**PROGRAM LEADER - SPECIALIST COUNSELLING TEAM**

**1800RESPECT NATIONAL PROGRAM**

* **Join a friendly, supportive and passionate team making a difference in the lives of people impacted by domestic and family violence and sexual assault**
* **Full time contract position to December 2019 (with possible extension)**
* **Based in Brisbane (inner suburbs and close to CBD and public transport)**

DVConnect is the leading state-wide crisis response service that operates 24 hours a day 7 days a week to meet the safety needs of those living with domestic and family violence anywhere in Queensland, including remote areas of the mainland and the Torres Strait Islands. We currently manage a Womensline Service (for women/children); Mensline and Sexual Assault Helpline 24/7 and we also deliver specialist telephone and online counselling services partnering with 1800RESPECT and two other statewide services.

This role leads an amazing team of specialist counsellors delivering a national telephone-based service under the national 1800RESPCT program to people affected by domestic/family and/or sexual violence. In this senior position you will have national exposure in a telephone and online counselling service working to ensure the service users receive appropriate trauma informed care to a high standard.

**About the Role**

We need a passionate and highly experienced and professional Program Leader to provide oversight, supervision, mentoring and support to our dedicated Specialist 1800RESPECT Counselling team. Working in partnership with the clinical leaders in the 1800RESPECT program and with the support of two senior practitioners, the role will ensure a professional service is delivered within the established national framework. In addition the role participates in the development of the program, policies, procedures and training, as well as establishing effective working relationships with key stakeholders. The role at times, will also work within the designated roster providing debriefing to on-shift counselling staff, backfilling senior practitioners and be the first point escalation for any concerns on shift or flagged through compliance and quality processes (in the absence of senior practitioners). This position is part of the practice leadership team of DVConnect supporting effective services across all our programs.

**About You**

Applicants need a minimum of 4+ year’s specialist counselling experience supporting those impacted by domestic, family and/or sexual violence. In addition they will require a minimum of 2years experience in coordianting, developing and managing positive and effective teams and in providing clinical supervision. Other essential requirements include:-

* Relevant tertiary qualifications in social work, psychology, counselling, behavioural or social sciences or related field.
* Post Graduate qualifications would be well-regarded.
* Eligibility for membership with either Australian Association of Social Workers; the Australian Psychological Society; Australian Counselling Association or the Psychotherapy and Counselling Federation of Australia.
* Ability to quickly acquire a thorough knowledge of the 1800RESPECT’s Specialist Counselling and organisational policies and procedures.
* Demonstrated ability to work in a demanding (although rewarding) environment.
* Be prepared to be flexible with working hours to meet the organisational requirements of the role.

Full details of the selection criteria and essential requirements are in the position description (attached below).

This position is remunerated under the SCHADS Award, plus generous salary packaging options, close to public transport and onsite subsidised carparking is available. In addition 5 weeks annual leave per year, variety of flexible work options and family friendly workplace, including paid parental leave.

**How to apply**

Please send a short cover letter outlining why you are interested in this role, complete the selection criteria document (below) which outlines how your skills and experience will be a match to the position and a copy of your CV to [1800Recruitment@dvconnect.org](mailto:1800Recruitment@dvconnect.org) as soon as possible. Applications will be considered as they arrive, so early application will be advantageous. If further information is required please contact Kathy on 07 3156 2341. Applicants who are under-represented in the workplace are encouraged to apply.

***(Please note those applications without a cover letter, response to the selection criteria and the right to work in Australia will not be considered).***

**We thankyou for your interest in the role, however only those applicants shortlisted for interview purposes will be contacted.**