

MENSLINE COUNSELLOR

- **Join a friendly, supportive and multi-disciplinary team as we work towards the eradication of domestic, family and sexual violence.**
- **Casual**
- **Inner City location close to public transport**
- **Some onsite parking available**

DVConnect is the leading state-wide crisis response service that operates 24 hours a day 7 days a week to meet the safety needs of those living with domestic and family violence anywhere in Queensland, including remote areas of the mainland and the Torres Strait Islands. DVConnect's Vision is a Queensland free from Domestic, Family and Sexual Violence and our mission is to enable the seamless passage from violence to safety. We provide a frontline holistic service response to women, men and families through our critical telephone crisis support services and we have recently expanded our services, entering into a new contract partnering with 1800RESPECT and a newly formed panel of specialist providers.

About the Role

We are a dynamic and fast-paced organisation providing a front line holistic service. Key activities of this role include being the primary point of contact for the majority of our callers; making general assessments of the callers' needs (Counselling, referral and information); taking appropriate action on these assessments; liaising with relevant service providers; attending magistrate's court as required to provide court support and receiving and actioning police referrals regarding serious domestic violence incidents

About You (Selection Criteria)

- Tertiary qualifications in Psychology or Social Work or other similar qualification(s) or experience/expertise acceptable to DVConnect
- Experience/expertise in the provision of professional counselling, advocacy, and related crisis work for men, preferably in the area of domestic violence
- Experience/expertise in assessing indicators of whether the caller is a person who uses violence or one who is subjected to violence in his personal relationship, and demonstrated ability to respond appropriately to this assessment
- Ability to demonstrate empathy with both above callers
- Demonstrates understanding of and commitment to working from a strong gendered analysis of domestic and family violence
- A clear understanding of how cultural difference can be addressed to maximise the appropriateness of any assistance provided
- Knowledge and understanding of the Domestic and Family Violence Act 2012 and Domestic Violence Orders
- Desirable to have had court experience or ability to work in a court environment
- Well-developed oral communication skills including the ability to communicate effectively with a diverse range of people including Aboriginal and Torres Strait Islander people and people of non-English speaking background
- Demonstrated ability to work effectively and harmoniously as a member of a team
- Highly developed organisational skills including the ability to manage time effectively, the ability to prioritise tasks, and demonstrated attention to detail
- Demonstrated ability to work in a computer/telephony environment, managing a range of complex calls
- Sound IT and typing skills and experience working with a variety of databases.
- A clear understanding of the 'power and control' analysis of domestic violence and the dynamics of abuse
- Well-developed knowledge of relevant legislation (such as the Child Protection Act 1999), or an ability to rapidly acquire this knowledge
- Well-developed knowledge of the domestic violence intervention sector, and experience in working collaboratively with other domestic violence advocates
- Current positive notice (blue card) or capacity to obtain

Salary & Benefits

This position is remunerated under the SCHADS Award, plus generous salary packaging options, close to public transport and limited onsite subsidised car parking is available. Flexible work options are available as well as a family friendly workplace. Further information on pay rates and shifts available are contained in the position description attached.

How to apply

Read the attached position description for further information and send a cover letter outlining why you are interested in this role and how your skills and experience will be a match to the selection criteria above and please

detail your availability with shifts. Applications to recruitment@dvconnect.org as soon as possible as **applications will be considered as they are received**. If you require further information please contact Kathy on Kathy@dvconnect.org

Please note those applications without a cover letter addressing the selection criteria and/or the right to work in Australia cannot be considered.

We thank you for your application, however only those shortlisted will be contacted.