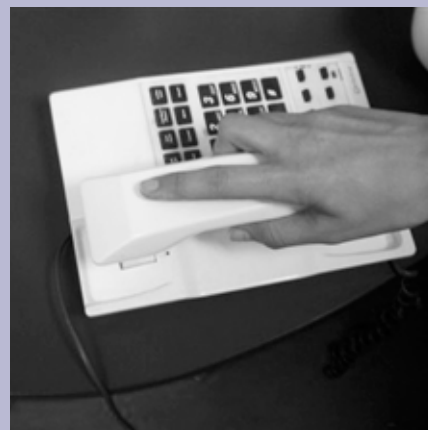


# DVConnect Ltd

24/7 Statewide Crisis Response to Domestic Violence



## Annual Report

2010/11



## DVConnect's Purpose

To enable the seamless passage from violence to safety by delivering a range of support services to those in crisis – predominantly women and children

Our main goal is to ensure that no one will be more than a telephone call away from support.



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*DVConnect has been providing Queensland's 24/7 crisis response to domestic violence for nine years but this service to the community has been in existence since 1978 when it was originally provided by the Department of Communities. Later the Domestic Violence Telephone Service operated the line from the Sunshine Coast (1991 to 2002). DVConnect took over the line in 2002 with core funding from the Department of Communities.*

## Message from the chair

It is my great pleasure to welcome you to DVConnect's 2011 annual report.

This has certainly been an extraordinary year for Queenslanders, with the effects to be felt for some time to come. Our summer of natural disasters presented us with a number of logistical challenges, as the movement of people in crisis to a place of safety was restricted by ongoing flooding. I'm pleased to say that at the peak of the flooding in the South-East, we were able to maintain our 24/7 operations, thanks to the determination of the entire team.

A number of initiatives developed as part of our 5 year strategic plan are progressing well. This year our advisory committee was formed, with the inaugural meeting held in April. Our advisory committee brings together leaders in the sector from around Queensland and interstate, including practitioners, researchers and policy developers. Together, they provide valuable input to our organisation on the latest issues affecting the sector in order for us to challenge the way we do things and continually improve our service responses. We are grateful for their contribution and look forward to working together into the future.

In addition to demands placed on us over the summer, there has been continuing high demand for our services and our financial resources continue to be stretched. We are thankful for the continuing support we receive from government agencies, including the Department of Communities for the core funding of our organisation, Legal Aid for our Court Support assistance program and Queensland Health for the Sexual Assault line. In addition, thank you to all our very generous corporate and private donors who contribute vital funds and volunteer their time, particularly as considerable financial support is needed by those in the wider community rebuilding their lives following the floods. In particular, I would like to thank our corporate supporters Intimo, Queensland Rail and Greyhound Australia.

Our CEO, Diane Mangan, continues to lead our organisation with enthusiasm, passion and energy. Diane and the whole team are determined to assist those in the community who reach out for support in their time of crisis. We have a great team of people and I thank them for their professionalism and commitment to those affected by domestic and family violence. This report highlights their achievements for the year and provides an insight into the services we provide and other projects we are involved in. Finally, to my fellow board members, thank you for your time, commitment and the expertise you bring to our organisation.

**Janet Collier – DVConnect Chair**

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## DVConnect Board of Directors



**Janet Collier**  
Chairperson



**Mitra Khakbaz**  
Director



**Linda Dreghorn**  
Director/Secretary



**Natalie Ewing**  
Director



**Dr Ron Frey**  
Director



**Heather Castledine**  
Director

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### Five year strategic plan:

- To be the sector leader in the crisis response to domestic and family violence in Queensland.
- To work towards and advocate for the improved refuge pathways and crisis accommodation for women and children escaping domestic violence.
- To provide high quality best practice and contemporary service.
- To provide a safe and supportive workplace.
- To develop and maintain productive partnerships.
- To strengthen Financial sustainability.

### Advisory Committee

As part of the strategic plan, DVConnect set up an Advisory Committee to bring together experts in the field of domestic and family violence to make recommendations to the board on strategic issues facing the sector.

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## CEO comment

The 2010-2011 year was another very demanding one for DVConnect which turned frantic in the third quarter as the floods swept through the state followed closely by cyclone Yasi. Being a 24/7 statewide service we felt the impact of every flooded and cyclone affected area throughout those devastating months as we tried to get women and children in and out of flood soaked towns to safety. At times meeting the need became quite desperate but we did what we always do and eventually got a satisfactory outcome for these families.

Apart from the natural disasters domestic violence continued to force thousands of women to seek help from DVConnect be it either for information, assistance around decision making or for help to get to safety. Again, we were able to provide a safe placement for 104 much loved family pets that otherwise would have kept a number of women and children at home and unsafe.

While the bulk of the demand on DVConnect is from women living with domestic violence, the organisation also provides a response for men who are abusive or who are the victims of domestic and family violence. Mensline also assisted over 2,000 men, in person and at court in relation to Domestic Violence Protection Orders.

DVConnect also operates the statewide Sexual Assault Helpline and assisted over 3,000 people, mainly women, with urgent assistance and non urgent counselling for the sexual assault they have experienced.

Once again, the staff at DVConnect worked relentlessly to respond to the myriad of calls from around the state with their usual commitment, professionalism and great attitude.

Along with the chair, I too would like to thank the funding bodies, sponsors and supporters of DVConnect and look forward to another great partnership with them all this coming year.

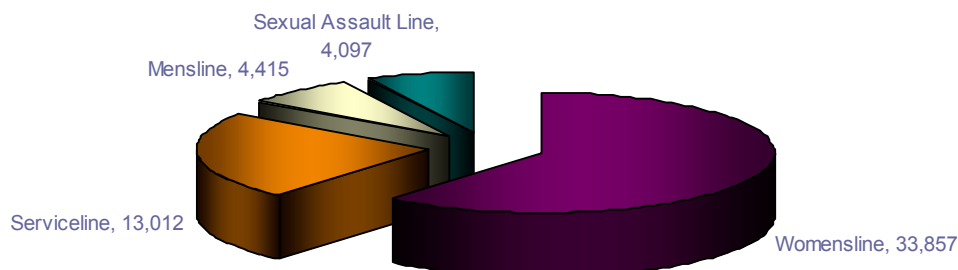
**Diane Mangan CEO – DVConnect.**

## Service Delivery Chart

DVConnect responds to domestic and family violence in Queensland via three lines: Womensline, Serviceline and Mensline. Womensline and Serviceline operate in support of each other, while Mensline is independent of the other two lines. DVConnect also provides the statewide Sexual Assault Helpline for Department of Health.

<b>Womensline</b> 1800 811 811	<b>Serviceline</b> 1300 ... .. Statewide 24/7	<b>Mensline</b> 1800 600 636 Statewide 15/7	<b>Sexual Assault Line</b> 1800 010 120
Crisis support Refuge referral Transport to safety Emergency Accommodation Pets in Crisis Programme Crisis counselling Court Support in person	Support line for Service providers  For clients to call enroute to refuge	Crisis counselling Information and referral Face to face Court Assistance at seven magistrate's courts	Statewide 16/7 Referral for acute sexual assault Counselling for past assault (males and females)

### DVConnect Incoming Calls 2010-2011



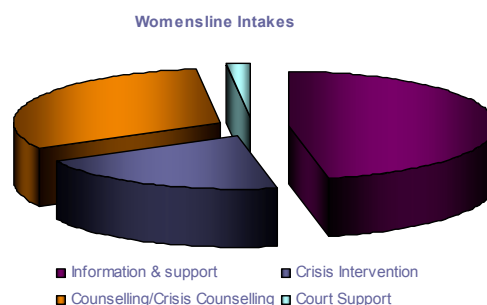
## Womensline 1800 811 811

### Service Delivery

Womensline provides Queensland's 24/7 telephone crisis service to women and their children who are living with domestic and family violence by way of.

- Immediate access to safety
- Transport to safety and accommodation
- Provisions enroute to safety

- Urgent access to safety for pets
- Crisis counselling and safety planning
- Referral to face to face assistance



## Type of service callers are seeking from Womensline:

### Crisis Intervention

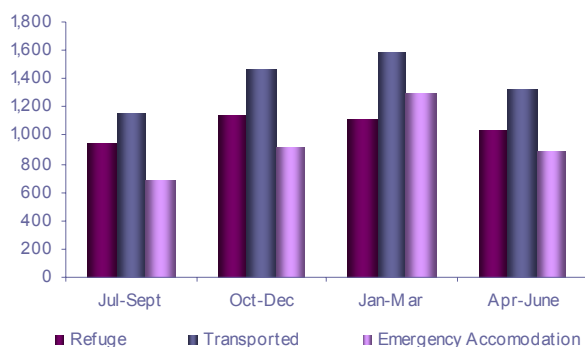
Womensline assists women and their children to safety all throughout the state and makes all of the arrangements by phone which includes getting women and children from as far away as the Torres Strait Islands to the mainland.

DVConnect makes arrangements with a number of carriers and other service providers throughout the state to ensure a relatively speedy transition to the first phase of safety for women and children having to leave the violence at home. 25% of the women who call Womensline require urgent help to get to safety. Sometimes women also require safety for their pets, without which many would not leave home.

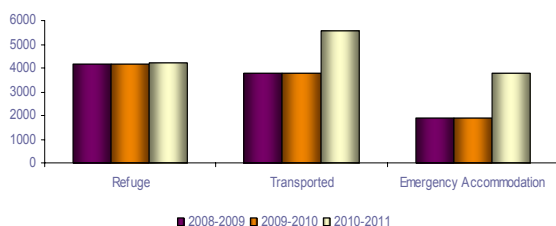
While Crisis Intervention makes up a quarter of the incoming calls to Womensline it takes up more than 80% of the workgroup's time as evidenced by the high number of outgoing calls last year (63,000) to provide safe outcome for 8023 women and children.

DVConnect takes case responsibility and financial responsibility for the safety needs of the women enroute to their destination.

**Crisis Services Provided to Women & Children**



**Crisis Service Provided to Women and Children**



DVConnect never turns anyone away because of shortage of refuge places. We will always find a way to provide safety for women and children escaping domestic violence.

### Information, Counselling and Support

75% of the callers to Womensline are looking for information, crisis counselling or support for themselves or on behalf of a client, friend or family member. Many of those calling on their own behalf are living with violence but are not in a position to leave at the time of the call and may call a number of times.

Womensline also receives calls in relation to Domestic Violence Protection Orders, Family Law processes and child protection.

### Triaging of calls

It is essential that Womensline triage calls from the queue because of the heavy demand on the service during week days especially. Triaging allows us to get to the most urgent calls as soon as possible.

As explained earlier, most of the calls to Womensline are those seeking information or counselling and can be asked to call back later or have someone return their call whereas the 25% of those who are in danger have to have an immediate response from DVConnect.

### Police referrals via Support Link

Support Link referrals are non urgent electronic requests by police for agencies to make follow up calls to people police have been called out to in relation to domestic violence. All urgent matters are referred directly by phone, as is the usual practice. Support Link began as a trial to selected areas in 2010 and proved very successful.

2011 saw the rolling out of Support Link across the state. Other domestic violence services have also signed an agreement to receive police referrals from within their local area but DVConnect continues to receive the bulk of these.

Last year, DVConnect (Womensline and Mensline) received 625 referrals but as the roll out continues we expect that we will receive in the realm of 4,000 next year.

## Regional breakdown

Callers to Womensline are mostly from the southeast corner of the state, especially Brisbane. While only 1% is from the far north, most of those are from the Torres Strait Islands and tip of the mainland where the only method of transport to safety is by plane.

## Cultural breakdown

- 85% of callers were Anglo Australian
- Overall, 9% of callers were Aboriginal and/or Torres Strait Islander but this rose to 25% of those needing immediate assistance to leave the violence at home
- Overall, 6% of callers were from a Non English Speaking Background (NESB) but this increased to 13% of those requiring crisis intervention,
- 61% of NESB women requiring crisis intervention also needed the assistance of an interpreter.

### Languages most requiring Telephone Interpreter Service last year were:

Acholi, Afghan, Arabic, Brazilian, Cambodian, Cantonese, Congolese, Croatian, Dari, Dinka, Farsi, Filipino, French, Greek, Hindi, Hmong, Indonesian, Japanese, Khmer, Kirundi, Korean, Laotian, Mandarin, Nepali, Portuguese, Punjabi, Serbian, Singhalese, Spanish, Sudanese, Swahili, Tagalog, Tamil, Thai, Urdu, Vietnamese

## Carepacks for women and children enroute to safety



DVConnect getting the next shipment of carepacks ready for distribution around the state. Greyhound will transport these packages to our various destinations to be given to women in crisis.

Last year DVConnect provided emergency accommodation for 4,000 women and children enroute to refuge or family last year. During these brief stays women are often without the basic personal necessities and are very relieved to see this little pack waiting for them when they arrive at these emergency stopovers.

DVConnect has been collecting donations from many wonderful people, church groups and community agencies for a number of years to help top up these carepacks and we are very grateful for these items.

## Partnership with Brisbane's Women's Correctional Centre – BWCC

DVConnect has been providing weekly group sessions and individual counselling to women at the BWCC for ten months and we have found this to be a vital service for the women. Correctional Centre statistics show that 86% of female prisoners have come from domestic violence/sexual assault and/or child abuse. Often these women have had no access to support around this longstanding pattern of abuse in their lives.



The Prison Program is provided by a female and male team combination from Womensline and Mensline. The female prisoners have responded very positively to this program which has seen the waiting list for those wanting personal counselling sessions growing. DVConnect will follow up with the women when they are released (where possible) and link them up with a counsellor in their local area.

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## Womensline Court Support

Sometimes the violence at home results in women having to seek protection from the court. In these instances, women need to make application, in person, to the court for a Domestic Violence Protection Order. In other instances, police often make the application on behalf of the aggrieved (generally the woman) after being called to a residence because of domestic violence.

Throughout the state, Regional Domestic Violence services provide face to face assistance to women attending at court for a protection order. Women's Legal Aid and DVConnect Womensline provide some of this support in Brisbane. Womensline provides face to face court support at both Holland Park and Wynnum magistrates court every week and generally Womensline supported 387 women last year.

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## Pets in Crisis Program

The Pets in Crisis Program is in its sixth year of operation and proving to be a vital service especially for women who are forced to leave the violence at home but afraid for the safety of their pets if left behind.

The program is provided in partnership with RSPCA Qld, CUA and also via another partnership with the Gold Coast Animal Welfare League.

Pets from throughout the state are transported to the program in their local region or onto Brisbane where DVConnect often uses the services of 'dog tainers' and taxis (with cages) to get the pets to their destination.

Once in the program, the pets are given a veterinary examination and desexed if the owner consents and where possible placed in the with a foster carer. Unfortunately, some of the animals taken into the program have experienced trauma either through direct abuse or witnessing abuse to the female owner and her children and are not always able to be placed with a foster carer who has other animals.

Most of the studies around the connection between domestic violence and animal cruelty come from overseas.

**A study by The Humane Society in the USA revealed that 88% of pets living in homes with domestic violence are either abused or killed.**

Anecdotally, DVConnect has found that many of the women seeking this program for their pets do so because of the fear that the animals will be harmed or killed and they are greatly relieved to have this program for them. The program also provides a welcome option for workers already under great pressure everyday to find places of safety for women and children.

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## Sexual Assault Helpline 1800 010 120

The Sexual Assault Helpline is a statewide service offering: (we previously had this as a dot point + we had a space between first and second dot point)

- Counselling and support to all people who have experienced some form of sexual assault as well as family, friends or agencies who are seeking information on ways to help;
- Relevant and accurate information on the how to make a complaint to the police;
- Giving practical advice and information about accessing medical and/or forensic care and linking people up to a crisis response;
- Referring to sexual assault services and other support services in the caller's local area.



**Queensland Government**  
Queensland Health



## Mensline 1800 600 636

Mensline operates 9am to midnight,  
7 days per week.

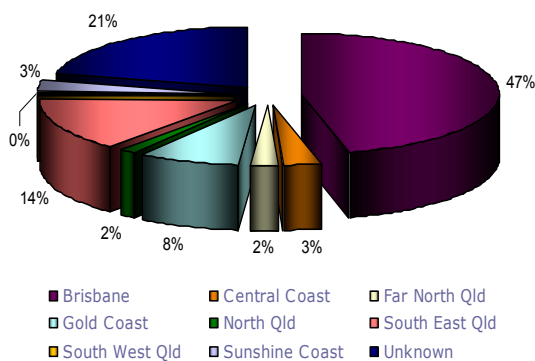
Mensline provides crisis counselling to men who are violent or victims of violence in their relationships.

Callers to Mensline last year with personal experience of domestic violence identified themselves as being perpetrators 69% of the time and victims 31% of the time. 85% of callers are Anglo Australian while 11% are of another ethnicity. 4% of callers identified as being Aboriginal or Torres Strait Islander.

Mensline received 4,450 incoming calls last year most of which came from Brisbane, southeast Queensland and the Gold Coast (80%). 4% were from North and Far North of the state and 3% came from Central Queensland and the Sunshine Coast respectively.

Mensline began receiving electronic Support Links referrals from Police and responded to 207 Support Link requests in the past twelve months. Mensline also provides information to people about behaviour change programmes and support services around the state.

Regional Breakdown for Mensline - Average Percentage



## Mensline Court Support

Since 2005, Mensline has been providing 'face to face' court support to both respondent and aggrieved men at court in relation to Domestic Violence Protection Orders. The support is directed towards the court processes and potential referral for ongoing counselling and Behaviour Change Programs.

Last year, Mensline provided court support to 2,146 men at: Brisbane (2 times a week), Beenleigh (4 times a week), Richlands, Ipswich, Holland Park, Cleveland and Wynnum Magistrate's courts last year. They also provided this support to men in other areas throughout the state by phone. Mensline assisted over 2,000 men last year, 77% of whom were respondents while 23% were aggrieved.

Legal Aid funds the  
Mensline Court Support  
program.



## Homeless Person's Information Queensland (HPIQ)

Mensline and Womensline workers provide professional support to the Homeless Person's Information line known as HPIQ after hours.

HPIQ is a call centre within Smart Service Queensland which provides referral information to homeless people. However, in some instances, the caller's situation is more complicated and requires the intervention of a professional support worker. DVConnect provides this services after hours to individuals and families which often involves arranging the emergency accommodation and or transport for these callers who have been transferred to DVConnect from HPIQ.

A typical example of a call referred to DVConnect is of a family with a number of children who have been evicted because of getting behind in their rent or families who have arrived from interstate looking for accommodation. We generally do not pay for the accommodation of people without children unless they are a particularly vulnerable adult or as is sometimes the case when the single adult female is pregnant. Where we do not provide accommodation for the caller we will talk through some 'sleeping safe' strategies and link them in with homelessness services (vans etc) that specifically assist those 'sleeping rough'.

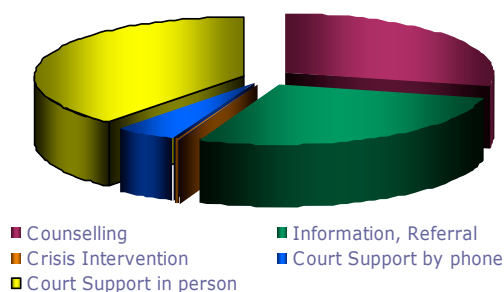
Last year, DVConnect assisted 313 HPIQ callers.

## Events, forums, training and special occasions

### SEQ Domestic Violence Referral Pathways Forum Series 2010

The Department of Communities' Violence Prevention Team and Homelessness Programs jointly funded a domestic violence practice forum series for identified South East Queensland based domestic violence services in 2010. The overarching aim of the forums was to improve service system responses to women and children escaping domestic and family violence in South East Queensland, and the objectives

Mensline Intakes



### Annual Indigenous Family Violence Forum – Mackay

In May every year, the Centre for Domestic and Family Violence Research in Mackay hosts the annual statewide forum specifically for Aboriginal and Torres Strait Islander workers in the field of domestic violence. As the statewide service which provides assistance to many Aboriginal and Torres Strait Islander women especially from the far north of the state, DVConnect attends the forum every year.



DVConnect at the forum

### Intimate Partner Sexual Violence Best Practice Responses Forum & Training

In March 2011, our Sexual Assault counsellor, Angela, attended a two day Conference in Melbourne to discuss the Clearinghouse paper and research on Intimate Partner Sexual Violence.

### Domestic Violence Death Review Action Group (DVDLAG) Forum

As a member of DVDLAG, DVConnect co hosted a forum in March at the Queensland Parliamentary annex to discuss the Report of the Domestic and Family Violence Death Review Panel 2010 and its recommendations.



The forum was opened by Hon Karen Struthers, Minister for Community Services & Housing and Minister for Women (pictured second row, right aisle) who reaffirmed the government's commitment to Domestic Violence death reviews.

The Forum concluded with a panel discussion and questions from the floor. DVDLAG supports that the Government has taken some steps by way of the Domestic Violence Death Review Research team but holds firmly to the view that a high level multidisciplinary panel has proved in other jurisdictions to be the most successful way of preventing domestic violence deaths.



The DVDLAG forum panel: Dr Myrna Dawson, Dr Michelle Hayes, Domestic Violence Death Review Research Team, Coroner's Office, Betty Taylor (speaking), Heather Nancarrow, Cathy Taylor Department of Communities and Inspector Mark Wheatley QPS.

## International Women's Day 8 March.

DVConnect attended the annual UN Women's IWD breakfast in Brisbane and this year celebrating the 100<sup>th</sup> year of IWD. Dr Unity Dow from Botswana was the key note speaker at the breakfast with whom DVConnect caught up with after her speech..



DVConnect counsellor, Jackie, with Dr Unity Dow at the IWD breakfast.

## Stephanie Rice Visits DVConnect



In December 2010, DVConnect received a visit from Australian swimmer and Olympic champion Stephanie Rice who donated money and personal items as well as bringing donations from her sponsors - ready meals from Sunrice and undergarments from Davenport for care and food packs for our clients over Christmas.

## Homeless Connect

This is an initiative of the Brisbane City Council who organise services for the homeless twice a year. The purpose of the event is to provide direct support for homeless people living in the inner Brisbane area. The event involves community and government organisations as well as 'hands on' services e.g. massages, haircuts, optometry, podiatry etc. The traditional free breakfast, lunch and freshly brewed coffee were also on offer.

DVConnect provided an information and support table at the event where they had many visitors



## Visit by the All China Women's Federation (ACWF).



DVConnect hosted a visit by the ACWF and a representative from the Australian Human Rights Commission in October 2010. ACWF have been supported in their activities around increasing the awareness of domestic violence in China. Since 2000, China has taken significant steps towards raising awareness about domestic violence and towards its criminalisation.



## Highlighting Domestic Violence deaths.

DVConnect as a member of the Domestic Violence Death Review Action Group and is committed to highlighting domestic violence deaths at every opportunity. In Australia, 6 women die every month and at least one of them is from Queensland. DVConnect participated in three events to keep this sobering but unacceptable fact in the mind of the community by way of:

### 16 Days of Activism

The 16 Days of Activism Against Gender Violence is an international campaign originating from the first Women's Global Leadership Institute sponsored by the Centre for Women's Global Leadership (CWGL) at Rutgers University in 1991. Participants chose the dates, November 25, International Day Against Violence Against Women, and December 10, International Human Rights Day, in order to symbolically link violence against women and human rights and to emphasise that such violence is a human rights violation.

In 2010 DVConnect chose to highlight domestic violence deaths in a "city handout" during the 16 Days of Activism.



### Red Rose Rallies



DVConnect, as part of its commitment to DVDRAG and the numbers of women and children who die because of domestic violence participates in Red Rose Rallies outside parliament every time there is such a death in Queensland.



Sonia Anderson, whose daughter's death was a result of domestic violence, spoke at one of the Red Rose Rallies this year and the Candle lighting vigil below.

### Candle Lighting Ceremony



As part of the Domestic and Family Violence Prevention Month activities, DVConnect joins with the rest of the Queensland Domestic Violence Services Network (QDVSNS) in holding simultaneous vigils of remembrance for the women and children who have died because of domestic and family violence.

This year, as with last year, the vigil in Brisbane was held at Kangaroo Point overlooking the cliffs. Guest Speakers for the night were Sonia Anderson (above) who spoke in memory of her daughter Bianca and Dr Myrna Dawson from Canada. Again, we were honoured to have Karen Struthers, Minister for Community Services & Housing and Minister for Women in attendance.



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## **Sector Network Meetings attended by DVConnect (see sector chart over page):**

As the statewide 24/7 telephone service, DVConnect plays a pivotal role in the overall response to domestic violence and sexual assault throughout the state. For this reason, DVConnect is a committed member of all of the sector networks. They include:

### **Queensland Domestic Violence Services Network (QDVSN)**

This network is made up of all of the regional domestic violence services, the Immigrant Women's Support Service, the Centre for Domestic and Family Violence Research (Mackay) and DVConnect. The network meets every quarter for two days at different locations around Queensland. The meetings last year were held in Ipswich, Brisbane and Cairns.

### **Domestic and Family Violence Crisis Lines of Australia Network (DFVCLAN)**

This network is made up of the statewide domestic violence lines throughout the country with include: New South Wales, Tasmania, Victoria, South Australia, Western Australia, Northern Territory, Australian Capital Territory, Queensland and the National Service.

The network meets annually for two days with the last meeting being hosted by New South Wales. The 2012 meeting is expected to be hosted by Western Australia.

### **Combined Refuges Group – Northern Network**

DVConnect attended a quarterly meeting of the refuges and domestic violence services of the north and far north of Queensland last year. It is intended that we will attend these meetings regularly. It is planned that DVConnect will also attend the Central Queensland Network meetings in 2012.

### **Combined Women's Refuge Group (SEQ)**

DVConnect is a member of the South East Qld Combined Women's Refuges Group (CWRG) and attends monthly meetings in Brisbane.

### **Services and Practitioners for the Elimination of Abuse Queensland (SPEAQ)**

SPEAQ is a network of services and practitioners working with men who are violent in their relationships. DVConnect Mensline is a member of this network and auspices the secretariat position. The network meets monthly via teleconference and hosts a forum and training annually.

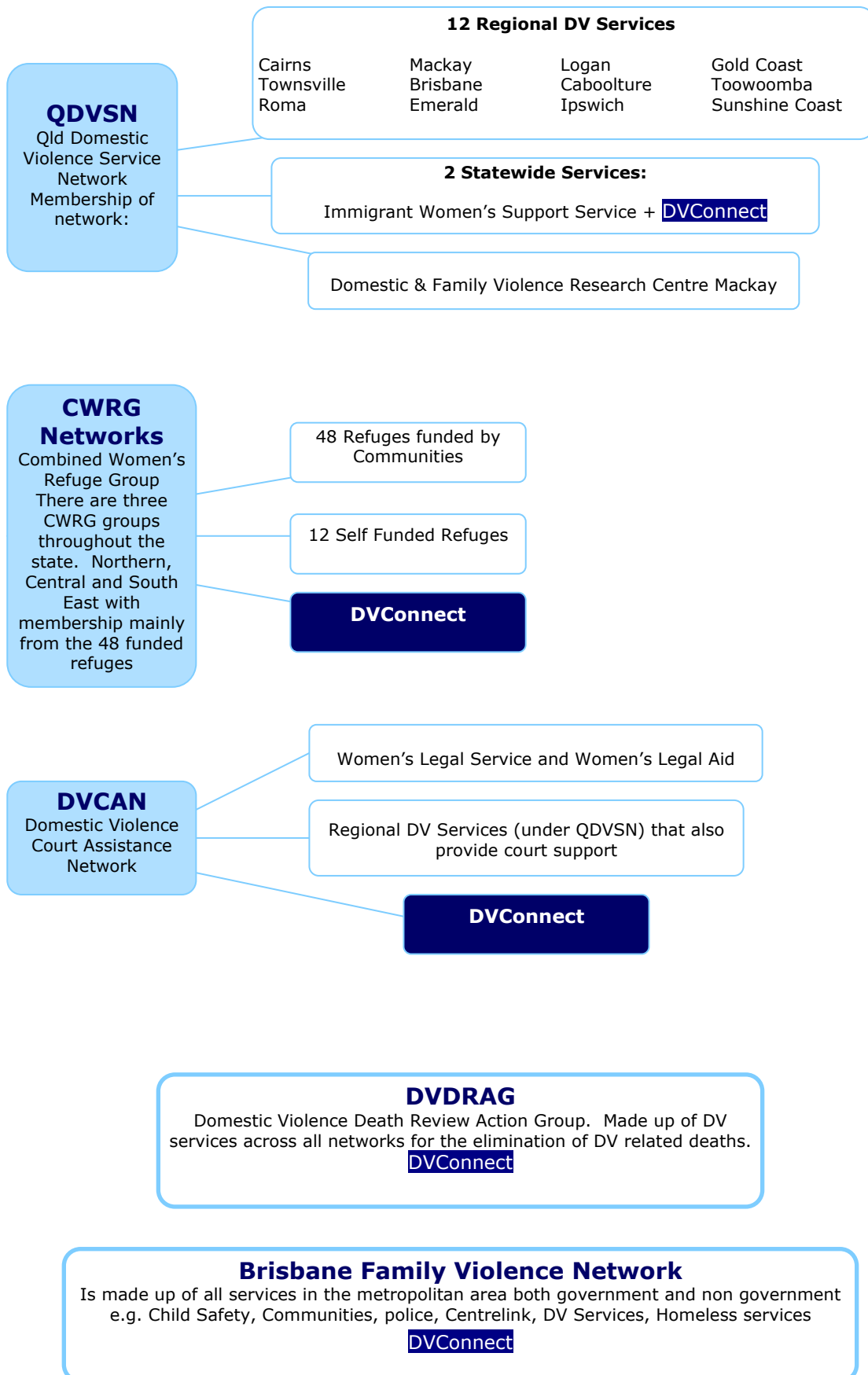
### **Queensland Sexual Assault Network (QSAN)**

QSAN is made up of the statewide helpline and a number of regional sexual assault services from around Queensland. The network holds two statewide meetings every year. Last year meetings were held at DVConnect and at the Whitsunday Crisis and Counselling Service. The funding of the sexual assault services is moving from Department of Health to Department of Communities with transitions expected to be complete by July 2013.

# QUEENSLAND DOMESTIC VIOLENCE

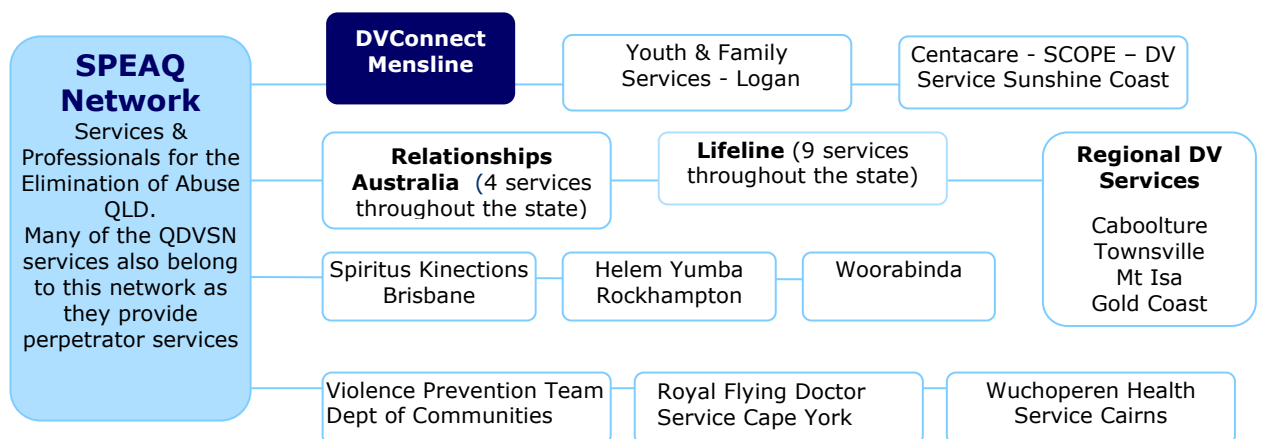
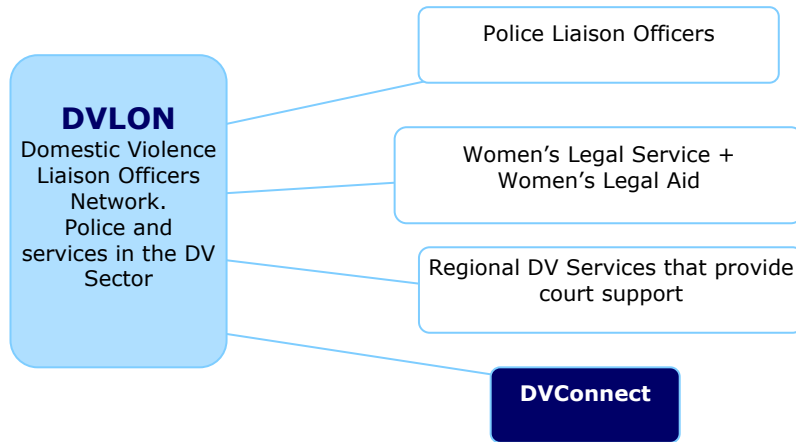
MAJOR NETWORKS

OTHER NETWORKS





## SECTOR & DVCONNECT



Community Services and Neighbourhood Centres throughout the state providing DV assistance

### Queensland Sexual Assault Network

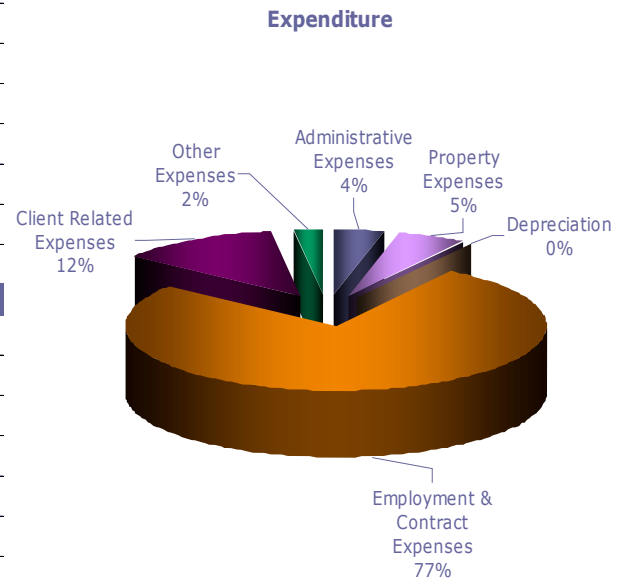
Membership consists of agencies from Qld Health and NGOs throughout the state that provide counselling and support.

Caboolture	Gold Coast	Redcliffe	Mackay	Cairns	Logan
Emerald	Ipswich	Gladstone	Roma	Townsville	Rockhampton
Sunshine Coast	Tablelands	Whitsundays	Zig Zag	Sisters Inside	IWWS
Murrigunyah	<b>DVConnect</b>				

## Financial Report Year Ended 30 June 2011

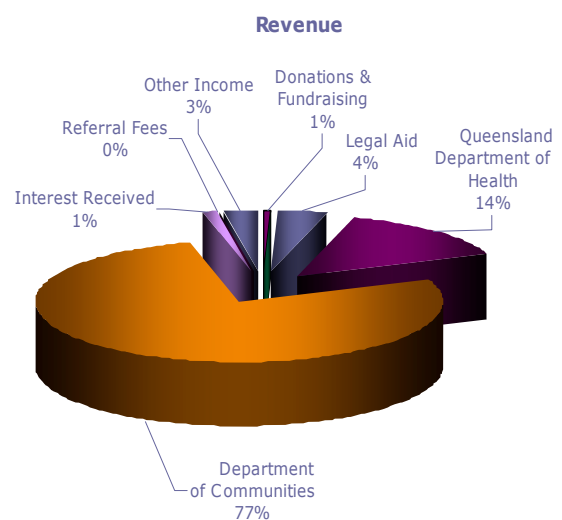
### Income Statement 2011(\$) 2010(\$)

Revenue		
Donations & Fundraising	15,230	9,397
Funding Income		
Legal Aid	108,780	104,843
Queensland Department of Health	394,500	347,379
Department of Communities	2,124,158	1,853,099
Interest Received	32,193	20,831
Referral Fees	4,864	16,818
Other Income	72,751	72,658
Total Revenue	2,752,476	2,425,025
Expenditure		
Administrative Expenses	108,745	119,384
Property Expenses	147,167	114,503
Depreciation	146	1,519
Employment & Contract Expenses	2,118,380	1,909,968
Client Related Expenses	340,406	273,774
Other Expenses	61,828	49,556
Total Expenses	2,776,672	2,468,704
<b>Surplus</b>	- 24,196	- 43,679



### Balance Sheet 2011 (\$) 2010 (\$)

Assets		
Current Assets		
- Cash	687,387	573,359
- Receivables - Trade Debtors	88	7,728
- Other	6,660	3,207
Total Current Assets	694,135	584,294
Non-Current Assets		
- Property, plant and equipment	1,812	688
Total Non-Current Assets	1,812	688
Total Assets	695,947	584,982
LIABILITIES		
Current Liabilities		
- Payables	209,613	134,902
- Provision for Annual Leave	107,131	69,852
- Other	9,801	2,477
Total Current Liabilities	326,545	207,231
Non-Current Liabilities		
Provision for Long Service Leave	47,947	32,100
Total Non-Current Liabilities	47,947	32,100
Total Liabilities	374,492	239,331
Net Assets	321,455	345,651
EQUITY		
Retained Surplus at beginning of year	345,651	389,330
Surplus for year	- 24,196	- 43,679
Total Equity	321,455	345,651



## Fundraising

While DVConnect receives substantial funding from Department of Communities, Department of Health and Legal Aid there are services and programs provided by the organisation, such as Pets in Crisis, Prison Program and Carepacks for women enroute to safety, that DVConnect seeks outside funding to support.

DVConnect holds various fundraising events throughout the year for these vital programs and services and we would like to acknowledge the following donors who contributed the following towards these events throughout the year.

### Care Pack donations were received from:

- Intimo
- TAB
- QLD CWA Moggill Branch
- Brisbane City Church
- St Ita's Primary School
- Clayfield College
- Zonta Pine Rivers
- Anglican Church Of Australia Redcliffe

### Movie night fundraiser raffles prizes donated by:

- Chroma Hair Studio
- Bronco's League Club
- Brazilian Touch
- Sit Down Comedy Club
- Breakfast Creek Hotel
- City Framing
- Pure Indulgence
- Kedron-Wavell Services Club

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## Our Partners & Supporters

Throughout the year support for DVConnect has not just been from big corporations, there are many individuals working alone or within organisations whose support of DVConnect has been amazing.

**Bev Threlfo and Nancy Seymour** have raised over \$20,000 for the Pets in Crisis program. The money is used for the transport and emergency accommodation for many pets enroute to safety. This money pays for evacuations of animals.

**Tanya Baker** for her long term commitment to our database.

**Gulay** from a branch of the National Australia Bank organised a free dress day collection for DV Prevention Month.

**Dani** from Telstra arranged a social club evening to raise over \$700 for DVConnect. Dani also helped in our preparations for the this year's Candle lighting vigil. Dani's mother wrote and recited a poem at the vigil.

**Anonymous** workplace giving donors.

**Sigrun** is an amazing woman with a passion for combating domestic violence who is a great volunteer for DVConnect.

**Julie from RSPCA Qld.** Julie is the coordinator of our Pets in Crisis Program and we will acknowledge the great support of the RSPCA later but special mention must be made of the amazing support Julie provides to our workers during some of the more tricky scenarios around getting animals into the program.

### RSPCA Qld and CUA



DVConnect has been in partnership with RSPCA Qld and CUA for the past seven years. This has resulted in safety for over 600 pets since the Pets in Crisis programme began. CUA has provided RSPCA with the funds to support the most important part of the programme – housing, assessing and veterinary care for the animals.

### Animal Welfare League – Gold Coast

DVConnect also has another partnership with the Animal Welfare League on the Gold Coast for the foster care of animals from that area.





### Intimo Lingerie

Intimo has been a financial supporter of DVConnect for five years. In November each year, Intimo donates \$1 for every white bra sold to community organisations in each state. The monies raised by Queensland Consultants are donated to DVConnect.



### CWA (Moggill and Mt Gravatt branches)

The CWA women supported us with the ongoing making of Carepack bags and provision of the contents. We will always be grateful for the amazing quilt (Not One More) they made for us in 2009 which is on show at every DVConnect event



### QRail

This year DVConnect developed a corporate partnership with Queensland Rail through CEO Challenge. Queensland Rail have been assisting with the provision of vital services to Queenslanders as well as supporting our fundraising efforts.



### Greyhound

From June Greyhound has also been providing assistance to DVConnect by couriering care packs to various destinations throughout the state.



### Government funding



Department of Communities provides core funding for the service.



Legal Aid provides funding to Mensline for face to face court assistance to men.



Department of Health provides the funding for the Statewide Sexual Assault Line.



# DVConnect

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Mensline 1800 600 636  
Sexual Assault Line 1800 010 120  
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