, child protection, long-term impact of child sexual abuse (especially for men), social work, hope, and socially excluded young people. He is Co-lead of the University's Disrupting Violence Beacon and Director of Violence Research and Prevention Program, pivotal in the bystander MATE program. Patrick was a member of the Queensland Women's Safety and Justice Taskforce and an Expert Academic Advisor to the Royal Commission into Institutional Responses to Child Sexual Abuse. Patrick Chairs the Clinical Advisory Committee for SAMSN, supporting male survivors of child sexual abuse.





Murray Benton, Director

Appointed October 2024

Murray is a proud Aboriginal Barkindji Koori man from Central West New South Wales. He is the Deputy CEO of Youth Justice with Queensland's peak body, QATSICPP, and an appointed member of the Child Death Review Board with the Queensland Family and Child Commission. A strong advocate for early intervention to prevent male violence against women and children, Murray draws on his lived experience as a survivor to promote accountability and tailored support for men. In 2018, he gained international attention for The Good Fight Australia, a youth mental health and suicide prevention campaign. He brings extensive experience across the not-for-profit sector, specialising in child, youth and family services, housing and homelessness, including developing Queensland's first local housing action plan. Murray holds a Graduate Diploma in Business Administration and is completing his Master of Business Administration.



Simone Moffat-Lane, Director, Chair Audit, Risk, and Finance Committee

Appointed October 2024

Simone is a Chartered Accountant who brings with her over 15 years' experience across a variety of financial disciplines, including internal and external audit, budgetary management and financial governance. Currently a Chief Finance Officer in the Queensland State Government, she also has extensive experience in the private sector, having worked in a number of varied roles within professional audit services, large, listed companies and private equity health.



Nathalie Sarlin, Company Secretary

Appointed May 2025

Nathalie is currently Company Secretary and a Non-Executive Director for the Australian Industry and Defence Network (AIDN) and the Co-Founder and CEO for Buzzworks, a veteran-owned Defence Industry company. Nathalie was originally a Barrister and held roles at the Queensland Office of Public Prosecutions and the Commission for Children and Young People & Child Guardian. She also has experience in educational institutions and intellectual property. Nathalie has a Bachelor of Justice and a Bachelor of Laws from Queensland University of Technology and is a graduate of the AICD Company Director's course.

Departures during the year

Trina Hockley, Director and Chair, resigned August 2024

Fatima Deen, Director, resigned September 2024

Linda Dreghorn, Company Secretary, resigned May 2025

Committee Reports

AUDIT, RISK AND FINANCE (ARF) COMMITTEE

The Audit, Risk and Finance Committee assists the Board of Directors in the discharge of their duties regarding the management of DVConnect's financial affairs and the external audit process. It also assists the DVConnect Board of Directors in fulfilling its oversight responsibilities for risk management, governance and compliance with laws, regulations and codes of conduct to ensure clients are receiving the best services possible.

The Committee is comprised of four board directors and meets ten times each year. The CEO, Director Social Impact, and other members of the senior leadership team attend Committee meetings. During the year the terms of reference for the Committee were reviewed and updated.

The financial responsibilities of the Committee include providing financial direction and advice to the Board, providing advice and assistance to the CEO and other executives, as well as matters of financial management, establishing financial strategy and objectives, establishing finance-related policies, assessing the annual budget, reviewing the annual financial statements and monitoring the financial performance of the organisation against the approved strategic plan.

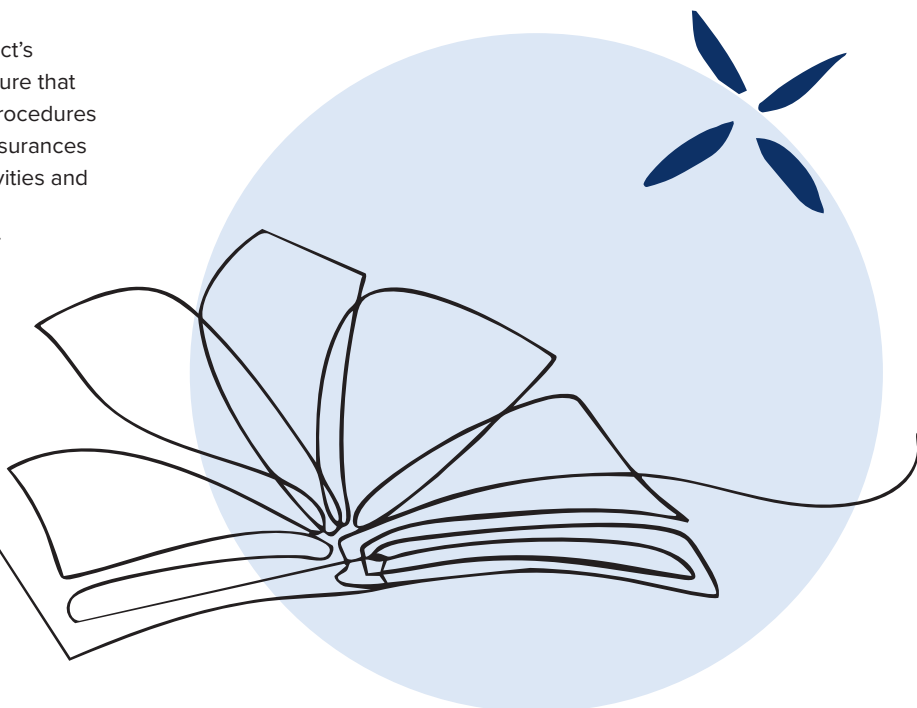
The Committee works with DVConnect's independent external auditors to ensure that the nature and extent of their audit procedures provide sufficient and appropriate assurances regarding DVConnect's financial activities and position. Vincents were appointed as the organisation's financial auditor in 2024 and have now completed their second audit of DVConnect's annual financial statements.

CLINICAL EXCELLENCE COMMITTEE (CEC)

The Clinical Excellence Committee assists the DVConnect Board of Directors in ensuring the safety, quality and effectiveness of services. The Committee also assists in fulfilling oversight responsibilities for internal control systems, clinical governance frameworks, quality management of services, and to ensure that clients are receiving the best services possible.

The Committee is comprised of three Board Directors and meets four times each year. The CEO, Director Clinical Governance, and other members of the senior leadership team attend committee meetings. During the year the Terms of Reference for the Committee were reviewed and updated. Other clinical and management representatives attend meetings depending on the topics under review. The areas of focus over the year included evidence-based practice and systematic management of clinical risk, and service improvement. An in-depth review of services provided to children and young people also occurred during the year.

The Committee also receives detailed information regarding high-risk client matters.



OUR FINANCIAL PERFORMANCE

Statement of Cash Flows

FOR THE YEAR ENDED 30 JUNE 2025

	2025	2024
CASH FLOWS FROM OPERATING ACTIVITIES		
Receipts from government grants	23,284,242	21,753,809
Receipts from donations	652,862	438,683
Receipts from other income	128,786	1,276,891
Receipts from ATO	1,379,325	-
Payments to suppliers and employees	(24,154,015)	(22,306,286)
Interest received	228,817	96,812
Net cash generated from operating activities	1,520,017	1,259,909
CASH FLOWS FROM INVESTING ACTIVITIES		
Payment for property, plant and equipment	(104,308)	(52,697)
Proceeds/(Payment) for investments in term deposits	729,711	(35,478)
Net cash generated from/(used in) investing activities	625,403	(88,175)
CASH FLOWS FROM FINANCING ACTIVITIES		
Repayment of lease liabilities	(478,241)	(467,809)
Net cash used financing activities	(478,241)	(467,809)
Net increase/(decrease) in cash and cash equivalents	1,667,179	703,925
Cash and cash equivalents at beginning of the year	6,450,992	5,747,067
CASH AND CASH EQUIVALENTS AT END OF THE YEAR	8,118,170	6,450,992

Statement of Profit or Loss and Other Comprehensive Income

FOR THE YEAR ENDED 30 JUNE 2025

	2025	2024
REVENUE		
Operating revenue	25,432,005	24,740,639
EXPENSES		
Employment expenses	(17,280,665)	(14,894,522)
Depreciation expense	(657,641)	(686,837)
Administrative & Operational expenses	(2,157,798)	(5,680,927)
Client related expenses	(4,236,634)	(1,816,333)
Property maintenance expenses	(423,191)	(321,912)
Finance costs	(62,810)	(85,411)
Current year surplus	613,265	1,254,697
OTHER COMPREHENSIVE INCOME	-	-
Total comprehensive income for the year	613,265	1,254,697

Statement of Financial Position

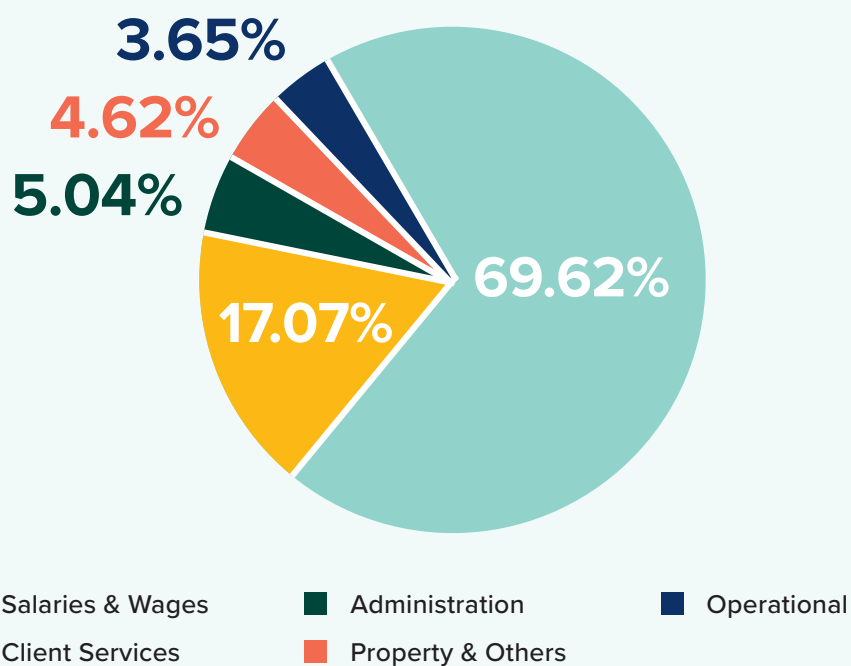
FOR THE YEAR ENDED 30 JUNE 2025

	2025	2024
ASSETS		
CURRENT ASSETS		
Cash	8,118,170	6,450,992
Trade and other receivables	641,945	1,534,023
Other financial assets	174,605	1,045,968
Prepayments	203,231	93,073
TOTAL CURRENT ASSETS	9,137,952	9,124,056
NON-CURRENT ASSETS		
Property, plant and equipment	1,746,787	1,865,131
Right of use assets	761,232	1,196,362
TOTAL NON-CURRENT ASSETS	2,508,018	3,061,492
TOTAL ASSETS	11,645,969	12,185,548
LIABILITIES		
CURRENT LIABILITIES		
Trade payables	1,395,984	1,283,684
Other payables	1,723,283	2,514,982
Lease liabilities	453,343	415,431
Provisions	793,589	918,427
TOTAL CURRENT LIABILITIES	4,366,199	5,132,524
NON-CURRENT LIABILITIES		
Lease liabilities	365,304	818,647
Provisions	193,837	127,014
TOTAL NON-CURRENT LIABILITIES	559,141	945,661
TOTAL LIABILITIES	4,925,340	6,078,185
NET ASSETS	6,720,626	6,107,359
EQUITY		
General Reserve	6,720,626	6,107,359
Accumulated surplus	-	-
TOTAL EQUITY	6,720,626	6,107,359

The full audited Financial Statement, including notes, for the FY25 year can be found on the ACNC website by searching for DVConnect Ltd.



2024–2025 Expense Analysis



DVConnect Womensline

1800 811 811

24 hours, 7 days

DVConnect Mensline

1800 600 636

9am – 12am midnight, 7 days

Sexual Assault Helpline

1800 010 120

7.30am – 11.30pm, 7 days

Forensic Support Line

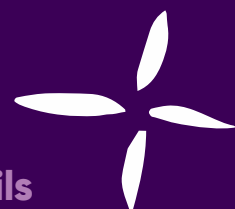
1300 264 827

9am – 6pm, Monday – Friday

VictimConnect

1300 318 940

24 hours, 7 days



DVConnect Contact Details



PO Box 10575, Adelaide Street,
Brisbane QLD 4000



07 3156 2323



mail@dvconnect.org



www.DVConnect.org



@DVConnect



@dvconnectqld



@DVConnect

VictimConnect Contact Details



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@victimconnectqld



@victimconnectqld

ARTWORK: BECAUSE OF HER WE CAN BY STEVIE O'CHIN

DVConnect worked with Stevie O'Chin, an Aboriginal artist in residence at the Birrung Gallery, to create the unique and inspirational artwork seen in this document. Stevie's painting represents all women and families impacted by the traumatising effects of domestic violence. This artwork marks one small step in our organisation's commitment to reconciliation.