

## WOMENSLINE CRISIS COUNSELLOR

- **Join a friendly, supportive and passionate team as we work towards the elimination of domestic, family and sexual violence across Qld**
- **Part Time positions (day/afternoon/evening shifts)**
- **Aboriginal and Torres Strait Islander peoples are encouraged to apply**

DVConnect is the leading state-wide crisis response service that operates 24 hours a day 7 days a week to meet the safety needs of those living with domestic and family violence anywhere in Queensland, including remote areas of the mainland and the Torres Strait Islands. DVConnect's Vision is a Queensland free from Domestic, Family and Sexual Violence and our mission is to enable the seamless passage from violence to safety. We provide a frontline holistic service response to women, men and families through our critical telephone crisis support services and we have recently expanded our services, entering into a new contract partnering with 1800RESPECT and a newly formed panel of specialist providers.

### About the Role

Due to some internal movements, we have outstanding opportunities for professional, motivated and friendly staff to fill a number of shifts (day, afternoon and evening) to compliment our existing Crisis Intervention team. We are a dynamic and fast-paced organisation and the key activities of these roles are being the primary point of contact for the majority of our callers; providing crisis counselling and intervention support including safety planning and advocating for our clients to access appropriate support and referral pathways. The role will work across all our services, including the statewide sexual assault helpline.

DVConnect endeavors to provide a culturally safe and appropriate workplace that respects people of all backgrounds. We are particularly interested in speaking with qualified and experienced people of Aboriginal and Torres Strait heritage, to assist us in capacity building and supporting our clients and the cultural context in which we operate.

### About You (Selection Criteria)

- Tertiary qualifications in community/social service profession or other similar qualification(s) or experience in the field of domestic, family and/or sexual violence; human rights; social justice; law reform or general advocacy and acceptable to DVConnect.
- Demonstrated ability in working with women who have experienced domestic and family violence preferably within in a crisis context.
- Demonstrated understanding of feminist practice and how this is used as a framework to understand and respond to the gendered nature of violence against women and children.
- Well-developed oral and written communication skills including the ability to communicate effectively with a diverse range of cultural and social groups.
- Demonstrated ability to work in a fast paced and high demand work environment, maintain composure and effective engagement with clients in crisis.
- Knowledge or ability to rapidly acquire knowledge of services within the domestic violence sector, including services that provide legal assistance, housing options and domestic violence support throughout Queensland.
- Demonstrated ability to work independently, however with highly developed team work skills and with a flexible, friendly and positive approach
- Sound IT skills and experience working with a variety of databases.
- Flexibility with hours can be provided, however the ability to work a variety of shifts day/evening and weekends is desirable
- Current positive notice (blue card) or capacity to obtain

### Salary & Benefits

This position is remunerated under the SCHADS Award, plus generous salary packaging options, close to public transport and limited onsite subsidised carparking is available. Due to the shift work - 5 weeks annual leave per year is provided as well as flexible work options and a family friendly workplace. Further information on pay rates and shifts available are contained in the position description attached.

### How to apply

Read the attached position description for further information and send a cover letter outlining why you are interested in this role and how your skills and experience will be a match to the selection criteria above and please detail your availability with shifts. Applications to [recruitment@dvconnect.org](mailto:recruitment@dvconnect.org) as soon as possible as **applications will be considered as they are received**. If you require further information please contact Kathy on [Kathy@dvconnect.org](mailto:Kathy@dvconnect.org)

*Please note those applications without a cover letter addressing the selection criteria and/or the right to work in Australia cannot be considered.*

*We thank you for your application, however only those shortlisted will be contacted.*