



2015-16 ANNUAL REPORT

Contents

DVConnect - In brief.....	3
A Message from the Chair of the Board	4
Our Mission - Be heard - be safe	5
Our Vision - Be heard - be safe.....	5
Message from the CEO	6
What we do.....	7
Womensline.....	8
Services provided by Womensline	9
Sexual Assault Helpline.....	11
Mensline.....	12
DVTraining Connect.....	14
Pets in Crisis	15
Community Awareness and Engagement	17
Candle Lighting Ceremony	17
Highlighting Domestic Violence Deaths.....	18
Sector Engagement and Development	19
Fundraising for DVConnect.....	20
DVConnect is governed by a Board of Directors	21
Sector Networks.....	24
Current Service Agreements/Other Grants.....	25
Our Partners and Supporters.....	26
Stats.....	26
Statement Of Comprehensive Income For The Year Ended 30 June 2015	31



DVConnect - In brief...

DVConnect is the 24/7 state-wide crisis telephone response service for people experiencing domestic and family violence.

We offer professional and non-judgemental telephone support and advice to thousands of callers every year and coordinate immediate safety for those having to leave the violence in their homes from anywhere in Queensland.

DVConnect Womensline received over 98,600 calls last year and assisted more than 12,900 women and children to immediate safety throughout the state.

Through our Pets in Crisis program we were able to assist a further group of women and children, constrained by the fear that their pets would become victims if behind, by offering emergency shelter for 300 pets. This is an average of around 25 pets per month.

DVConnect also helped 11,000 men via our Mensline last year. In addition Mensline also provided face to face court assistance to a further 2,360 men who attended one of five magistrate courts, in and around Brisbane, in relation to domestic violence protection orders.

DVConnect also provides the State-wide Sexual Assault Helpline which received 2,343 women and men in relation to recent and past sexual assaults including institutional abuse.



A Message from the Chair of the Board

Families across Australian and the world are being impacted by domestic and family violence. As the new Chair of DVConnect I am very proud to be working with an organisation that is taking a lead role in ending violence. Domestic and Family Violence knows no boundary and I am really pleased at the move to have workplaces more supportive of people escaping violence situations. This year has been one of challenge for staff, the management and the board and I wish to say thank you for the contribution that all have made this year to support women, children and men in stopping domestic and family violence.

We have had a changeover of some of our key management staff and some of our Board this year and we welcomed three new Board members and also much needed Human Resource Capacity to the core management team. The management team under our Chief Executive Officer Diane's leadership make DVConnect a positive place to work despite the challenging subject matter the team works with every day.

We have a solid relationship with our funding and policy making bodies especially the Department of Communities and the Department of Premier and Cabinet and a growing network of delivery partners and allies. The Department of Communities has been driving the outcomes of the Not Now Not Ever Report and I am very appreciative of the close working relationship we have in this space. I am also glad that the Department heard our call for assistance when call volumes escalated significantly after two high profile public murder and were able to support us to meet demand.

The culture of DVConnect has remained positive despite the high pressure environment the team face every single day. We have increased our staff numbers this year in response to call volumes and have actively focussed on resilience this year and have ensured our staff are well supported through Employee Assistance and best

conditions we can sustain. We also have ensured we have chosen a hardworking and professional group of people and together they ensure many people reach safe solutions.

We have had a couple of opportunities this year where the Board, Diane and the management team have been given the ability to focus on what we need to look like moving forward. The broader risk from the ever growing demand, the changing political landscapes as well as some other challenges have meant we have put in a number of business improvements to make processes flow and case management support to women in temporary hotel accommodation more effective. We have also given staff additional elements of support including enhanced supervision arrangements. I have every confidence that the actions that have been well in train this year will put us in a strong position for 2016/17.

Thank you Diane for the work you do. As our CEO for the last 11 years, I have every confidence that you and the team you selected will see us into a solid position to face the challenges that come our way in terms of volumes and the horrific stories we hear every day. We are only successful due to the teams excellent standard of service.

Lastly thank you to my Board colleagues for the work you have done for the organisation, your leadership and due diligence in how we as an organisation operate. Without you as a Board we would not be able to provide the direction and governance DVConnect needs or fulfil our obligations to women, children and men and the broader community to end domestic and family violence.

Elissa Farrow

Chair





Our Mission - Be heard - be safe

To enable the seamless passage from violence to safety.

Our Vision - Be heard - be safe

A Queensland free from domestic, family and sexual violence.

Message from the CEO

The year between July 2015 and June 2016 was like no other year before in the history of DVConnect's response to domestic and family violence. For those of us who work in this world the change began late in the previous year with the announcement of the Taskforce into Domestic and Family Violence headed by Dame Quentin Bryce. This change ushered in a new trend of demand that saw thousands more women come forward looking for help. Then almost a year later the most tragic sequence of events finally saw the private door of 'just a domestic' flung open while the country but especially Queensland reeled from the shock of the public murders of Tara Brown and Karina Locke. The calls to DVConnect not only doubled but callers had a greater level of fear and urgency than was our usual experience. Many women were petrified that what happened to Tara and Karina would happen to them. Calls to Mensline were a mixture of horror at and support for the actions of these men.

The Premier personally contacted DVConnect the day after Karina Locke's murder offering more funding to help us through the expected surge. This was a most welcome injection of funds that allowed us to meet the avalanche of calls for help that we knew were coming and coming on top of the first surge in calls the year before. This demand has become the new trend which is a 63% increase to Womensline and 48% increase to Mensline on that from two years ago. As well as the overall increase in calls to DVConnect the percentage of those calls requiring an urgent response has increased by 15%. Two years ago, new callers to DVConnect needing an urgent safe place accounted for 21% to 25% of new intakes to Womensline. Now, that percentage has reached 37% resulting in many more women being placed in emergency accommodation than ever before.

DVConnect was fully supported through this series of dramatic increases in demand by the Queensland Government through the Premier's Department and the Department of Communities as well as the personal support of both the Premier and the Minister for Communities and Domestic Violence, Shannon Fentiman. There had never been so much media attention featuring DVConnect and this brought even more people forward

seeking help which showed just how much had previously stayed under the radar.

This last year in particular has been a period when the flurry of government to implement the recommendation of the Not Now Not Ever Report meant a closer and more sustained working together of government and non-government agencies to see this happen. DVConnect was in the middle of this relentless consultation and round table activity that saw the passing of new laws and the spreading of strong initiatives and policies right throughout government that was so encouraging. Of particular note was the new law of Non-Lethal Strangulation as a separate offence and the legislation that established Domestic Violence Death Review Boards within the Coroner's Office. As well there has been a growing interest from the corporate world to see where they can fit with the sector to support women and children in crisis.

Again, I wish to thank the Department of Communities for the core funding and partnership that allowed DVConnect to meet the demand for help. I would like to thank the Department of Justice for the funding of the Mensline Court Assistance Program that has allowed for Mensline to reach over 2,000 men last year at court. As well, we are greatly indebted to RSPCA Qld for their unwavering support of the Pets in Crisis program that permits women to leave the violence at home and secure their pets safety as well. Because DVConnect transports so many women and children around the state we owe a big thank you to Queensland Rail for their long term support that has meant vital long distance travel for our families in crisis at no cost: saving DVConnect thousands every year.

Finally, I would like to thank the board of DVConnect for their leadership throughout the year. To the staff of Womensline, Mensline, Sexual Assault Line, Support team, admin team and management; what a year but because of you we got through it knowing that we are heading into an even bigger year.

Diane Mangan



What we do

We support women, children and men, at risk of harm through domestic and family violence, get to safety.

DVConnect responds to domestic and family violence in Queensland via three public lines: Womensline, Mensline and Sexual Assault Helpline. Our 'Serviceline' is reserved for communication with external and sector services.

We not only work with almost every specialist and community service throughout Queensland around the safety needs of women and children but we also have the unique position of having a 'helicopter view' of the sector as a whole. This often allows us to see the gaps in the system enabling us to make decisions and take swift action. The physical and psychological safety of women and children living with domestic violence is the overriding focus of our work both on Womensline and Mensline.

Demand on the service

Last year the three crisis lines of DVConnect responded to over 112,030 incoming calls (this is an increase of 37,600 calls from last year) for assistance from people all over the state because of domestic violence, family violence or sexual assault.





Womensline

DVConnect Womensline is the 24/7 crisis response service for domestic and family violence throughout the state and responded to 98,660 incoming calls to both the 1800 and 1300 lines last year.

While Womensline receives many calls looking for information, crisis counselling and support around legal issues in relation to domestic violence, responding to the immediate safety needs of women and children, is by far the most demanding of the services DVConnect provides. Every month 600 of the callers to Womensline are women in fear of their violent partners or family members and need a place of safety for themselves and their children and sometimes their pets. Womensline arranges all the travel and accommodation needs for the family until they have reached their destination be it one of the many domestic violence refuges throughout the state, family or friends elsewhere in the state/country/overseas or other accessible housing. Providing this outcome for women fleeing the violence at home can be very complicated and demanding on workers because of the short time frame to work within and the limited options available as evidenced by more than 12,960 outgoing calls a month last year.

The response by Womensline is supportive and non-judgemental and understands that women often leave domestic violence a number of times before making a final move. We understand that throughout this period of uncertainty women are often painfully working through what they need to do for themselves and their children. We are also aware of some women who are suffering psychological and emotional trauma after a long history of abuse sometimes beginning in childhood and not presenting as articulately as they would wish. Some may also present in ways that indicate some form of mental illness and or substance abuse often also related to an extensive history

of violence.

We know and recognise that it takes a great deal of courage for the women who phone in for help for themselves and their children as they come to terms with having to leave their homes, belongings and lifestyle behind. Their courage and sacrifice cannot be understated.

Services provided by Womensline

The service provided by Womensline is largely broken down into four main categories, such as Information and Support, Crisis Counselling and Safety Planning, Face to Face Court Support and most importantly, Crisis Intervention. The latter is where Womensline is required to arrange an immediate place of safety for women and children escaping the violence at home. Last year, Womensline arranged emergency accommodation for over 24,424 women and children throughout the state. Around 14,066 women and children were transported to safety including 165 air flights 40 from the Torres Strait and other remote areas.



Womensline case study (1)

Maria called DVConnect needing to leave home immediately. Maria has three little children and they are also unsafe because of their father's rages toward Maria while they are present. Maria's husband was currently at work and she had the three children with her at home. She has no supports and cannot go to her family in another state because he knows where they live and will arrive and it will be too much for her elderly parents. After speaking with Maria about her current situation and what needed to happen DVConnect arranged a cab to collect her and the children and they were placed in a motel in Brisbane while we looked for a refuge vacancy for her. Maria was supported at the motel by Safer Lives (a team from Micah). After four days in the motel and no refuge vacancies in Brisbane the Womensline Counsellor talked to Maria about a vacancy in central Queensland. At first Maria didn't want to leave the southeast but after thinking about it she agreed. When Maria arrived at the refuge in central Queensland she called DVConnect with the following message. "Initially I didn't want to go to what seemed the middle of nowhere but after arriving and being helped by members of the community with my bags and children and collected by the refuge worker I was a little more settled. But it wasn't until after a good night's sleep I feel like a new woman. I want DVConnect to know that you have taken all of the stress from my shoulders. I am so pleased that you gave me the soft nudge to come to this town because it is very much the new start that I and the children need. I am so amazed at how quickly and how well it has worked out for me. I just thank God that DVConnect exists for me and for other women". It is feedback like this that just warms the hearts of the whole workgroup because without this we generally do not know what happens to most women we assist to refuge or other places of safety.

Womensline case study (2)

Christina called DVConnect very unsure of what help she could expect from us. Christina said that she was a devout Christian and any thought of leaving her husband was so distressing for her to contemplate and was concerned about the type of advice she might receive from someone who is not a Christian. The counsellor was able to assure her that after they talk she would be the one making the decision about her life and that all DVConnect would do is provide her the information she needed, options for her to consider and support around both.

Christina is typical of many of the women who call DVConnect that don't fit the 'conventional mould' of what many believe is a victim and a perpetrator of domestic violence. Christina is well educated and financially secure and comes from the part of town where it is thought that there is no domestic violence. Christina holds a very high level position as a financial advisor for a large firm in town but she is also married to a very highly connected man and leaving him is not only a frightening prospect because of his terrorizing control of her but also because of the shame she will feel not only within her working and social environment but also her church. She said, "No one will believe that he could do that to me not even the pastor. He presents so well".

A safety plan was put in place between the Womensline counsellor and Christina and it was left that if she needed further help from us she would call. Three weeks later Christina called DVConnect to say that she would be leaving that night and needed our help get her from the property which we did.

Regional and Cultural Breakdown

Womensline calls are received mostly from the south east corner of the State. Whilst only around 9% of calls are from the Far North, most of these are from the Torres Strait Islands, the Gulf and tip of the mainland where the only transport to safety is by plane. Of the women from the various cultural groups calling the service:

- 64% were Anglo Australian;
- 10 % were Aboriginal and/or Torres Strait Islander – but this rose to 23% of those needing immediate assistance to leave the violence at home;
- 16% were non Australians but from an English speaking country.
- 9% were from a Non English Speaking Background (NESB) but this increased to 10% for those that required crisis intervention. Of requiring crisis intervention 12% also needed an interpreter.

Languages most requiring the Telephone Interpretation Service are:

Amharic, Arabic, Bengali, Burmese, Cambodian, Cantonese, Croatian, Chinese, Dari, Dinka, Farsi, Filipino, French, Gujarati, Hindi, Hungarian, Indonesian, Japanese, Khmer, Kirundi, Korean, Lao, Mandarin, Persian, Polish, Punjabi, Portuguese, Russian, Samoan, Spanish, Sri Lankan, Swahili, Tagalog, Thai, Tamil, Tigrinya and Vietnamese.

Womensline case study (3)

Kimberly is a young woman living on one of the islands in the Torres Strait with her partner and his family. Kimberly's family are from another island so she had no supports of her own. Her partner attacked her last night and she and the baby are currently at the health clinic. Her partner has disappeared and the police will not find him as he will hide until they go and return to Thursday Island so it is not safe for her to stay. Kimberly would like to go to her family where she will be safe. Her family want her returned to them. DVConnect arranged a flight for Kimberly and the baby leaving the island the following morning. The health clinic agreed to look after Kimberly with the help of the local community police who would protect her until she was safely on the plane.

DVConnect arranges up to four flights a week from the remote parts of the state including the Torres Strait, Gulf region and from Mt Isa to get women to safety. Those on Torres Strait who are not transported to family are often placed at the Lena Passi women's Shelter on Thursday Island or flown onto the mainland if deemed more appropriate.



Sexual Assault Helpline

DVConnect provides counselling on the Sexual Assault Helpline and every year we assisted 2,343 women, men and young people. Last year, calls relating to sexual abuse in childhood accounted for 252 of the calls with the remaining calls coming from victims of acute/ recent sexual assault.

DVConnect offers crisis counselling and support mainly but also information and referral for those needing urgent assistance and/or face to face counselling and support.

The impact of sexual violence can be considerable and may include experiences of anxiety, depression, flashbacks and panic attacks, feelings of guilt and worthlessness and a myriad of other health and social issues. Our counsellors provide validation and support, information on forensic and general medical processes, accurate information on making a complaint to police, referral phone numbers for further support in the caller's local community and some strategies around self care and keeping safe.

The Sexual Assault Helpline also responds to Support Link/ Police referrals.





Mensline

DVConnect Mensline provides counselling and referral to men who are violent to their partners and other members of their family and also to those who are victims of domestic and family violence. Last year Mensline provided this assistance to 13,390 Queensland men either by phone via the Mensline helpline or in person at one of the five magistrate's courts in and around Brisbane.

Mensline is available from 9am to midnight, seven days a week and is covered by a dedicated team of male and some female counsellors. Whilst they do not provide legal advice, our Mensline team do also provide assistance to men appearing in one of the seven magistrate's courts in relation to Domestic Violence Protection Orders. We spend time with the men before they enter court preparing them for the court process around these applications. Mensline provided Court Assistance more than 2,070 men, either in person or over the phone.

All of the assistance by way of counselling and practical support that is provided to men either by phone or at court is done through the lens of family safety. Mensline uses every opportunity to work with individual men whose actions create an environment of fear for their partners and children. Our resolve is to highlight the impact of abusive behaviours, challenge those who use violence to take responsibility for their actions and encouraging them to contact services to help them change.

A much smaller percentage of men who call Mensline do so because of the violence they are experiencing within their relationships often by another male partner or family member. Sadly, Mensline also supports men at court who are seeking a protection order from their adult children. An even smaller number of men call Mensline because of violence from a female partner or family member. Often this violence is on a very different level to that experienced where the male is the perpetrator of violence. Most of these situations do not have the element of fear in these relationships but Mensline is very responsive to these situations and provide support and practical assistance where required.

Mensline also received over 3,407 police referrals via SupportLink this year. These referrals involve a follow up call to men who have consented to police for Mensline to contact them for ongoing assistance. These are instances where police have been called to the home because of domestic violence. Many of the men are pleased to have this support from Mensline and engage with the counsellor about strategies for the future prevention of violence within the home.

Case Study 1.

Frank had initially declined an invitation to talk with Mensline, stating that he had his own legal representation. Later in the day, however, the magistrate asked the Mensline worker to attend court when Frank's matter was before the court. The magistrate was explaining that she wanted Frank to attend a perpetrator program, but Frank's lawyer was arguing against this, describing the programs as "ineffective" in his view, because "they're just men getting together to confess what they've done to try to get some catharsis" which "doesn't work". The matter had previously been adjourned twice that day and had taken up a number of hours of the courts time. The magistrate stated that she was adjourning the matter again and asked the Mensline worker if he would meet with Frank and talk about the behavioural change programs.

Rapport building with Frank led to a discussion about the volunteer work that he does at a local boxing gym with young people. This led to an exploration of Frank's motivation for this work which led him to talk about the central values in his life, values which revolved around the importance of helping young people to have a place where they belong, feel valued, respected and cared for. And he talked about how important this work is in his life and how it gives his life purpose and meaning, stating that one of his big fears if he consented to the order would be that it would prevent him from being able to do this work (he was reassured that it would not).

Through this exploration, a conversation opened up about how Frank would like to be able to support young men even more, along with an acknowledgement by him of his own limitations: limitations which were due to the fact that he only ever saw violence and poor communication growing up, and he never saw any other, better ways of doing things.

A discussion about communication and the breath of things covered by the term "DV" also led Frank to acknowledge that he has been verbally abusive in his relationship and that he does have issues with anger. Frank stated that he could see that just boys needing a boxing coach to show them new skills if they were to improve, he could use a "coach" to learn new skills in life if he was to have a better relationship and be a better mentor to the boys at the gym.

As a consequence of this discussion, Frank agreed to register for a men's perpetrator program, stating that he could see how this would benefit both his relationship and the boys that he mentored and supported. The ML worked then assisted Frank to do this in the room on the phone. Frank also stated that he had decided that he would consent without admission to the police application for a DVO.

Case Study 2.

Mike was at court because of a private application for a DVO taken out by his partner. Mike was a very large man who identified as Maori. Initially Mike stated that he was seeing Mensline in order to see the duty lawyer, and that he really just wanted to get some legal advice. During the conversation that followed, Mike disclosed that "family is everything to him", frequently talking about his three young children and he disclosed that he grew up with a very violent father. The Mensline worker explored at length what this was like for Mike.

This discussion of Mike's experience growing up in a violent home, including the impact that this had upon him both then and now, led to a discussion about Mike's own violence and his motivation for change. He stated that thinking about his own experience of family violence and the impact that it has had upon him enabled him to better understand what it must be like for his kids, and how they will be affected in the future if he doesn't take responsibility for his behaviour and change. He reported that this had a very significant impact upon him.

Mike stated that he didn't want his children growing up to be violent or to think that it was OK to be treated that way. And he added that he didn't want them growing up feeling "worthless" and "pushing people away" as he had done. Initially he vehemently denied that his children were frightened of him, but after reflecting upon what it was like to experience his father's violence as a child and to "walk on egg shells never knowing when it would explode", he stated that he had a very emotional realisation that they must be "terrified of him". He was able to expand on this realisation himself with the acknowledgement that he is a very big man and they are very small children, and that his loud voice and facial expressions when he is angry must be terrifying for them.

The Mensline worker continued to explore and expand upon Mike's motivation for change, exploring things like: the impact of DV on this children; the importance of his family and children to him; the kind of man and father he wants to be; the future that he wants for his children and the people he hopes they will grow to be; his love for his partner and how he wants her to feel (respected, loved, safe etc.); the kind of relationship that he wants to have with his children and his partner; and the importance he places on integrity and behaving consistently with his values.

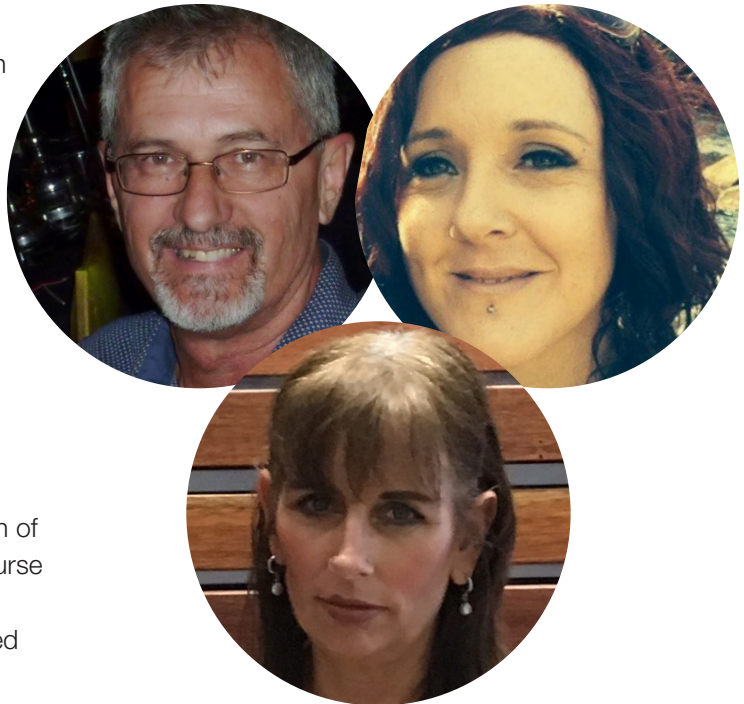
Mike stated that he found the discussion very helpful and that he had decided to consent without admission to the application for a DVO. He also stated that he wanted to register a men's perpetrator program when this was discussed with him. The Mensline worker assisted Mike with this registration over the phone.

DVTrainingConnect

DV Training Connect has developed and delivered training to diverse audiences throughout the year. Youth workers from street youth services, management and human resources for power and utilities companies, nurses and midwives in major hospitals, social work students, psychologists and doctors and other health professionals and major union's officers, have formed audiences across the year. The training works with organisations about the development of policies and practices that increase safety and a victim's capacity to maintain employment while holding the person using violence in their relationship; accountability.

DV Training Connect has, through the course of 2016, delivered four three day courses to a wide cross section of sector and other workers. This three day interactive course examines in detail the analysis and the skills needed to effectively recognise, respond and refer to those effected by domestic and family violence.

The principal trainers delivering the content for DV Training Connect are primarily, practitioners and managers, which bolsters their capacity to talk with authority and conviction. DV Training Connect is positioned to further increase its capacity to respond to demand in 2017 and beyond. DV Training Connect see's the development of accessible and content rich interactive learning experiences as pivotal to engaging audiences in the development of effective and safe response to what can often be treated as a private and complex issue. DV Training Connect positons itself in the advocacy of his capacity to change not in her reluctance to leave.





Pets in Crisis

For any pet lover whose animal is part of the family, the thought of leaving them behind in an emergency is unthinkable!

DVConnect counsellors regularly speak to women whose intimate partners use violence or threats of it towards their pets in order to frighten and control them into staying.

Places available in refuges for the victims of domestic and family violence are scarce, and in Queensland none are able to accommodate pets.

Sadly, hundreds of women, children and their beloved pets across Queensland are constrained in violent and fearful relationships because the fear and practical challenges of leaving are just too overwhelming.

And for the children moving without their special companions, at this time, compounds the loss and makes the trauma they are facing in their family life that much more intense.

These already emotionally drained and mostly financially strapped women are torn between protecting themselves and their children and the increased risk that their dear pets will (if they are not already affected) become the victims of the violence if they leave them behind.

Pets in Crisis is an extension of the RSPCA QLD' foster care program that facilitates safe refuge for animals at risk until they can be reunited with their families.

RSPCA Qld continues to provide animal boarding and health care, for a nominal fee, for individuals fleeing domestic violence. The aim of the program is to reunite owners with their pets after the initial upheaval and family stress has passed.

Almost 180 animals came into the program, referred by the state's leading domestic violence support organisation, DV Connect. This figure included 50 cats and 122 dogs. This is up 34 animals from last financial year.

With clients owning approximately 1.7 animals each, that's 106 individuals and families who benefited from the

program.

Throughout the state we provided over 4330 days of care, with each animal staying for in the program for an average of 24 days. This is one of the most valued support programs we offer and without exception beneficiaries of Pets in Crisis express their overwhelming relief and gratitude and we all cannot thank RSPCA Qld enough.

In addition DVConnect assisted an addition 120 Families with pets in crisis related services.

Pets in Crisis helps whole families!

Knowing that their pets will be cared for and that they can be reunited as soon as they can get back on their feet is sometimes the catalyst for many women having the courage to take that vital step towards leaving a violent domestic situation and protecting themselves their children and just as importantly their pets.

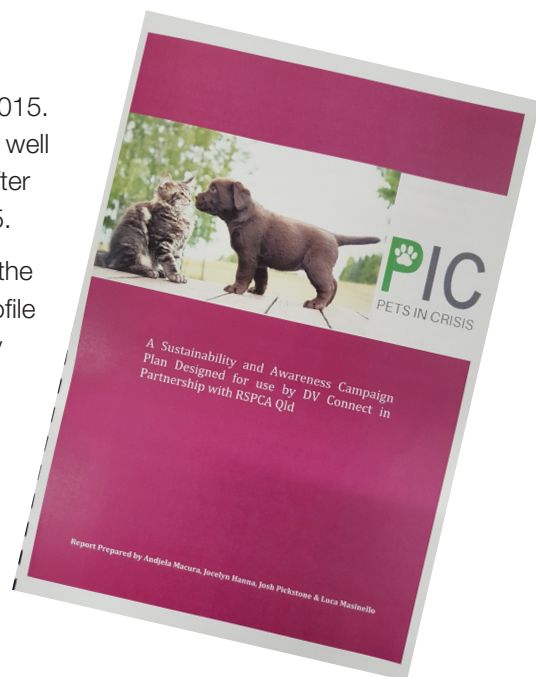


PIC Team

DVConnect and RSPCA Qld formed a volunteer Pets in Crisis (PIC) team in late 2015. This team is made up of students from QUT (Jocelyn, Andjela, Josh and Luca) as well as Karyn from DVConnect and Zoe from RSPCA. The PIC team came together after DVConnect and RSPCA had a booth at the QUT Skilled Volunteer Project in 2015.

The team quickly formed, had a brain storming meeting at DVConnect. After this the student team went off and produced a blueprint for a way forward to raise the profile of the program which will ultimately lead to sustainable funding of this desperately needed program.

They all met at DVConnect in February 2016 to go through the plan which will now slowly be rolled out beginning with social media. They will keep their friends updated on Facebook/DVConnect Website on the progress of the team's activities as they know how much people love their pets and how much care and support having a PIC program for animals who are suffer in homes where there is domestic violence.



Pets in Crisis story by Julie Herbert

Roxanna is a little Maltese cross. She only weighs 4kg. Her mum brought her into the RSPCA on 1st October 2015 and entered her in the Pets in Crisis Program. You see, Roxanna and her mum had been living with domestic violence. Mum had just made the courageous decision to leave her abusive partner and needed somewhere safe for Roxanne to go while she fled to safety herself.

After a tearful goodbye with her owner, Roxanna headed to the RSPCA Wacol Animal Hospital where she was given a clean bill of health. That night would have been a very scary one for little Roxanna but the vet staff kept a close eye on her and tried to alleviate her nervousness. The next day she was the perfect patient as she had her desex surgery (at no cost to her owner).

Over the next two days, little Roxanna waited for her behavioral assessment. But she was very anxious and refused to eat. The stress of the shelter environment was just too much for her. That's when we needed a staff member to step up and agree to take her home straight away. No more time in the kennels for this sweet girl! And that's how Roxanna ended up coming home with me.

When I first brought her inside my house, she wasn't very confident. She was a little unsure of the resident cats and Chihuahua. She had to be hand-fed roast chicken to get her to eat. But she took an instant shine to my partner. Stuck to her like glue!

Over the passing weeks, we saw a great transformation in Roxanna. She was outgoing and playful. She even tried to entice my very sedate Chihuahua into games. She was cheeky and funny. And she was eating like a horse! I think she settled into my place really well.

Roxanna's mum ended up needing another 28 days of emergency boarding. But I didn't mind. I loved caring for this little madam. When it was time to bring her back to the campus so that her mum could collect her, there were definitely a lot of mixed feelings.

When I saw the reunion between Roxanna and her mum, I knew that this was working out exactly as it should. Roxanna's mum was so happy and so grateful to us for caring for her girl. She grabbed my hand and kept saying "thank you, thank you so much". Roxanna was ecstatic to see her mum again. You should have seen her little body squirm and that tail wag! It truly made this whole process worthwhile.

N.B. Names and other identifying information have been changed to protect the client and her animal.

Community Awareness and Engagement

Every month in Australia six women die at the hands of their intimate partner, at least one of them is from Queensland.

DVConnect combines with other services and individuals in the sector and the community to highlight the most preventable of all deaths for the obvious purpose of reducing or eliminating these ultimate acts of control.

Two significant community awareness events that DVConnect participated in were:-

- Candle Lighting Vigils which are held annually throughout the state and now around the country as simultaneous events of remembrance and awareness about those who have died because of domestic and family violence
- Red Rose Rallies which are called every time a person (mainly women) dies because of domestic and family violence in Queensland.

Candle Lighting Ceremony

At 6pm on 5th May 2016 Candle Lighting Vigils were being held all over the country to remember those who had died because of domestic and family violence. DVConnect, Brisbane Domestic Violence Service and Queensland Police joined with CEO Challenge to host our 11th Candle Lighting Vigil. We were guided through the event by our MC, Sophie Formica. We remembered the 17 women, 2, men and 4 children who were killed since the vigil this time last year.

The first Wednesday in May each year is the beginning of Domestic and Family Violence Prevention Month and throughout the state and now the rest of the country Candle Lighting Vigils are held on this day to remember those who died at the hands of domestic and family violence.

We were joined by Rosie Batty this year who attended her first vigil in Melbourne last year. Also we had the honour of Dame Quentin Bryce and Leader of the Opposition, Lawrence Springborg, Police Commissioner, Ian Stewart and Minister Shannon Fentiman and the Hon Tracey Davis all attending the Brisbane vigil again. We had an amazing turnout with community, sector, police, government and most importantly family members. We were joined by Sonia Anderson, Di Thompson and Natalie Hinton the mothers of Bianca, Leanne and Tara respectively all tragically taken but remembered by their mothers and the gathering last night. We lit candles to a police piper and the Songlines choir again and it was a solemn but respectful vigil. The very personal and emotional stories that were shared on the evening were a sad reminder to us all of the tragic consequences of domestic violence and why we were all gathered there. At the conclusion of the Southbank vigil, Rob Reid from Minter Ellison started the CEO Challenge Darkness to Daylight run in honour of those who have died as a result of domestic and family violence.



Candle Lighting 2016 - Dame Quentin Bryce with Minister Shannon Fentiman lighting a candle at the National Annual Day to Remember.

Highlighting Domestic Violence Deaths

Red Rose Rallies

These silent rallies in Queensland are the initiative of the Domestic Violence Death Review Group (DVRAG) and are held in the same location outside Parliament in Brisbane on Friday lunch time of the week that the alert about the death of a woman is circulated by DVRAG.

2015 has been a particularly horrific year for domestic and family violence murders.. The images displayed are for the Red Rose Rallies that are held in Brisbane, Gold Coast and Townsville after each death in Queensland. The Brisbane Rally is held on the corner of Alice and George streets. Alerts are sent through the DVConnect Facebook page, Red Rose Rally Facebook page and RRR Twitter. Everyone is welcome to attend. These are silent rallies as a mark of respect for the victim and support for family and friends

In April 2016 we attended the “Queensland Says Enough” Rally. Again, we are confounded by the horror of the continuing murder rate of women in Queensland. In less than a month seven women were killed leaving behind at least 11 children.

The domestic violence sector gathered outside the Law Courts in Brisbane to make a statement about that along with the families of other murdered women to show support to the families of these seven women and to tell the community that we have to do more.

It was at this time that the members of DVRAG decided that the group would now advance the awareness cause more earnestly and on a national level moving from DVRAG to the Red Rose Foundation. Through QPILCH we were able to secure the pro bono services of a law firm to help the fledgling foundation become a legal entity.



Red Rose Foundation – QLD Says Enough

On Thursday 15th October 2015 The Queensland Says Enough Rally was held and sent a powerful message from the community that we have had enough of domestic and family violence. The Queensland parliament led by Premier Annatacia Palaszczuk suspended parliament early that evening, left parliament together and walked to Queens Park, each with a Red Rose, to support the Queensland Says Enough Rally. Parliament was also debating the changes to legislation around domestic violence on that day making their attendance at the Rally so much more significant.

Members of the domestic violence sector said it was a moment never seen before and one that they will remember for a long time. Not only was parliament, including the opposition led by Laurence Springborg, in attendance but also the speaker of the house, Peter Wellington. A significant representation of the Queensland Police Force, led by Commissioner Ian Stewart, were present to show their support in saying “Enough”.



Sector Engagement

White Ribbon Breakfast 2015

November 25th is the International day of the Elimination of Violence against Women but it is also known as being White Ribbon Day. Members of the D V Connect management, staff and the board gathered with the Premier and a few hundred other people to talk and acknowledge the need for men to be alongside their female colleagues in clearly condemning acts of violence against women and girls throughout Australia. Originating in Canada the White Ribbon is a symbol worn by men who pledge to never condone, accept or remain silent about men's acts of violence towards women and girls. It symbolises a call to action by men who may not be violent but are often silent. Mensline and Womensline are forefront in championing accountability and in shifting the question from “why doesn't she leave to why doesn't he stop?”

Homicide Victim Support Breakfast 2015

We were honored and privileged to be present and support the work of Victim Assist Queensland by attending their awareness raising breakfast. Hearing from the loved ones of victims of crime was profoundly moving. Their stories were so moving and reminded us all that the devastating emotional injury of losing a loved one through an act of violence, is incredible difficult to recover from. Support is such a vital part of the long process.



Fundraising for DVConnect

DV DDT

In June 2016 The DV DDT held a wrestling themed punk show that will be raising money for DV Connect. The musical contingent featured four of Brisbane's best musical acts. Punk, Ska, rock, blues. They raised \$500 for DVConnect and awareness of domestic violence

Corporate Box

In August 2015 Corporate Box hoisted an event to raise awareness of domestic and family violence they posted this on their Facebook page - "We as professional fighters and members of Corporate Box Gym stand proudly beside DVConnect and throw our full support behind them in their providing crisis assistance to women experiencing violence and abuse, and in holding people using violence accountable for their actions.

Any type of violence towards others that is not controlled or conducted in a safe and professional manner without correct protective gear in the controlled supervised refereed settings, WE DO NOT CONDONE.

At Corporate Box, children and families are taught respect for others; physical skills obtained from training and learning from these champions are emphasized to only ever be used within competition, for personal fitness or in order to defend yourself or another. Respect for others - and especially respect for our sisters, mothers, daughters and partners - is foremost in all the professional fighters' morals and beliefs."

Pets in crisis

During May (Domestic Violence Awareness Month) 2016, the University of Queensland, Faculty of Business, Economics and Law joined forces with DVConnect and the RSPCA to raise funds for 'Pets in Crisis' which provides shelter and support to the pets of families experiencing violence. The luncheon was held at Customs House.



DVConnect is governed by a Board of Directors

Besides providing a strategic framework that guides and supports the professional management team in the development and financing of the company's activities, our Board also acts as a reference point for specific issues that require expertise beyond the core capability of the company's professionals.

The Board undertakes its duties and obligations as required by the Corporations Act, our Service Agreement and other funding service delivery guidelines issued by the Department of Communities and the Department of Justice and Attorney General.

Michelle Farr – Director / Chair / Audit, Risk & Finance Committee member

Michelle Farr is a certified practising accountant with over 20 years' experience in the small business and not-for-profit sectors. She has owned her own practice since August 2003, and continues to provide business advice to many long-term clients.

Michelle's qualifications include Certified Practising Accountant, member of the National Tax and Accountant's Association, member of Australian Institute of Company Directors (MAICD), and is a registered Tax Agent. Michelle has a Business Degree from Griffith University (Accounting) and is a Commissioner for Declarations. She has completed her Diploma of Financial Planning, and is a CPA accredited Self-Managed Superannuation Fund specialist.

Michelle has been involved in business growth advice, business planning, structuring, tax minimisation strategies, superannuation, capital gains implications, human resource management, compilation and implementation of policy manuals and procedure manuals as well as typical accounting duties for her many clients across numerous industries.

Her passion for community involvement has seen Michelle actively involved in various community committees over the years, including CPA Australia, Business Women Incorporated, and many school Parents and Friends Associations. Whilst in these roles, Michelle has successfully established a community not-for-profit kindergarten, and restructured a school canteen into a profitable business for a local private school on the Gold Coast.

Michelle is registered as an authorised consultant with the Department of Employment, Economic Development and Innovation to provide business advice to clients in receipt of government grants. She also regularly consults with clients to assist in obtaining such government grants for business development, and more recently flood recovery.

Linda Dreghorn – Director / Secretary/Audit, Risk and Finance committee Member

The Company Secretary is Linda Dreghorn who was appointed as Company Secretary on 22 February 2005. Linda was also appointed as a director on 20 July 2010.

Ms Dreghorn is also currently Company Secretary for Green Cross Australia, and Manager, Business Performance – Governance at Arts Queensland. Her previous roles include Company Secretary and Legal Counsel for Major Brisbane Festivals Pty Ltd, General Manager of Brisbane Festival 2006, Secretary and Director of the Secretariat of the Queensland Law Society Inc., Co-ordinator of Due Diligence for SunWater's acquisition of major water infrastructure and Lecturer in Law at the Queensland University of Technology.

Ms Dreghorn has a Bachelor of Arts and a Bachelor of Laws from the University of Queensland and a Graduate Diploma in Company Secretarial Studies. She practised as a solicitor in Queensland for over 20 years.

Heather Castledine - Director

Heather Castledine is a proud Kamilaroi-Kooma (aboriginal) woman and is actively involved with many indigenous organisations in Queensland. She is the Aboriginal Chair for Reconciliation Queensland Inc., committee member for The Logan Aboriginal & Torres Strait Islander Community Elders and Board for Murrigunyah (Aboriginal & Torres Strait Islanders for Women a Sexual Assault service), and a Director of YFS (Youth & Family Service).

Ms Castledine works as an Indigenous Cultural Consultant to a team of clinicians for the Child & Youth Mental Health Service (CYMHS) of Queensland Health. She holds a Bachelor of Social Work, Certificate IV in Indigenous Leadership, Diploma of Community Services, Certificate of Attendance to Attachment Theory & Practice Relevance for Aboriginal & Torres Strait Islanders Peoples, Statement of Completion A&TSI Cultural Awareness Facilitator Training, Outstanding Achievement for Reconciliation Learning Circle Kit, Certificate of Participation in Applied Suicide Intervention Skills & Statement of Attainment Senior First Aid & Aboriginal & Torres Strait Islander people Mental Health First.

Patricia Davis (resigned 9 September 2015)

Tricia Davis is a strategy, marketing and business improvement professional with over 19 years of senior experience across commercial and not for profit organisations.

Following a career foundation as a Physiotherapist Tricia held senior management roles across government and commercial sectors including pivotal roles during the deregulation of Australia and Queensland's telecommunication and energy sectors. Past senior commercial roles include National Multimedia Sales and Marketing Manager (Optus), Queensland Sales and Installation Manager (Optus), Group Product Manager, Telecommunications (Energex), National Channel Manager - energy and non-energy products (Energex) and Health and Safety Manager (The Queensland University of Technology).

In 2003 Tricia established SANDBOX, a quality assured agency that delivers program design, management and evaluation, strategic planning and marketing services. Here Tricia leverages her commercial experience to assist not for profit and government organisations to grow, thrive and navigate transformative change. Through SANDBOX Tricia has led some of Queensland and Australia's largest and innovative government and not for profit community service programs and their evaluations.

Tricia is a former Chairperson of Family Planning Queensland, Director of Sexual and Reproductive Health and Family Planning Australia and Director at Womensport Qld. Tricia is a Fellow of the Australian Institute of Company Directors and Fellow Certified Practising Marketer of the Australian Institute of Marketing.

Elissa Farrow – Director Audit, Risk & Finance Committee Chair

Elissa Farrow has extensive experience in defining strategy and implementing it successfully. Elissa runs a successful training and consultancy business in Brisbane and has supported many organisations in both private, public and community to successfully deliver customer and client value.

Elissa has practically managed programs and projects for the last 12 years. She has also been an organisational change manager on a number of large government reforms. Elissa has delivered key governance documents such as strategic plans, performance frameworks and reports. She has reviewed governance arrangements at corporate and strategy delivery levels and provided program and project assurance and benefit reviews.

Elissa is experienced in providing training, mentoring and coaching in the areas of project management, program management, executive and team coaching and personality profiling. Elissa manages her own business About Your Transition and is a registered trainer of PRINCE2 and holds Certificate IV in Training and Assessment as well as PROSCI, Myers Briggs Type Instrument and Team Management System certification and facilitation.

Elissa has formal academic and industry qualifications in social science, management, program, project, portfolio and change management amongst other certifications.

Dr Ron Frey - Director

Dr Ron Frey is a psychologist who has lectured at the School of Psychology and Counselling at QUT for the past twenty years on topics of gender, human sexuality and developmental psychology.

He holds a Bachelor's Degree and a Masters in Special Education (1980) from Harding University (in the United States), a Masters Preliminary Degree in Psychology (1985) from Sydney University and a Doctorate on The Nature of Gender, from the School of Education and Social Work at the University of Queensland (2004).

His vocational background includes youth work, child protection, probation and parole and refugee assistance. For thirteen years he worked with the Joint Churches Domestic Violence Prevention Program and contributed to the manual developed for this program, Domestic Violence and the Churches (1995). He has been active in Men Against Sexual Assault (MASA) and served on the Australian National Committee of Defence for Children International. He has also worked extensively with the pre-school sector and with child protection issues in cross-cultural communities. He is a full member of the Australian Psychological Society (A.P.S.), is a nationally registered psychologist and currently divides his time between preparing forensic psychological assessments for courts, working at a Southside centre which specialises in working with children and families affected by all forms of family violence, and lecturing at QUT.

Wilhelmus Kerkhof - Director

Will Kerkhof is an experienced transformational leader with over 28 years' experience in not-for-profit, public and private sector organizations. Will works at UnitingCare Communities to enhance the data management and reporting capability of currently Queensland's largest single community service provider across child and family, crisis and disability services.

As a previous Chief Executive Officer of three not-for-profit organizations in health and housing contexts, Will brings a wide range of knowledge, skills and experience to support the important work DVconnect Limited is undertaking. Will is happily married with two young children aged 8 and 10.

Shaan Ross-Smith - Director (appointed 20 July 2015)

Shaan Ross has performed in managerial roles within Queensland Corrective Services (QCS) and the Department of Justice and Attorney General for a period of over 13 years, across a comprehensive range of positions including Regional Programs and Training Officer, Probation and Parole Officer, Supervisor and Assessment Unit Officer. More recently Shaan accepted an opportunity to work with the Domestic Violence Prevention Centre as the Integrated Response Manager. This role required the collaboration of significant Government and non-Government providers to coordinate the management of high risk domestic violence matters. Shaan credits this diverse experience as providing her with a rich professional perspective of the criminal justice system and its interface within the broader community.

Since returning to Queensland Corrective Services, Shaan has acted in the role of Director, Offender Rehabilitation and Management Services, overseeing three distinct portfolios, namely Offender Intervention, Offender Management and Education and Re-entry. Most recently Shaan has undertaken a review of internal processes related to Domestic Violence across Queensland Corrective Services before returning to her substantive position as District Manager within Probation and Parole.

Shaan holds a degree and postgraduate degree in Psychology through Griffith and Bond Universities. She is a guest lecturer at both QUT and Bond University on the topic of ending domestic violence.

Glenn Sweeny - Director (resigned 3 September 2015)

Glenn is General Manager at Qscan Radiology Clinics. He previously worked for Stellar Asia Pacific as Group General Manager Operations (Bigpond), Trading Post and APN News & Media in finance, sales and operations roles. Prior to these roles Glenn gained experience in public practice as an accountant.

Glenn has a Bachelor of Business (Accountancy) from Charles Sturt University – Albury NSW. He is also a member of the Australian Institute of Company Directors.

Professor Heather Douglas (appointed 14 February 2016)

Heather Douglas is a Professor of law based at the T.C. Beirne School of Law, University of Queensland. She researches in the areas of domestic and family violence, child protection and criminal law.

Professor Douglas is the co-ordinator of the National Domestic and Family Violence Bench Book, a national resource for judicial officers dealing with matters involving domestic and family violence. She holds a PhD in law from Melbourne University. She has practiced criminal law in Victoria, the Northern Territory and in Queensland.

Sector networks

Sector Network Meetings

As the only State-wide 24/7 telephone service, DVConnect plays a pivotal and unique role in the overall crisis response to domestic and family violence and sexual assault in Queensland.

Ending Violence Against Women Queensland Inc.

Peak body for Sexual Violence, Women's Health and Domestic Violence Services In October 2015 we joined with the Honourable Shannon Fentiman MP and guests for the EVAQ launch and AGM: Ending Violence Against Women Queensland. To work together for women's safety. DVConnect hosted the annual EVAQ Meeting at their office in May 2016.



DFVCLAN (Domestic and Family Violence Crisis Lines of Australia) CEO attended the annual meeting in Melbourne

CWRG (Combined Women's Refuge Group: Southeast Queensland, Central Queensland and North Queensland) DVConnect attended the southeast CWRG each month and the northern CWRG twice in the past year. We believe it is vital that DVConnect maintains regular communication with regional services.

SPEAQ (Services and Professionals for the Elimination of Abuse Qld). DV Connect Mensline participates and provides support to this Queensland wide network that meets monthly by teleconference. This network succeeds in connecting the front line services providers from all over Queensland together for professional development and sector analysis. The focus of this network is to foster and support best practice in the provision of program and counselling services to men seeking to change their abusive behaviours.

DVCAN (Domestic Violence Court Assistance Network). This network is made up of services that provide court support to women attending court in relation to a Domestic Violence Protection Order. Mensline is also a member of this network because of the face to face court assistance provided to men who attend court in relation to the domestic violence matters before the court.

DVDRAG (DV Death Review Action Group) initiated the Red Rose Rallies in Queensland that are held outside Government House at midday on Fridays, every time a person (mainly women) is killed because of domestic and family violence. Generally there are between 12 and 24 such deaths and rallies in Queensland each year.

VISION (Victim Services Interagency Organisation Network) Vision is a network of government and non-government agencies funded for direct service delivery for victims of personal (violent) crime in Queensland. The network, rather than providing service delivery itself, offers a networking and information sharing opportunity for agencies to discuss policy matters and areas of interest to victim services.

QDVSN (Queensland Domestic Violence Services Network). This network is made up of the 12 regional specialist domestic violence services, the Centre for Domestic and Family Research and the Immigrant Women's Support Service and meets three times a year. DVConnect attends part of the quarterly meetings.

Current Service Agreements/Other Grants

Current Service Agreements

- **Womensline**

Funding for our core service, Womensline, comes from the **Department of Communities, Child Safety and Disability Services**; Violence Prevention Team and our service agreement is covered by the Community Service Act 2007.

Funded by



- **Sexual Assault Helpline**

Funded through the Department of Communities

Funded by



- **Womensline Court Support**

Funding for this service is from Department of Communities for Holland Park Court.

Funded by



- **Mensline Court Support**

This program is funded by and made possible by the Department of Justice and Attorney-General

Funded by



Our Partners and Supporters

DVConnect recognises the significant support and contribution made by the following Government, Corporate and Community Supporters. Without the invaluable support and fiscal contribution provided by these organisations our Statewide domestic and family telephone crisis lines would not be able to continue to provide and expand our essential services to the growing number of individuals and communities in need throughout urban, rural and remote Queensland.

Partners and Supporters

- RSPCAQLD / Pets in Crisis program. A highly regarded and much valued program this year we assisted 154 animals to safety. We are truly appreciative of the amazing support the team at RSPCA Qld provide to our workers during some of the more challenging scenarios around moving animals to safety.



- Queensland Rail who is a major supporter of DVConnect in the free long distance travel they provide to our clients. This partnership was brokered through CEO Challenge.



- CEO Challenge who provide us a voice in the Corporate Sector and are tireless in their pursuit of financial and social support for domestic and family violence services throughout Queensland.



- The Queensland Country Women's Association who support us by making Carepack bags and providing the contents.



- Greyhound Australia who provide assistance to us by distributing Carepacks to various destinations throughout the State.



- Intimo Lingerie who have been a financial supporter of DVConnect for seven years. In November each year, Intimo donates \$1 for every white bra sold to community organisations in each State. The money raised by Queensland Consultants is donated to DVConnect.



- RizeUp Australia is a community driven organisation dedicated to supporting the brave families affected by Domestic and Family Violence.



- Matter Solutions who have donated DVConnect's new website in 2015.



Special thanks this year must go to the many community groups and individuals who went out of their way to participate in and initiate some fabulous events to raise awareness and important funds to support DVConnect ...We are sincerely grateful and THANK YOU!



Stats

Incoming Work To DVConnect

115,830

Incoming Calls

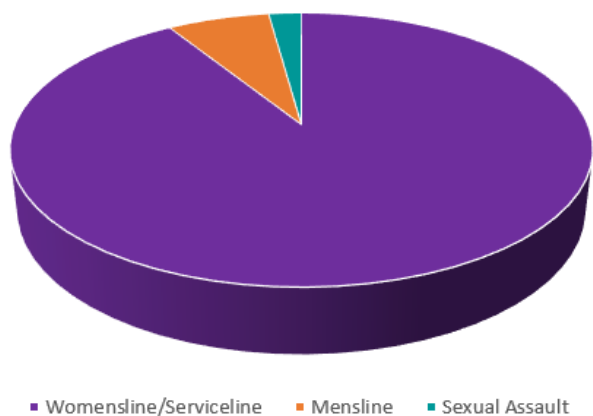
Womensline/ServiceLine	98,659
Mensline	7,331
Sexual Assault	2,343

Total Incoming Calls 108,333

Incoming Referrals

	Womensline	Mensline	
Police	1,211	3,407	
HPIQ	0	294	
Court Support (Face to Face)	221	2,364	
Total Incoming Referrals			7,497

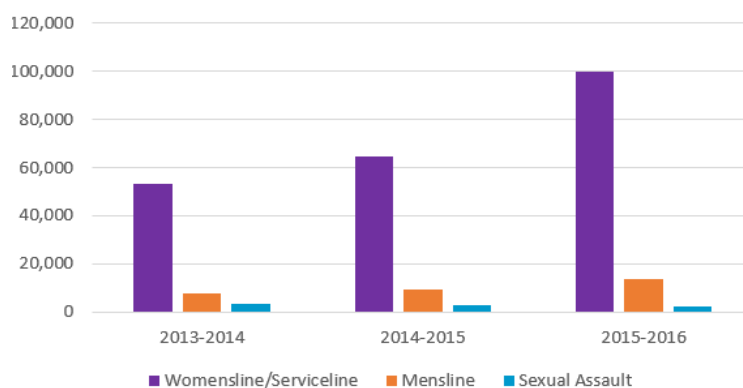
Incoming Calls to DVConnect



3 Year Comparison of Incoming Work

Line	2013-2014	2014-2015	2015-2016
Womensline/ServiceLine	53,313	64,408	100,091
Mensline	7,558	9,220	13,396
Sexual Assault	3,433	3,073	2,343
Total	64,304	76,701	115,830

3 Year Comparison of Incoming Work



Womensline Service Provision

71% of callers were provided with information and/or safety planning

29% of callers were provided with crisis intervention outcome

155,591 outgoing calls were made for safety arrangements

Crisis Services Provided 43,580

Refuge Placements

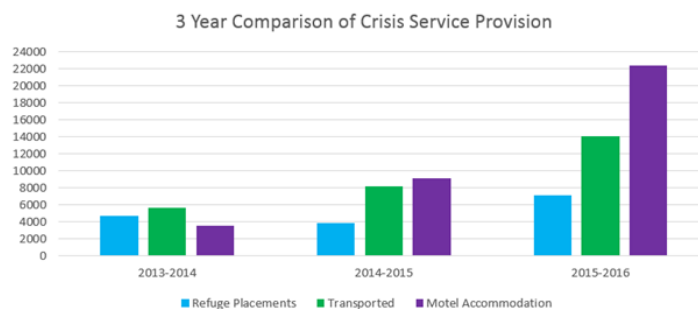
Women	1,339
Children	5,751
Total	7,090

Transported

Women	5,815
Children	8,251
Total	14,066

Motel Accommodation

Women	9,000
Children	13,424
Total	22,424



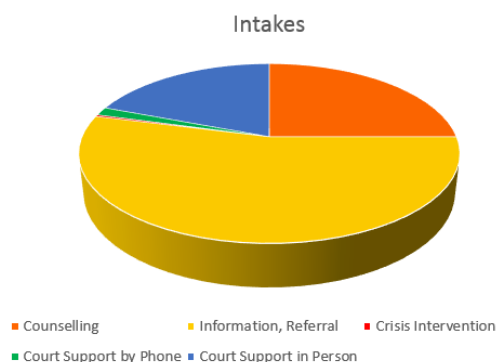
Pets in Crisis Programme:

300 pets were provided with safe accommodation

Mensline

New Intakes 12,301

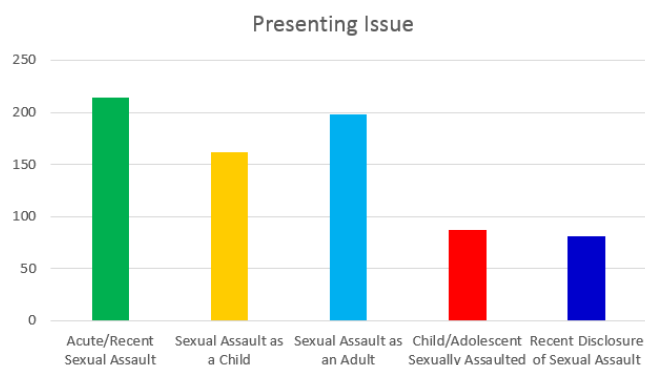
Counselling	3,077
Information, Referral	6,635
Crisis Intervention	39
Court Support by Phone	186
Court Support in Person	2,364



Sexual Assault Line

Presenting Issue 742

Acute/Recent Sexual Assault	214
Sexual Assault as a Child	162
Sexual Assault as an Adult	198
Child/Adolescent Sexually Assaulted	87
Recent Disclosure of Sexual Assault	81



Financial Report

dvconnect Limited ABN 66 101 186 476

Special Purpose Financial Statements for the year ended 30 June 2016

were prepared by PKF Hacketts Audit

dvconnect Limited

- is a Registered Charity (Public Benevolent Institution entity subtype) with the ACNC
- has been endorsed by the ATO as a Deductible Gift Recipient
- has authority to Fundraise in Queensland under Charity Number CH1459

STATEMENT OF COMPREHENSIVE INCOME FOR THE YEAR ENDED 30 JUNE 2016

	2016(\$)	2015(\$)
REVENUE	5,228,176	3,538,330
EXPENDITURE		
Administrative Expenses	(188,693)	(157,126)
Property Expenses	(146,278)	(138,785)
Depreciation	(40,080)	(33,794)
Employment & Contract Expenses	(3,297,977)	(2,751,108)
Client Related Expenses	(1,351,273)	(592,330)
Other Expenses	(81,235)	(62,312)
Profit (loss) before income tax	122,640	(197,125)
Income tax expenses	-	-
Profit (loss) for the year	122,640	(197,125)
Other comprehensive income	-	-
Total comprehensive income (loss) for the year	122,640	(197,125)
Total comprehensive income (loss) attributable to members of the entity	122,640	(197,125)

STATEMENT OF FINANCIAL POSITION AS AT 30 JUNE 2016

	2016(\$)	2015(\$)
ASSETS		
CURRENT ASSETS		
Cash and cash equivalents	1,256,688	522,407
Trade and other receivables	15,192	79,349
TOTAL CURRENT ASSETS	1,271,880	601,756
NON-CURRENT ASSETS		
Trade and other receivables	20,167	20,167
Property, plant and equipment	67,701	82,049
TOTAL NON-CURRENT ASSETS	87,868	102,216
TOTAL ASSETS	1,359,748	703,972
LIABILITIES		
CURRENT LIABILITIES		
Trade and other payables	392,182	272,764
Unearned income	342,394	-
Provision for annual leave	206,804	161,002
Other	7,247	1,454
TOTAL CURRENT LIABILITIES	948,627	435,220
NON-CURRENT LIABILITIES		
Provision for long service leave	137,834	118,105
TOTAL NON-CURRENT LIABILITIES	137,834	118,105
TOTAL LIABILITIES	1,086,461	553,325
NET ASSETS	273,287	150,647
EQUITY		
Accumulated surplus	-	-
General reserve	273,287	150,647
TOTAL EQUITY	273,287	150,647

Domestic or Family Violence?

DV CONNECT
anyone can **make the call.**

1800 811 811

www.dvconnect.org



WOMENSLINE

1800 811 811

Phone line for women, children
& young people. 24 hours, 7 days



MENSLINE

1800 600 636

Phone line for men.
9am - midnight, 7 days



SEXUAL ASSAULT LINE

1800 010 120

Sexual Assault Helpline 24 hours, 7 days





DVConnect Limited

PO Box 10575

Adelaide St

Brisbane Qld 4000

Phone 07 3156 2323

Womensline 1800 811 811

Mensline 1800 600 636

Sexual Assault Line 1800 010 120

Email: mail@dvconnect.org

www.dvconnect.org

Funded by

