

## Specialist Trauma Counsellor

DVConnect delivers a range of services including the state-wide crisis response service that operates 24 hours a day 7 days a week, to meet the safety needs of those living with domestic and family violence anywhere in Queensland. In addition we also offer therapeutic interventions to support people experiencing domestic, family or sexual violence through a national telephone and web-based service across Australia, under the1800RESPECT program, which also operates 24/7.

Currently we have exciting opportunities for experienced trauma practitioners for our 1800RESPECT program to provide therapeutic specialist services (telephone and online counselling) to people affected by domestic and family violence and sexual assault.

## About the Role

Applicants will need to be tertiary qualified and highly experienced counsellors with a passion for trauma informed care. We have a number of flexible work practices in place, inclduing being able to work anywhere from 2-8 shifts per fortnight. We are located close to the Brisbane CBD, with plenty of public transport options and we also have some subsidised parking onsite.

The primary duties of this role are providing telephone and online specialist counselling to clients of the national 1800RESPECT line, who have been impacted by domestic and family violence or sexual assault. The positions work within an established national framework and requires the highest level of professionalism, ethical behaviour and compassion. This is a 24/7 service and we are currently seeking to fill predominantly evening (starting anywhere from 3-5pm and finishing 11pm-2am) and overnight shifts.

## About You (essential requirements)

Applicants need a minimum of 3 years specialist counselling experience (telephone counselling desirable) supporting clients who have been impacted by domestic, family and/or sexual violence. Relevant tertiary qualifications in social work, psychology, counselling, behavioural science or related field and eligibility for membership with a relevant professional association (eg AASC; APS; ACA). Flexibility with the number of shifts you work each fortnight is available for the right applicants and we are a family friendly work environment. In addition you will require:-

- Demonstrated ability to work within a busy service environment.
- Available to attend induction training for a 2 week period commencing in mid-December.

- Positive, flexible and a team player.
- Capacity to fill evening and/or overnight shifts, as well as day shifts that may become available.

This position is remunerated under the SCHADS Award, plus generous salary packaging options, close to public transport and subsidised car parking is available. In addition, up to 5 weeks annual leave per year, flexible work options and family friendly workplace, including paid parental leave. Further information on pay rates and shifts are contained in the position description attached.

## How to Apply

Review the position description (available below or on our website) and don't delay in sending a short cover letter outlining why you are interested in this role; complete the selection criteria document and provide a copy of your CV to

1800Recruitment@dvconnect.org. If further information is required please contact Kathy on **(07)** 3156 2341 or <u>1800Recruitment@dvconnect.org</u>.

Applicants who are under-represented in the workplace are also encouraged to apply.

(Please note those applications without a cover letter, response to the selection criteria and the right to work in Australia will not be considered).

We thank you for your interest in the role, however only those applicants shortlisted for interview purposes will be contacted.