

Womensline Crisis Intervention Counsellor

About the Role

We are a dynamic and fast-paced organisation and the key activities of these roles are being the primary point of contact for the majority of our callers; providing crisis counselling and intervention support including safety planning and advocating for our clients to access appropriate support and referral pathways. The role will work across all our services, including the statewide sexual assault helpline.

About You (Selection Criteria)

- Tertiary qualifications in the areas of Social and Behavioural Sciences or other appropriate qualification(s)
- Demonstrated ability in working with women who have experienced domestic and family violence preferably within in a crisis context
- Demonstrated understanding of feminist practice and how this is used as a framework to understand and respond to the gendered nature of violence against women and children
- Well-developed oral and written communication skills including the ability to communicate effectively with a diverse range of cultural and social groups
- Demonstrated ability to work in a fast paced and high demand work environment, maintain composure and effective engagement with clients in crisis
- Knowledge or ability to rapidly acquire knowledge of services within the domestic violence sector, including services that provide legal assistance, housing options and domestic violence support throughout Queensland
- Demonstrated ability to work independently, however with highly developed team work skills and with a flexible, friendly and positive approach
- Sound IT skills and experience working with a variety of databases
- Flexibility with hours can be provided, however the ability to work a variety of shifts day/evening and weekends is desirable

About the Organisation

DVConnect delivers a range of services including the state-wide crisis response service that operates 24/7 to meet the safety needs of those living with domestic and family violence anywhere in Queensland. In addition we also offer therapeutic interventions to support people experiencing domestic and family violence and/or sexual violence through a national telephone and web-based service across Australia, under the 1800RESPECT program also operating 24/7.

How to apply

- Review the position description
- Send short cover letter & resume to recruitment@dvconnect.org – Subject line Crisis Intervention Counsellor via website (Applications will be considered as they are received)

If you would like more information about the role please email recruitment@dvconnect.org or phone Kathy on (07) 3156 2341

Please note those applications without a cover letter addressing the selection criteria and/or the right to work in Australia cannot be considered. We thank you for your application, however only those shortlisted will be contacted.