



DVConnect Ltd is Queensland's 24/7 state-wide response to people affected by domestic and family violence. The organisation is funded by the Department of Communities to provide this service.

Annual Report

2008-09

Our vision:

DVConnect is committed to the right of people to be safe from violence both within their families and their communities. DVConnect's response to those affected by domestic and family violence aims to be professional, flexible and empowering which includes collaborative processes with other support services throughout Queensland.

Our main goal is to ensure that no one will be more than a telephone call away from support.

Message from the Chair

Welcome to DVConnect's first public Annual Report. We hope that you find the information useful.

DVConnect commenced operations in 2002 and has made a significant contribution to the response of domestic and family violence throughout the State of Queensland over the past seven years. The report will show that DVConnect is a fully established service providing a vital service to those who suffer at the hands of family members.

I would like to acknowledge the State Government, particularly the Department of Communities, for the core funding of the service, Legal Aid for court assistance and the Department of Health for the Sexual Assault line.

As the first male Chairman of DVConnect I am incredibly aware of the uniqueness of the position I hold and the trust of those who have gone before me in allowing me to contribute to the organisation. Three people in particular deserve special mention for their commitment, dedication and enthusiasm in helping to develop this wonderful organisation. Kathleen Clothier was company secretary from the beginning in 2002, became a member and later took the Chair in 2004. While resigning from the chair at the end of 2004 because of illness, she stayed a member until her death in 2007.

Dr Lyndal Drennan held the chair for nearly five years and provided a stability of finances and support that was previously only dreamt of.

Mitra Khakbaz took on the acting Chair role after Lyndal's resignation but has been on the Board for six years offering a wisdom and insight that is invaluable in our deliberations.

Our CEO, Diane Mangan provides the drive and the management that has seen the organisation grow and improve its quality of services over the years. Diane and the staff are a team of remarkable people who deserve the heartfelt thanks of all who are aware of the tragedy of domestic violence and its implications. And to my fellow Board members, I thank you for the willing offering of your time and experience. Domestic Violence is a tragedy of our society and our ultimate goal should be to see it disappear as a behaviour and an issue.

Peter Evans

DVConnect has been providing Queensland's 24/7 crisis response to domestic violence and family violence for seven years but this service to the community has been in existence since 1978 when it was originally provided by the Department of Communities. Later the Domestic Violence Telephone Service operated the line from the Sunshine Coast from 1991 to 2002. DVConnect took over the line in 2002 with core funding from the Department of Communities.

DVConnect Board Members

Peter Evans
(Chair)

Mitra Khakbaz
(Director)

Teresa Walters
(Director)

Ron Frey
(Director)

Natalie Ewing
(Director)

Janet Collier
(Director)

Linda Dregghorn
(Secretary)

Message from the CEO

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Last year, DVConnect Womensline made over 16,000 calls to assist 6,000 women and children to safety and provided crisis counselling and information to more than 9,000 other women. Mensline assisted over 5,000 men either by phone or in person in relation to the violence in their lives.

In July 2008, DVConnect also took over the statewide Sexual Assault line on behalf of the Department of Health in a caretaker role. The workers on this line responded to 3,500 calls last year.

As a statewide service, DVConnect's work regularly reaches to within three kilometres of Papua New Guinea in the north, the border with Northern Territory in the west and Tweed Heads in the south. Occasionally, our work last year also had international connections.

Because DVConnect covers such a vast area we need to be known by all service providers across the state especially those in the more remote areas. Every year we send workers to the Indigenous Family Violence Forum in Mackay and last year we also attended the two day forum in Cairns for service providers of the Torres Strait, far north and remote Indigenous services. Workers also travelled to Townsville, Mt Isa, Mackay and Roma for meetings or presentations about DVConnect.

The year before, a worker travelled to 33 towns out west calling in on the local police and services. Next year we plan to travel to the Torres Strait Islands and the far north to meet with the local workers.

Every year, especially between the months of October and May, the demand on our service is heavy, in fact, we are one of the busiest statewide services in Australia highlighting that Domestic violence is a serious problem in Queensland. The staff at DVConnect are on the frontline of much of this demand and I want to take this opportunity to publicly acknowledge their professionalism, perseverance and hard work when responding to this demand.

I would also like to acknowledge and thank the funding bodies, the partners and the donors of DVConnect who support this vital work.

Diane Mangan

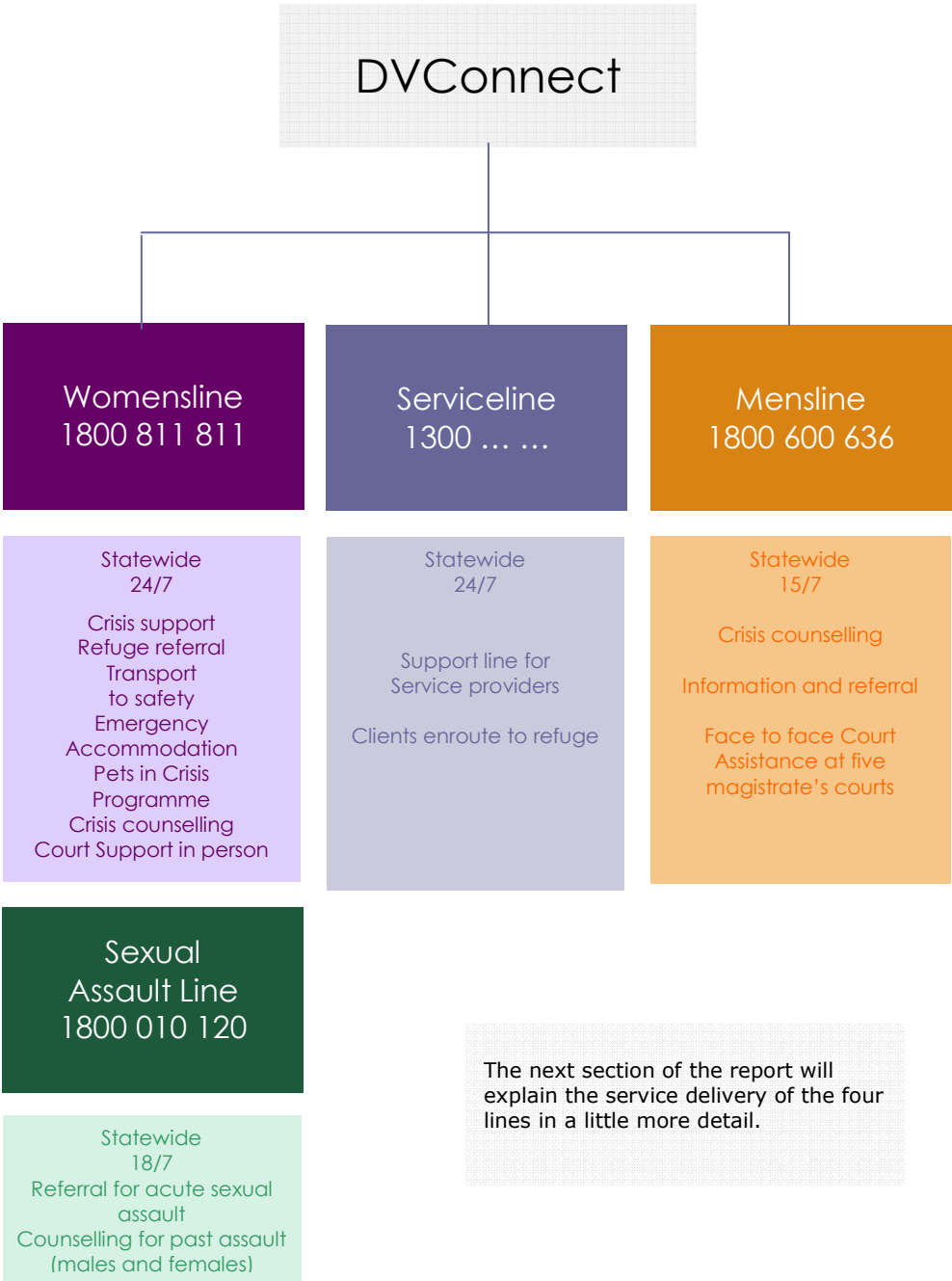

domestic + family violence service queensland
be heard be safe

DVConnect Chart

DVConnect responds to domestic and family violence in Queensland via three lines: *Womensline*, *Serviceline* and *Mensline*. Womensline and Serviceline operate in support of each other, while Mensline is independent of the other lines.

Since July 2008, DVConnect has also been providing the Statewide Sexual Assault Line.

The chart below gives an overview of the lines operated by DVConnect.



Crisis Service Delivery

Womensline provides Queensland's 24/7 telephone service to women and their children living with domestic violence by way of:

- Immediate access to safety
- Transport to safety
- Provisions enroute to safety
- Urgent access to safety for pets
- Crisis counselling
- Connect to face to face assistance
- Face to face Court support

Refuges

There are 48 funded refuges and 15 safe houses throughout Queensland. Womensline refers to all funded refuges and assists women in many of the local safe houses to relocate.

Emergency Accommodation

Womensline also places women and children in other emergency accommodation throughout the state.

Court Support

Womensline provides face to face court support to aggrieved women at the Holland Park Magistrate's court every week. This often also involves supporting the woman during the proceedings as well. Last year Womensline supported 343 women at court.

Cultural identity of callers to Womensline

Of those requiring emergency assistance to leave the violence at home; 25% are Indigenous and 7% are from non English speaking backgrounds. Generally, Indigenous and NESB women call more for crisis intervention than counselling and information only.

DVConnect used the assistance of the Interpreter Service on 262 occasions last year.

Type of service callers are seeking:

- women wanting to leave the violence at home immediately
- women seeking counselling in relation to the current violence at home but not ready to leave
- Women wanting counselling for past violence
- women seeking information about Domestic Violence Protection Orders and Family Law.
- Women seeing information about child protection



Serviceline 1300

Serviceline is a 1300 line and operates in conjunction with Womensline. It provides immediate access for agencies and other service professionals such as police, hospitals, refuges, Department of Child Safety and Regional Domestic Violence services throughout the state on a 24/7 basis.

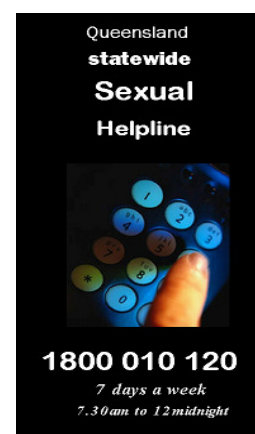


Sexual Assault Line 1800 020 120

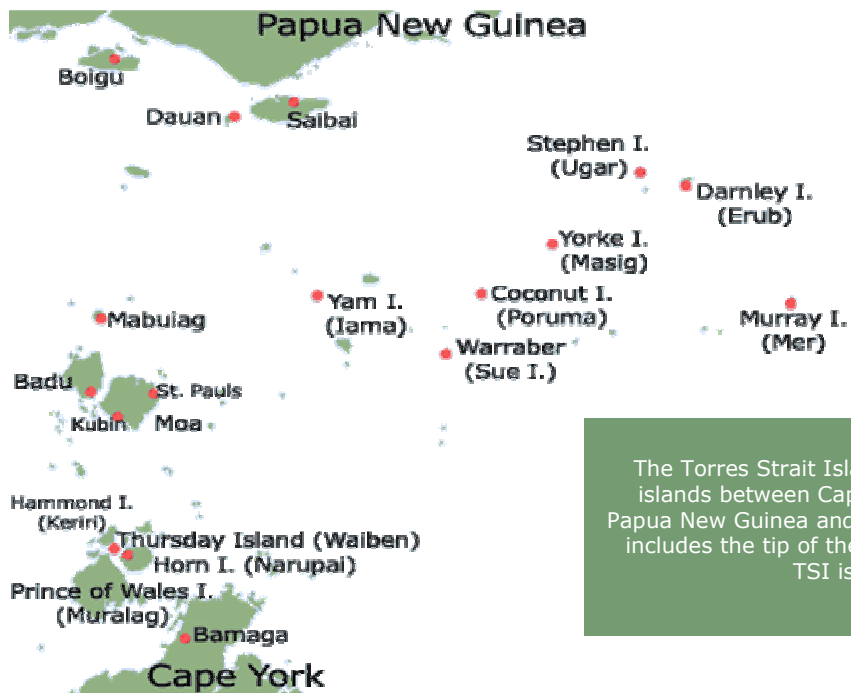
The Sexual Assault Helpline is a statewide service for women, men and young people whose lives have been affected by sexual assault. The free, confidential helpline operates from 7:30am – 11:30pm 7 days a week and our experienced counsellors offer:

- Counselling and support to all people who have experienced some form of sexual assault as well as family, friends or agencies who are seeking information on ways to help
- Offering relevant and accurate information on the rights of victims, what is sexual assault and how to make a complaint to the police
- Give practical advice and information about accessing medical and/or forensic care and linking people up to a crisis response
- Referral to sexual assault services and other support services in the caller's local area

The Department of Health funds the Sexual Assault Line.



Torres Strait Islands



The Torres Strait Islands (TSI) includes all of the islands between Cape York on the mainland and Papua New Guinea and Indonesia to the north. It also includes the tip of the mainland. The population of TSI is about 6,000.

Every three days last year (*on average*) DVConnect flew a woman and her children from the Torres Strait Islands, far north or other remote community in order to escape the violence at home. Most were flown either to family on another island, to another part of the state or to a refuge. Transport is nearly always by way of scheduled flight or by having one chartered. Sometimes a ferry was required first to get the woman and her children to an island with an airstrip.



DVConnect was invited by the **Remote Area Aboriginal and Torres Strait Islander Child Care Advisory Association** Inc (RAATSIC) to attend and make a presentation about DVConnect at a domestic violence forum for workers from Indigenous communities in Cape York / Gulf / Torres Strait, Palm Island, Yarrabah, Cairns and Mossman.

This invitation was gladly accepted and April 09 saw two Murri workers from DVConnect; Aunty Carole, Ali and Head of Counseling, Yasmine Hassan, head up to Cairns. This opportunity was also used to conduct visits to the local women's shelters in Cairns and Yarrabah.

The RAATSIC Domestic Violence Forum was a wonderful opportunity for DVConnect to network with shelter staff from the Cape York and Gulf Region and to seek to build a shared understanding of the best ways to work with indigenous communities experiencing domestic and family violence. DVConnect was able to share some information about our service and to offer continued support to the communities.

DVConnect is always looking for new ways to stay connected with remote communities and hopes to continue to be able to be involved in activities such as the RAATSIC DV Forum.

DVConnect also sends workers from both Womensline and Mensline to the Indigenous Family Violence Forum held in Mackay every year by the Queensland Centre for Domestic and Family Violence Research (QCFVVR).

Mensline 1800 600 636

Mensline operates 9am to midnight, 7 days per week.

Mensline provides crisis counselling to men who use violence in their relationship and to men who are victims of domestic and family violence. Mensline also responds to faxes/emails from police who have visited a family where the male is willing for Mensline to contact him the following day.

Mensline also provides information to people about behaviour change programmes and support services around the state.

Mensline is funded by the Department of Communities



Court Assistance

Since 2005, Mensline has been providing court assistance to both aggrieved and respondent males attending court in relation to Domestic Violence Protection Orders. Mensline currently provides this service to the following courts: Brisbane, Beenleigh, Richlands, Ipswich and Holland Park Magistrate's courts and provides this service to men in other areas by phone.

The Court Assistance Programme provided to men is funded by Legal Aid Queensland.



White Ribbon Campaign - White Ribbon Day 25 November each year

It is the first male led campaign where men say no to violence against women. It began in 1991, on the second anniversary of the massacre of 14 women by a lone gunman in Montreal, Canada, when a handful of Canadian men initiated a White Ribbon campaign to urge men to speak out against violence against women.

In 1999, the United Nations General Assembly declared November 25 the International Day for the Elimination of Violence Against Women (IDEVAW) and the White Ribbon has become the symbol for the day. DVConnect Mensline has been involved in the campaign for the past five years. Last year, Mensline supervisor, Phil Parker, was the MC for the Men in the Mall event in the Brisbane Mall.



Service Providers Eliminating Abuse Queensland (SPEAQ)

SPEAQ is a network of services and practitioners working with men who use violence in their relationships. DVConnect Mensline is pleased to be a member of this significant network. The members of the network meet monthly via teleconference and are planning a forum for later in 2009.

DVConnect auspices the secretariat position of SPEAQ.

DVConnect at Work

DVConnect employs 50 workers; a mixture of permanent and casual. The workgroup is made up of four counselling teams. Womensline has two teams as it is the biggest group and the only 24/7 line. Each Womensline team works a 7 day fortnight and has their own team leader. Unfortunately, the two teams do not have a lot of contact with each other.

Mensline and Sexual Assault each have one team also with their own team leader. All teams and team leaders are overseen by a Head of Counselling and they all have a half day training each month arranged by the Head of Counselling.

It is because of the 24/7 nature of our work that it is very difficult for the whole workgroup to get together in the same place but in July 2009 we finally did it for the first time in seven years. We were fortunate enough to have past workers come in and cover the service for us while we spent the day, off site, talking about why we do this work, eating and enjoying each others company.



Pets In Crisis

Generally, when people think about domestic violence and safety for women and children they do not always think about the pets. Pets can be caught in the middle of the violence at home and can sometimes be at serious risk of harm or even death if left behind. In some cases the unthinkable has happened and this just reminds us of how vital such a programme is. Below are two examples of cases that the programme assists.



Case one

A dog came into the programme because the owner had to go to a refuge for safety. Her dog also needed to be safe. After 32 days the owner went to get her dog from the programme. RSPCA staff said that when the dog saw his owner he went crazy (in a good way) and when they were reunited both the dog and the owner had tears of happiness in their eyes.

Case two

A number of goats were transported from one farm to another before they were killed (as was the threat). We arranged a stock truck to collect the animals and move them to a safe place. The owner was then placed in refuge.

Having this programme means that all forms of animal evacuation have to be considered.

DVConnect began this partnership with RSPCA Qld in 2005 as a six month pilot. The pilot showed that there was a need for such a service in Queensland and the pilot became a programme. CUA then joined the partnership with generous funding to the RSPCA for the care of our animals throughout the state.

Later in 2005, DVConnect was fortunate to also form partnership, with The Animal Welfare League on the Gold Coast for animals from that area.

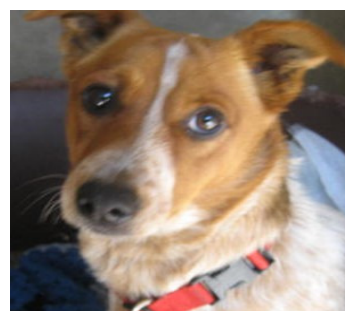
When a service takes on a programme such as this, it becomes so much more than just connecting the woman with the RSPCA. There is a responsibility to both the owner and the animal that often leads to a fairly lengthy process. Managing this programme from DVConnect's point of view can be very time consuming because of the complicated factors that often go with pets from domestic violence but it is so wonderful to be able to offer this to women and children in crisis. Sadly, RSPCA staff report that animals in the Pets in Crisis Programme exhibit more trauma than other animals going into the shelter.



Last year, DVConnect arranged safety for more than 150 animals. 118 of them went through the Pets in Crisis Programme while DVConnect either transported others, including many farm animals to another place of safety or arranged for the RSPCA to investigate. This was the case with a number of horses that could not be moved because of the Hendra virus but which were at risk of harm. This programme extends throughout the state with most RSPCA shelters providing the temporary care and veterinary needs of our client pets. I say client pet because they each have their own intake forms.

DVConnect is very fortunate to have the generosity of two amazing women; Bev Threlfo and Nancy Seymour. Bev and Nancy raised over \$20,000 for the programme which allowed DVConnect to transport animals to safety from all over the state.

DVConnect has many animal lovers on staff and it is heart warming when an animal in a particularly precarious situation has finally been taken from the property after hours of negotiation and planning. We have had a few of these more tricky scenarios last year but they were well worth the effort when you know that all the vulnerable members of that family are safe. Thankyou RSPCA Qld and CUA on behalf of our pets in crisis.

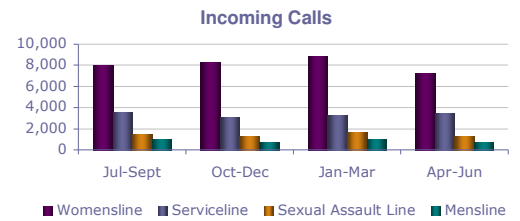


Statistics

Total Incoming Calls: 54,856

Incoming Calls

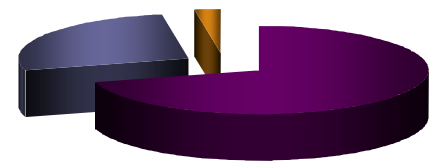
Line	Jul-Sept	Oct-Dec	Jan-Mar	Apr-Jun	Total
Womensline	8,046	8,265	8,813	7,287	32,411
Serviceline	3,601	3,036	3,252	3,495	13,384
Mensline	1,473	1,318	1,633	1,290	5,714
Sexual Assault Line	940	746	941	720	3,347
Total	14,060	13,365	14,639	12,792	54,856



Womensline

Calls	Jul-Sept	Oct-Dec	Jan-Mar	Apr-Jun	Total
New Intakes	3,242	3,090	3,636	3,303	13,271
Information, counselling & Safety Plan	2,304	2,099	2,596	2,369	9,368
Crisis Intervention	806	909	978	867	3,560
Face to Face Court Support	132	82	62	67	343
Outgoing Calls made for safety arrangements	4,603	3,546	3,889	4,608	16,646

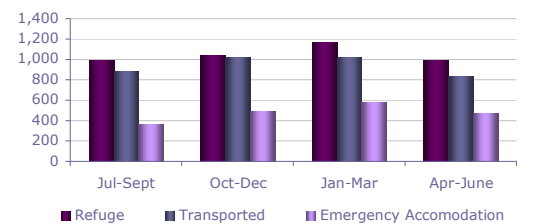
Womensline Intakes



■ Information, counselling & Safety Plan
■ Crisis Intervention
■ Face to Face Court Support

Crisis Services Provided	Jul-Sept	Oct-Dec	Jan-Mar	Apr-Jun	Total
Refuge Placements					
Women	417	411	474	395	1,697
Children	579	593	690	602	2,464
Total	996	1,004	1,164	997	4,161
Transported					
Women	422	453	498	372	1,745
Children	468	570	531	465	2,034
Total	890	1,023	1,029	837	3,779
Emergency					
Women	165	207	258	214	844
Children	197	285	326	260	1,068
Total	362	492	584	474	1,912

Crisis Services Provided to Women & Children

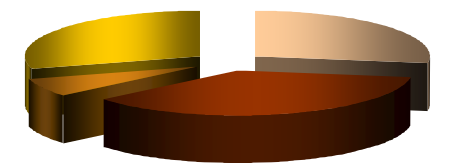


■ Refuge ■ Transported ■ Emergency Accommodation

Mensline

Calls	Jul-Sept	Oct-Dec	Jan-Mar	Apr-Jun	Total
New Intakes	1,224	1,114	1,522	1,241	5,101
Counselling	352	330	359	367	1,408
Information, Referral	410	514	501	423	1,848
Court Support by phone	85	100	104	53	342
Court Support in person	331	490	345	337	1,503

Mensline Intakes

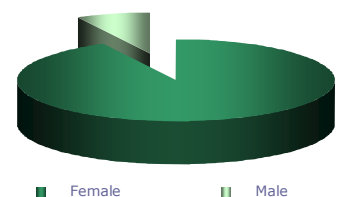


■ Counselling ■ Court Support by phone ■ Information, Referral ■ Court Support in person

Sexual Assault Line

Calls	Jul-Sept	Oct-Dec	Jan-Mar	Apr-Jun	Total
Sex of Client					
Female	869	651	864	635	3,019
Male	71	95	77	85	328
Presenting Issue					
Acute/Recent Sexual	65	79	233	141	518
Non Acute Sexual Assault	949	830	969	825	3,573

Sex of Client



■ Female ■ Male

Pets In Crisis Programme

Pet Intakes	Total
Total Pet Intakes	150

Community Work

DVConnect provides education and training to community and government agencies about the many services provided. Our purpose is to create a higher community awareness of the Men's and Women's Lines, Pets in Crisis, Sexual Assault Line and the Care Pack Programme. It is the role of the Community Liaison Worker to plan and deliver these education seminars. Several of these seminars were held at the two of the major hospitals for the benefit of midwives and social workers. Arrangements are in place for similar presentations to be held in February 2010. Information sessions are also provided to police on request.

Other Community Liaison education programmes include conducting Healthy Relationship sessions with year 11/12 students at several high schools. These have proved highly successful and it is an area of outreach into the community that is likely to be developed over the next twelve months if suitable funding can be obtained.

Care Packs for Women and Children

Every night throughout Queensland, women and children are forced to leave their homes because of domestic violence. In what may be the most frightening time in their lives, they are often transported by police or taxi with only a few hastily packed bags – if that. They often arrive at emergency accommodation without their much needed personal necessities.

DVConnect developed a programme to provide a 'Care Pack' to women (also family packs) placed in emergency accommodation, throughout the state, to give the most basic of assistance to women at this time.



Above: The contents of our 'Care Packs' are kindly donated by individuals and community groups such as the Country Women's Association Moggill and Mt Gravatt branches, Knitters for Brisbane's Needy, Glen Milligan, Accenture, Maurice Blackburn and Centacare the Valley.

To the left: Valerie and the wonderful women of the Moggill branch of the Country Women's Association (CWA) holding some of the carepacks they have made and put together for women and children in crisis.

Homeless Connect

Homeless Connect is an event organised by the Brisbane City Council and is designed to give immediate access to a range of practical services to the homeless. This includes rough sleeping and reliance on insecure emergency and crisis accommodation which is not always available.

This event has been held twice a year since 2006 and is attended by approximately 50 service providers who provide the homeless with information and referral to legal advice, accommodation, employment, youth, health / medical, and support and personal grooming/hygiene items.

DVConnect has operated a stand at these events since the inception of Homeless Connect. It has been an ideal means to interact with mostly men around the issues of relationship and domestic violence.



Valerie (Community Liaison) and Phil (Mensline supervisor) at the DVConnect stand at the Homeless Connect Day.

Networking

National Network of Statewide Domestic Violence Crisis Lines



Getting to know each other in Hobart 2008

DFVCLAN - Representative services:

- Dawn Refuge, Northern Territory
- DVConnect, Queensland
- Domestic Violence Crisis Service, Canberra
- Domestic Violence Line, New South Wales
- Family Violence Counselling and Support Services, Tasmania
- Domestic Violence Crisis Service, Victoria
- Domestic Violence Helpline, South Australia
- Families South Australia Response Unit
- Domestic Violence Crisis Service Adelaide, South Australia
- Crisis Care, Department for Child Protection, Western Australia
- National Domestic Violence and Sexual Assault Line

In 2008, DVConnect met with other state/territory wide 24/7 domestic violence crisis lines from around the country and the National Line for the first time. The purpose of bringing the crisis lines together was to see what we had in common, what we could learn from each other and most importantly, how we could support each other.

What is unique about our services and the importance for our staying connected is that we are mostly crisis, telephone based and 24/7, something that distinguishes us from our face to face colleagues in the sector.

This meeting was held in Hobart over two days. It was such a successful gathering that we decided to make this an annual event with each state/territory taking turns hosting the meeting.

The second meeting of the group was held in Brisbane in February 2009. At this meeting the network was formed and given a name – Domestic and Family Violence Crisis Lines across Australia (DFVCLAN). We now have a protocol for the interstate transfer of clients and distribute an Issues Paper annually. The third meeting will be held in Adelaide early in 2010.

Queensland Domestic Violence Services Network (QDVSN)

The Domestic and Family Violence Sector in Queensland includes thirteen regional domestic violence services and two statewide services that make up this network. The QDVSN is a network of managers/coordinators of these services and the Centre for Research which meets three times a year at different locations throughout the state. The group distributes an Issues Paper to stakeholders after each meeting.

Domestic Violence services that are members of the QDVSN are located in Cairns, Townsville, Mackay, Emerald, Roma, Toowoomba, Ipswich, Sunshine Coast, Caboolture, Gold Coast, Statewide Domestic Violence Telephone Service (DVConnect) and the Immigrant Women's Support Service.

Combined Womens Refuge Group (CWRG)

This is the oldest network in the domestic violence sector in Queensland. Refuges in Queensland were funded by the state government in 1978. Prior to that, refuges that were in existence, received private donations and some federal grants and/or backed by a church. Making ends meet in those days was difficult and many workers went without pay but the determination of women to provide safety for other women was strong. The refuge movement grew into a sector that later saw the introduction of many other related services. The CEO of DVConnect was one of the those early refuge workers. DVConnect attends CWRG meetings because of the close connection between refuges and the 24/7 Domestic Violence crisis line. Currently there are 60 refuges in Queensland with 48 of them being funded by Department of Communities.



In February 2009, DVConnect not only hosted the second national meeting of DFVCLAN but also the quarterly meeting of QDVSN. We took this opportunity to bring the two networks together for a half day of information sharing. It is unlikely that the two networks will meet again so this was a valuable opportunity and well worth the effort. (photo above).

Other important networks mentioned in the report are:

- Domestic Violence Death Review Action Group (DVDRAAG)
- Service Providers Eliminating Abuse Queensland (SPEAQ)
- Brisbane Domestic Violence Services Network
- Invitee to RAATSIC

Annual Candle Lighting Vigil

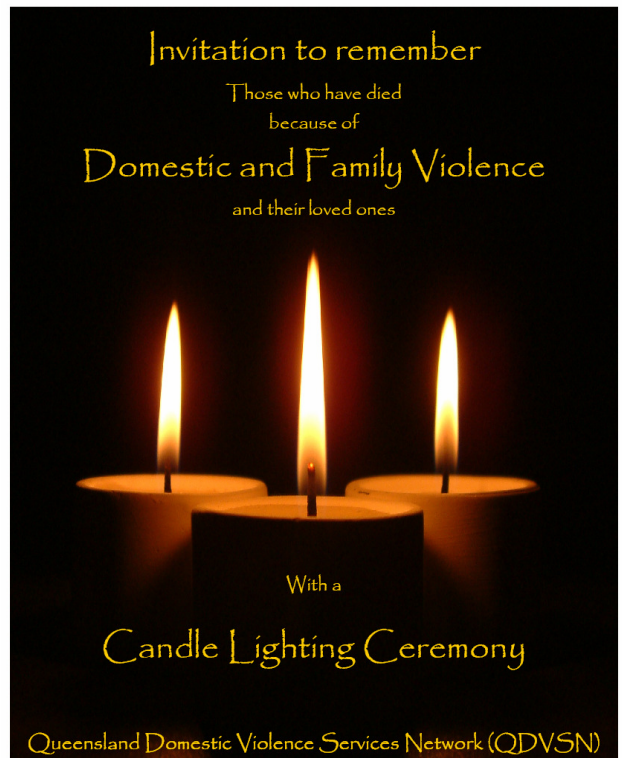
On the first Wednesday evening of May every year, fifteen Queensland Domestic Violence services hold candle lighting ceremonies throughout the state at 6pm. These ceremonies are to remember those who have died as a result of domestic and family violence and to show support for those who mourn them.

In Brisbane city, three services combine to hold one of the ceremonies; these include the Immigrant Women's Support Service, Brisbane Domestic Violence Service and DVConnect. The 2009 ceremony was held at Orleigh Park, West End.

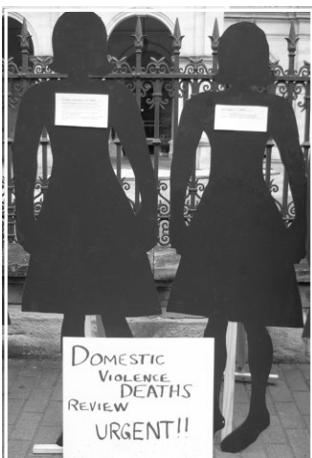
This year, a ceremony was also held in Hobart which has marked the beginning of the event going national. In 2010, there will be ceremonies in the capital cities of all states and territories throughout the country.

We welcome everyone to attend next year. Contact can be made at DVConnect admin (3008 8294) for the location of the 2010 Brisbane ceremony.

We also want to encourage the holding of ceremonies elsewhere even in private homes and the workplace.



Domestic Violence Death Review Action Group (DVDLAG)



In 2004, a number of services throughout the domestic violence sector in Queensland formed DVDLAG with one aim - to campaign for the introduction of Domestic Violence Death Review Panels. The purpose of these panels is to reduce the number of women, men and children who die as a result of domestic and family violence. DVConnect has been an active member of DVDLAG since it started.

The sector donated money to allow the group to pay for a consultant - Betty Taylor. Betty wrote a Discussion Paper entitled, "Dying to be Heard". In 2008, the group was successful in its application for funding from WESNET which provided for the running of three forums throughout the state in 2008-09 Brisbane, Mt Isa and Townsville. At the first forum the paper was launched by Ms Lindy Nelson Carr, the then Minister for Communities. A fourth forum was held in Brisbane in 2009 for the media where the Media Kit was launched by Ms Karen Struthers, the current Minister for Communities.

In May this year the Queensland Government announced the introduction of a Domestic Violence Death Review panel. The members of DVDLAG support any move that will result in the significant reduction of deaths from domestic violence and are keen to see what type of panel going forward will be the recommendation.

Financial Report Year Ended 30 June 2009

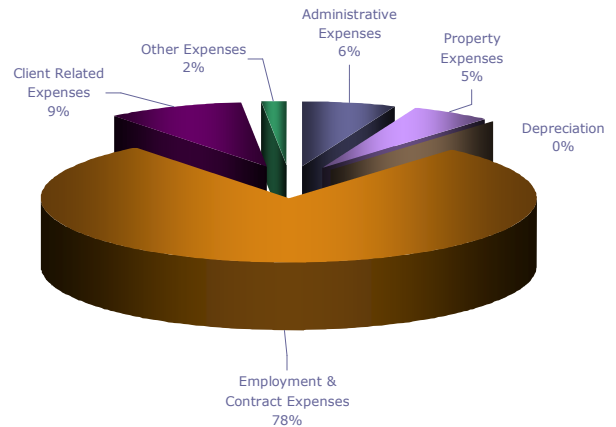
Income Statement

2009 (\$)

2008 (\$)

Revenue		
Donations & Fundraising	11,844	17,117
Funding Income		
Legal Aid	88,827	56,424
Queensland Department of Health	319,283	-
Department of Communities	1,702,607	1,683,728
Interest Received	28,335	34,090
Referral Fees	17,000	32,364
Other Income	88,277	58,855
Total Revenue	2,256,173	1,882,578
Expenditure		
Administrative Expenses	135,739	98,046
Property Expenses	113,937	112,157
Depreciation	350	383
Employment & Contract Expenses	1,710,535	1,374,833
Client Related Expenses	191,675	206,385
Other Expenses	38,283	26,807
Total Expenses	2,190,519	1,818,611
Surplus	65,654	63,967

Expenditure



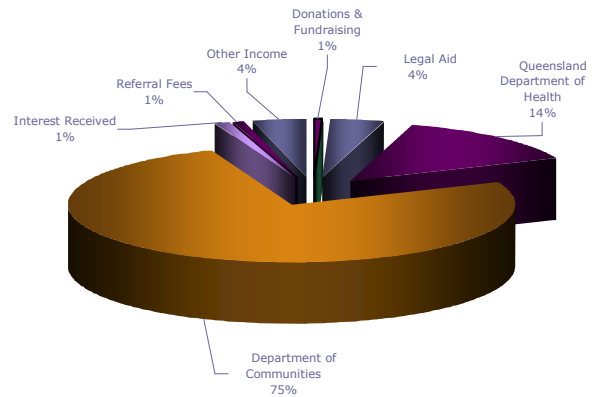
Balance Sheet

2009 (\$)

2008 (\$)

Assets		
Current Assets		
- Cash	598,253	493,718
- Receivables - Trade Debtors	6,656	24,480
- Other	7,481	25,438
Total Current Assets	612,390	543,636
Non-Current Assets		
- Property, plant and equipment	978	882
Total Non-Current Assets	978	882
Total Assets	613,368	544,518
LIABILITIES		
Current Liabilities		
- Payables	141,586	132,229
- Provision for Annual Leave	51,278	69,481
- Other	3,709	4,315
Total Current Liabilities	196,573	206,025
Non-Current Liabilities		
Provision for Long Service Leave	27,465	14,817
Total Non-Current Liabilities	27,465	14,817
Total Liabilities	224,038	220,842
Net Assets	389,330	323,676
EQUITY		
Retained Surplus at beginning of year	323,676	259,709
Surplus for year	65,654	63,967
Total Equity	389,330	323,676

Revenue



The above are extracts from the Audited Financial Statements for the year ended 30 June 2009. Copies of the Audited Financial Statements are available at our office.

Our Partners and Sponsors

RSPCA Qld and CUA



DVConnect has been in partnership with RSPCA Qld and CUA for the past five years which has resulted in safety for over 500 pets since the Pets in Crisis programme began. CUA has provided RSPCA with the funds to support the most important part of the programme – housing, assessing and veterinary care for the animals. DVConnect is so grateful to both for this vital service.

Animal Welfare League – Gold Coast

DVConnect also has another partnership with the Animal Welfare League on the Gold Coast for the foster care of animals from that area.



Bev & Nancy

Two fabulous women, Bev Threlfo and Nancy Seymour have raised over \$20,000 for the Pets in Crisis programme. This money is for the transport and emergency accommodation for many pets enroute to safety. Bev and Nancy rounded up their friends for an afternoon of good fun and auctioning three years in a row to raise this staggering amount. This money is being well spent as evacuations of animals can be expensive but very worthwhile. We are so grateful to Bev and Nancy and their friends for their generosity.



Intimo Lingerie

Intimo has been a financial supporter of DVConnect for four years. In November each year, Intimo donates \$1 for every white bra sold to community organisations in each state. The monies raised by Queensland Consultants are donated to DVConnect.



Accenture

Accenture has been a supporter of DVConnect for the past four years by way of financial donations, workplace giving, contents for our Care Packs. In this year, DVConnect's partnership with Accenture was formalised via CEO Challenge. Accenture is also a great supporter of one of the refuges in Brisbane.



Our Partners and Sponsors cont'd

Maurice Blackburn

Maurice Blackburn has been a supporter of DVConnect for eighteen months. They have donated items for our carepacks made a financial donation to the organisation and have offered to print new banners for DVConnect.



CWA (Moggill and Mt Gravatt branches)

The CWA women supported us with the ongoing making of Carepack bags and provision of the contents.



Zonta (Pine Rivers branch)

Pine Rivers Zonta became new supporters of DVConnect last year. Last year was getting to know each other and finding out what support Zonta could offer DVConnect.



Knitting for Brisbane's Needy

Knitting for Brisbane's Needy has supplied DVConnect with large quantities of hand knitted and crocheted items for women and children. Some of these have been distributed to women's refuges others for the care pack programme.



DVConnect also wishes to thank the Department of Communities for the core funding of the service, Department of Health for the Sexual Assault Line funding and Legal Aid for the Mensline Court Support programme.

